

Working Class Heating and Air Seasonal Maintenance Program-Residential

Let Working Class Heating and Air ensure you achieve maximum efficiency and lasting value from your heating and air conditioning equipment. With our seasonal maintenance plan, you can rest assured our expert service technicians will give your home air conditioning and heating system(s) a thorough 22-point inspection and tune-up of each covered unit once or twice a year. Consistent equipment maintenance can save you up to 10% on your energy bills.

Here's how you Benefit from Working Class Heating and Air Maintenance Plans

- 10% discount on parts and labor for additional work needed on equipment covered by your quarterly maintenance plan.
- We offer custom tailored plans to meet your specific cooling, gas furnace, heat pump or gas boiler needs.
- You receive preferential customer status for service requests for both regular and emergency situations. Your equipment operates more efficiently which prolongs equipment life and curtails breakdowns.
- Our bonded, experienced staff of service technicians can spot many potential problems-before they start.
- Our technicians discuss any problems that arise and seek your permission before proceeding to remedy any issue.
- We provide seasonal e-mails with coupons and tips to help you maximize your home's energy efficiency.
- Quarterly Maintenance plan comes with the 22 point A/C & Heating Tune up 2x a year to prepare for Winter and Summer, with 2 more visual inspections preparing for Spring and Fall, and a free filter* change out 4x a year at time of service (*restrictions apply, see additional info regarding filters on contract page)

22-Point Air Conditioning & Heating Equipment Tune-Up

It starts with a thorough cleaning and inspection of the heater and/or air conditioning unit(s) once or twice during the coverage year. Access to the equipment is required. At the time, we also perform the following 22-Point Precision Tune-Up:

Air Conditioning – 22-Point Spring Tune-Up To Prepare For Summer

1. Check operating temperatures (evaporator temp drop)
2. Check voltage of outdoor compressor
3. Check and adjust supply and return vents if required
4. Inspect motors and if necessary lubricate moving parts
5. Clean or replace air filter and replace if necessary
6. Check low voltage wiring and contactor
7. Inspect condensate line, flush and clear line
8. Inspect condensate pump if applicable
9. Check and tighten all electrical connections
10. Check refrigerant pressures, sub cooling & super heat
11. Check and inspect thermostat operation and advise
12. Check evaporator coil cleanliness
13. Check cleanliness of ductwork (will advise)
14. Test safety and control circuits for proper operation
15. Check evaporator pan for leaks and advise
16. Inspect electronic air cleaners if applicable
17. Inspect and tighten blower belt (will advise)
18. Check fan motor amperage draw
19. Inspect service valves
20. Wash and sanitize condenser coil
21. Clean and adjust blower components
22. Check evaporator drain pan for mold and advise

Heating Furnace – 22-Point Fall Tune-Up To Prepare for Winter

1. Inspect heat exchanger
2. Check system for carbon monoxide
3. Check and adjust supply and return vents if required
4. Inspect motors and if necessary lubricate moving parts
5. Clean or replace air filter and replace if necessary
6. Check low voltage wiring and relays
7. Inspect condensate line
8. Inspect condensate pump if applicable
9. Check and tighten all electrical connections
10. Check and inspect thermostat operation and advise
11. Check and if necessary adjust thermostat calibration
12. Test humidistat operation if applicable
13. Check cleanliness of ductwork (will advise)
14. Test safety and control circuits for proper operation
15. Test float switch if applicable
16. Inspect electronic air cleaners if applicable
17. Check furnace heat rise
18. Check fan motor amperage draw
19. Clean and adjust electrode and flame sensor
20. Check inducer motor bearings and amp draw
21. Inspect blower wheel (will advise of further cleaning)
22. Check gas pressure

Residential Maintenance Agreement

Customer Name: _____ Home Phone No.: _____

Address: _____ Work/Cell Phone No.: _____

City/State/Zip: _____

E-mail Address: _____ Receive E-mail Coupons/Newsletter? Yes No

Payment Information

Credit Card No.: _____ Credit Card Type (circle one): VISA MasterCard Amex

Expiration Date: _____ Billing Zip Code: _____ Auto Renew: Yes No

Maintenance Plan Options: Rate 1 Additional Unit Notes Filter Sizes # of units Total

<input type="checkbox"/> Plan #1 A/C or Furnace Tune Up	1x yr	\$89.00 <i>(\$10 Savings)</i>	\$74.00 <i>(\$25 Savings)</i>				
<input type="checkbox"/> Plan #2 A/C & Furnace Tune Up	2x yr	\$178.00 <i>(\$20 Savings)</i>	\$153.00 <i>(\$47 Savings)</i>				
<input type="checkbox"/> Plan #3 Quarterly Maintenance*	4x yr	\$356.00 <i>(\$40 Savings)</i>	\$331.00 <i>(\$69 Savings)</i>				

***Plan #3 comes with a 10% discount-see details below**

*Plans come with a standard 1" new filter for each unit. If your system requires an additional filter per unit, or a special size filter, an additional price is required depending on your unit requirements, tech will advise. Additional charges may apply for units requiring extensive cleaning. Tech will advise prior to performing any additional services.

Start Date: _____ Renewal Date: _____ Total: \$ _____

Terms:

- The company reserves the right to reject any agreement if, upon inspection, your cooling/heating system is found to be in such condition that service will be unsatisfactory to either party.
- There is a 30-day warranty on all parts and labor that may be required for repairs.
- A 10% discount will be offered on any part which may be required for repair on equipment covered under the *quarterly maintenance plan.
- This agreement shall remain in full force and effect unless terminated by either party at the end of any annual period by written notice to the other party at least 30 days prior to the end of the annual period.
- A \$45 "trip charge" will be added to service contracts outside of 30 min from office and each 30 min of drive time thereafter. First 30 min drive time free. (Regular trip charge for non-seasonal agreement members is \$75). This is to accommodate the gas/time it takes for our techs to drive to destination.

Customer Signature: _____ Date: _____

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