



67 High Street
Davenport Blinds
NN11 4BQ
Tel: 01327 878433

Terms and conditions

Davenport Blinds Limited

Welcome to Davenport Blinds Limited, by using our services, you agree to be bound by the following Terms and Conditions. Please read them carefully before placing an order.

1. Products and Services

Davenport Blinds Limited supplies and installs custom window blinds tailored to each customer's specifications. Product availability, materials, and pricing are subject to change without notice. As all blinds are made to measure, they are non-returnable and non-refundable once production has commenced.

2. Orders and Payment

- A deposit (as agreed) is required before production begins.
- All pricing includes VAT unless otherwise stated.
- Orders may be placed via phone, email, or during your home visit.

3. Measurements and Installation

- Customers are responsible for providing accurate measurements unless our team carries out an on-site survey.
- Once your order is ready, we will contact you to arrange a suitable fitting date.

4. Delivery

- We aim to deliver and install products within the estimated timeframe provided at the time of order.
- While we strive for timely delivery, delays caused by suppliers, couriers, or unforeseen circumstances are outside our control.

Davenport Blinds Limited
Registered Office: The Stables, Church Walk, Davenport, Northants, NN11 4BL
Telephone: 01327 878433
Registered No. 03708031 VAT No. 202 5977 15

5. Returns and Cancellations

- As products are custom-made to order, they cannot be returned or refunded unless faulty.
- Cancellations must be made before production. Cancellations made after this period may be subject to charges if materials or production has already begun.

6. Warranty

- All our products come with a 1-year limited warranty covering manufacturing defects and faults in materials.
- The warranty does not cover damage caused by misuse, incorrect installation (unless installed by us), accidental damage, or normal wear and tear.
- Any issues must be reported within the warranty period and accompanied by proof of purchase.

7. Liability

Daventry Blinds Limited is not liable for:

- Incorrect measurements provided by the customer.
- Damage occurring after installation due to improper use or care.
- Any indirect or consequential loss or damage arising from the use of our products.

8. Privacy Policy

We are committed to protecting your personal data. Any personal information provided is used solely to process your order and deliver services. We do not share your information with third parties, except as necessary for service provision or where required by law.

9. Changes to Terms

We reserve the right to modify these Terms and Conditions at any time. Any changes will be posted on our website and take immediate effect. Continued use of our services indicates acceptance of the updated terms.

Contact Us

Daventry Blinds Limited
01327 878433
daventryblinds@hotmail.com
67 High Street, Daventry, Northamptonshire, NN11 4BQ