

## **Refund & Cancellation Policy**

Path to Ascended Wellness & Coaching LLC

This Refund & Cancellation Policy applies to all services, programs, products, and events offered by Path to Ascended Wellness & Coaching LLC. By purchasing or booking any offering, you acknowledge and agree to the terms below.

### **1. Digital Products & Programs**

Digital offerings include, but are not limited to, audio programs, downloadable resources, online self-paced programs, recorded workshops, and other digital content.

All sales of digital products are final and non-refundable due to the immediate access provided upon purchase.

If you have questions about whether a digital offering is appropriate for you, please contact us prior to purchasing.

### **2. Individual Coaching & Reiki Sessions**

This section applies to one-on-one coaching sessions, Reiki sessions, and integrative coaching and Reiki services.

Sessions must be canceled or rescheduled at least 24 hours in advance.

Sessions canceled with less than 24 hours' notice, or missed appointments, are non-refundable and may not be rescheduled.

Completed sessions are non-refundable.

### **3. Coaching Packages & Multi-Session Offerings**

Packages are non-refundable once the first session has occurred.

Unused sessions must be used within the agreed-upon timeframe or may be forfeited.

Packages are non-transferable unless otherwise agreed to in writing.

### **4. Workshops, Group Programs & Events**

Refund eligibility for workshops, group programs, retreats, or events will be stated on the registration or sales page.

Unless otherwise noted, event registrations are non-refundable.

If an event is canceled by Path to Ascended Wellness & Coaching LLC, participants will receive a full refund or credit.

## **5. Presentations & Organizational Services**

This section applies to corporate presentations, trainings, and customized organizational services.

Deposits are non-refundable unless otherwise specified in a written agreement.

Additional cancellation terms will be outlined in the applicable service agreement.

## **6. Technical Issues**

If you experience difficulty accessing digital content due to technical issues, please contact us promptly.

Technical issues do not constitute grounds for a refund, but we will make reasonable efforts to restore access.

## **7. Contact Information**

For questions regarding this policy, please contact:

Path to Ascended Wellness & Coaching LLC

Email: [kimberly@pathtoascendedwellnesscoaching.com](mailto:kimberly@pathtoascendedwellnesscoaching.com)