

WELCOME Your benefits are an important part of your overall compensation. We are pleased to offer a comprehensive array of quality benefits to protect your health, your family and your way of life. This brochure was designed to answer some of the basic questions you may have about your benefits. Please read it carefully along with any supplemental materials you receive.

### **Eligibility**

You are eligible for benefits if you work 30 or more hours per week. You may also enroll your eligible family members under certain plans you choose for yourself. Eligible family members include:

- Your legally married spouse
- Your children who are your natural children, stepchildren, adopted children, or children for whom you have legal custody (age restrictions may apply). Disabled children age 26 or older who meet certain criteria may continue on your health coverage.

### When Coverage Begins

Coverage is effective on the first day of the month following your hire date.

You must complete the enrollment process within 30 days of your date of hire. To enroll online, log in to <u>www.spectrabenefits.com.</u>

### **Choose Carefully!**

Due to IRS regulations, you cannot change your elections until the next annual Open Enrollment period, unless you have a Qualifying Event during the year. Following are examples of the most common Qualifying Events:

- Marriage or divorce
- Birth or adoption of a child
- Child reaching age 26
- Death
- Gain of other coverage
- Loss of other coverage

To make changes to your benefit elections, you must contact Human Resources within 30 days of the **Qualifying Event (including newborns).** Be prepared to show documentation of the event such as a marriage license, birth certificate, or a divorce decree. If changes are not submitted on time, you must wait until the next Open Enrollment period to make your election changes.

### UNDERSTANDING THE LANGUAGE

PROVIDER – General term used to describe a doctor, dentist, etc.

**NETWORK** – Set of providers that have agreed to discounted rates for services

**EOB (EXPLANATION OF BENEFITS)** – A notice sent by the insurance carrier to the insured indicating services provided and how they were covered

ALLOWED AMOUNT – The discounted amount an in-network provider has agreed to charge for a given service

EXCESS CHARGES – Charges from providers and facilities that exceed the allowed amount for covered services that are generally written off if utilizing an in-network provider

COPAY - A smaller, fixed amount that you must pay for covered services

**DEDUCTIBLE** – Amount you must pay each year before your plan starts to pay for designated covered services

COINSURANCE – A percentage of the allowed amount that you are responsible for

OUT-OF-POCKET MAXIMUM – Maximum amount that you are required to pay each year for covered expenses



### UNDERSTANDING YOUR BENEFITS

- Use IN-NETWORK PROVIDERS to make sure you receive the HIGHEST LEVEL OF BENEFIT and to protect against additional excess charges
- DO NOT UNDERGO ANY PROCEDURE without first consulting your plan summary to VERIFY whether or not a certain PROCEDURE IS COVERED and there are no potential limitations
- Some services or medications REQUIRE PRIOR AUTHORIZATION and failure to receive may result in a DENIAL OF A CLAIM
- If possible, UTILIZE AN URGENT CARE for any illness or injury that is not life threatening as opposed to an emergency room
- Many PRESCRIPTIONS HAVE A GENERIC ALTERNATIVE and are often more costeffective. These drugs are just as safe and effective as the equivalent name brand

### UNDERSTANDING THE PROCESS

- Present your ID card to your provider at which time they may ask you to pay any applicable copay, deductible, etc.
- After your visit or procedure, the provider will send the insurance carrier a claim
- Claim is processed by the insurance carrier
- D Payment is sent to the provider's office
- Insurance carrier will send you an EOB (Explanation of Benefits) in the mail or a notice via email
- The provider will send you a bill for any remaining balance – be sure to compare to your EOB before submitting any payment

## **Employee Monthly Premium**

| Benefit                                   | Plan                        | Coverage   | Employee Cost<br>Per Month                |
|---|-----------------------------|--|---|
| Medical<br>PEHP Traditional Option #1     | \$750 PPO                   | Single<br>Employee +1<br>Family                            | \$108.38<br>\$224.34<br>\$303.45          |
| Medical<br>PEHP Star Option #2            | \$2,000 HSA                 | Single<br>Employee + 1<br>Family                           | \$27.70<br>\$57.33<br>\$77.55             |
| Telemedicine<br>Wellvia                   | Telemedicine                | Employee<br>Employee+Dependent(s)<br>(enrolled on medical) | 100% Employer<br>Paid                     |
| Dental<br>EMI Health Choice Option #1     | Voluntary PPO               | Single<br>Employee+Spouse<br>Employee+Child(ren)<br>Family | \$33.90<br>\$71.70<br>\$77.10<br>\$126.60 |
| Dental<br>EMI Health Advantage Option # 2 | Voluntary Copay             | Single<br>Employee+Spouse<br>Employee+Child(ren)<br>Family | \$21.50<br>\$44.80<br>\$48.20<br>\$72.50  |
| Vision<br>Opticare                        | Voluntary Vision<br>10-120B | Single<br>Employee+One<br>Family                           | \$7.84<br>\$14.07<br>\$23.38              |
| Life<br>Principal                         | Life / AD&D                 | Employee   | 100% Employer<br>Paid                     |
| Voluntary Life<br>Principal               | Voluntary Life / AD&D       | Employee<br>Employee+Dependent(s)                          | See rate inform6ation below               |
| Disability<br>Principal                   | LTD                         | Employee   | 100% Employer<br>Paid                     |

| Voluntary Life and AD&D Coverage & Premium |                          |              |                    |
|--|--------------------------|--------------|--------------------|
|  | Emplo                    | yee & Spouse | Child              |
| Age  | Per \$10,000 in Coverage |              | Per Unit           |
|  | Non Tobacco              | Tobacco      | All                |
| <30  | \$0.64                   | \$0.98       |                    |
| 30-34                                      | \$0.69                   | \$1.05       |                    |
| 35-39                                      | \$0.92                   | \$1.47       | \$10,000<br>\$2.00 |
| 40-44                                      | \$1.36                   | \$2.25       |                    |
| 45-49                                      | \$1.97                   | \$3.34       |                    |
| 50-54                                      | \$3.07                   | \$5.31       |                    |
| 55-59                                      | \$4.70                   | \$8.21       | \$20,000           |
| 60-64                                      | \$6.44                   | \$11.31      | \$4.00             |
| 65-69                                      | \$11.70                  | \$20.69      |                    |
| 70-74                                      | \$19.98                  | \$33.05      |                    |
| 75+  | \$19.98                  | \$33.05      |                    |

# Medical Plans **PCHP**

- Coinsurance percentages and copay amounts shown in the above charts represent the percentages that the member is responsible for paying.
- Benefits with an AD require that the deductible be met before the Plan begins to pay.
- If you utilize out of network providers, you may incur additional charges.
- Utilizing ER services out-of-network services may result in additional charges.

| Key Medical Benefits Plan Choice#1        | \$750 PPO Traditional Plan Summit or Advantage Network   |                 |
|---|--|-----------------|
|   | In-Network   | Out -of-Network |
| Deductible (per calendar year)            |  |                 |
| Individual                                | \$7  | 50              |
| Family                                    | \$1,5  | 500             |
| Out-of-Pocket Maximum (per calendar year) |  |                 |
| Individual                                | \$5,0  | 000             |
| Family                                    | \$10,  | 000             |
| Covered Services                          |  |                 |
| Office Visits (physician / specialist)    | \$25 / \$35  | 40% AD          |
| Routine Preventive Care                   | Covered 100%   | Not Covered     |
| Outpatient Diagnostic Lab & X-ray (Minor) | 20% AD   | 40% AD          |
| Outpatient Diagnostic Lab & X-ray (Major) | 20% AD   | 40% AD          |
| Emergency Room                            | \$175 AD   |                 |
| Urgent Care Facility                      | \$45   | 40% AD          |
| Inpatient Hospital Stay                   | 20% AD   | 40% AD          |
| Outpatient Surgery                        | 20% AD   |                 |
| Prescription Drugs                        | rescription Drugs Prescription Drugs (Tier 1 / Tier 2 / Tier 3 / Tier 4 Specialty)   |                 |
| Retail Pharmacy (30-day supply)           | \$15 / \$30 / \$65 / 20%-30% Out of network pharmacy plan pays up to the discounted cost, minus the in-network copay. Member pays any balance. Specialty is 40-50% cost to member. |                 |

| Key Medical Benefits Plan Choice #2   | \$2000 HSA Star Plan Summit or Advantage Network   |                 |  |
|---|--|-----------------|--|
|   | In-Network   | Out -of-Network |  |
| Deductible (per calendar year)  |  |                 |  |
| Individual  | \$2,0  | 00              |  |
| Family  | \$4,0  | 00              |  |
| Out-of-Pocket Maximum (per calendar year)   |  |                 |  |
| Individual  | \$4,00   | 00              |  |
| Family  | \$8,0  | 00              |  |
| Covered Services  |  |                 |  |
| Office Visits (physician / specialist)  | 20% AD   | 40% AD          |  |
| Routine Preventive Care   | Covered 100%   | Not Covered     |  |
| Outpatient Diagnostic Lab & X-ray (Minor)   | 20% AD   | 40% AD          |  |
| Outpatient Diagnostic Lab & X-ray (Major)   | 20% AD   | 40% AD          |  |
| Emergency Room  | 20% AD   |                 |  |
| Urgent Care Facility  | 20% AD   | 40% AD          |  |
| Inpatient Hospital Stay   | 20% AD   | 40% AD          |  |
| Outpatient Surgery  | 20% AD   |                 |  |
| Prescription Drugs Prescription Drugs (Tier 1 / Tier 2 / Tier 3 / Tier 4 Specialty) |  |                 |  |
|   | \$15 AD / \$30 AD / \$65 AD / 20%-30% AD   |                 |  |
| Retail Pharmacy (30-day supply)   | Out of network pharmacy plan pays up to the discounted cost, minus the in-<br>network copay. Member pays any balance. Specialty is 40-50% cost to member |                 |  |

# Health Saving Account



#### What is a Health Savings Account (HSA)?

A Health Savings Account (HSA) is an account that can be funded by you with pre-tax dollars, by your employer, or both. The HSA helps pay for eligible medical expenses not covered by an insurance plan, including the deductible, coinsurance, and in some cases, health insurance premiums.

#### When do I use my HSA?

After visiting a physician, facility, or pharmacy, request that they submit your claim to your Medical Carrier for payment. You should make sure that your provider has your most up-to-date insurance information. Once the claim has been processed, any out-of-pocket expenses will be billed. At this time you may choose the following options:

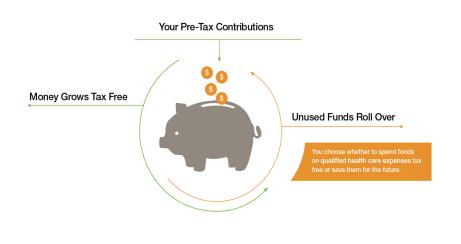
- Use your HSA debit card or HSA check to pay for any out-of-pocket expenses.
- You may choose to write a personal check, receiving reimbursement at a later date.
- You can choose to save your HSA dollars for future medical expenses.

#### How much can be contributed to an HSA? As noted by federal law, the Annual Contribution limits are:

| Types of Coverage             | 2019 Maximum Annual<br>Contribution |
|-------------------------------|-------------------------------------|
| Individual                    | \$3,500                             |
| 2 Party or Family             | \$7,000                             |
| Catch Up Contribution Age 55+ | \$1,000                             |

You should always ask that your claim be submitted to the health plan before you seek reimbursement from your HSA. This procedure will ensure that provider discounts are applied. Remember to keep all medical receipts. Don't forget when calculating the annual contribution to include your employer contribution so not to exceed the annual limit.

Example Individual who would like to max their contribution would take \$3,500 subtract \$40 x12=\$480 for their \$3,020 contribution.



- Potential tax savings of 30%+
- Employee and Employer may contribute
- Leftover funds each year roll to the next year
- Utilize for qualified medical, dental and vision expenses
- Funds available as deposited
- Includes a debit card
- Investment opportunities available
- Fees are based on the balance in your account
- Contact Health Equity with banking questions

## Telehealth

### **WELL**<sup>\*</sup>VIA

| Benefit           | Details                                     |
|-------------------|---|
| Eligibility       | All Benefit Eligible Employees & Dependents |
| Consult Copay     | \$0   |
| Availability      | 24 / 7 / 365                                |
|                   | Phone                                       |
| Access Doctor Via | Online                                      |
|                   | Mobile App                                  |

70% of primary care visits can be managed using Telehealth40% of urgent care visits can be managed using Telehealth

### Common Conditions Treated

- 🗸 acid reflux
- ✓ allergies
- 🗸 asthma
- ✓ bladder infection
- ✓ bronchitis
- 🗸 cold & flu
- ✓ infections

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- Nausea
- Rashes
- sinus conditions
- ✓ sore throat
- ✓ thyroid conditions
- ✓ urinary tract infection
- ✓ and more..

### Prescription Policy



- If doctor determines a prescription is necessary, it will be called in to your pharmacy of choice.
- Our doctors do not prescribe DEA (schedule I-IV) controlled substances.
- WellVia operates within state regulations



Phone Call





# **Dental Plans**



| Key Dental Benefits   | Voluntary Advantage Copay Plan  |   |  |
|---|---|---|--|
|   | Advantage   | Out-of-Network  |  |
| Deductible (per calendar year)                                  | Deductible (per calendar year)  |   |  |
| Individual  |   | \$0   |  |
| Family  | \$0   |   |  |
| Benefit Maximum (per calendar year; Preventive, Basic, and Majo | Benefit Maximum (per calendar year; Preventive, Basic, and Major Services combined) |   |  |
| Per Individual  | Unlimited   |   |  |
| Covered Services  |   |   |  |
| Preventive Services (Cleanings, Exams, X-rays)                  | Covered 100%  | See out of network payment<br>schedule in Benefit Compass |  |
| Basic Services (Filllings, Oral Surgery)                        | See Benefit Compass for<br>Copay Schedule   | See out of network payment schedule in Benefit Compass    |  |
| Major Services (Endodontics, Periodontics Crowns,)              | See Benefit Compass for<br>Copay Shcedule   | See out of network payment schedule in Benefit Compass    |  |
| Orthodontia (Adult and Child(ren)                               | Advantage Providers only 25% discount   |   |  |

| Key Dental Benefits   | Voluntary Choice PPO Plan   |                   |                   |
|---|---|-------------------|-------------------|
| Rey Dental Benefits   | Advantage   | Premier           | Non-Network       |
| Deductible<br>Individual / Family                               | \$0/\$0   | \$50/\$150        |                   |
| Annual Maximum<br>Per Person                                    | \$2,000   | \$1,000           |                   |
| Preventive Care   | Covered 100%  | Covered 100%      | 20%               |
| Basic   | 20% <sup>AD</sup>   | 20% <sup>AD</sup> | 40% <sup>AD</sup> |
| Major   | 50% <sup>AD</sup> 50% <sup>AD</sup> 60% <sup>AD</sup>                         |                   | 60% <sup>AD</sup> |
| Orthodontic<br>Children up to age 19<br>Adults age 19 and older | 50%<br>(\$1,000 Lifetime Max)<br>25% discount if Advantage or Premier Network |                   |                   |
| Waiting Periods<br>Basic<br>Major<br>Ortho                      | None<br>None<br>None  |                   |                   |

Coinsurance percentages and copay amounts shown in the above charts represent the percentages that the member is responsible for paying.

- There is no deductible required if the Advantage Network is used.
- Utilizing an out of network provider could incur additional charges.

# Vision Plan (VSP 10-120B)





|   | In<br>Network  | Out-of-<br>network   |
|---|--|--|
| Eye Exam  |  |  |
| Eyeglass exam<br>Contact exam<br>Dilation<br>Contact Fitting  | \$10 Co-pay<br>\$10 Co-pay<br>Retail<br>Retail                             | <ul> <li>\$40 Allowance</li> <li>\$40 Allowance</li> <li>Included above</li> <li>Included above</li> </ul> |
| Standard Plastic Lenses   |  |  |
| Single Vision<br>Bifocal (FT 28)<br>Trifocal (FT 7x28)  | \$10 Co-pay<br>\$10 Co-pay<br>\$10 Co-pay                                  | ♦\$85 Allowance<br>for lenses, options,<br>and coatings  |
| Lens Options  |  |  |
| *Progressive (Standard plastic no-line)<br>*Premium Progressive Options<br>*Glass lenses<br>Polycarbonate<br>High Index         | \$50 Co-pay<br>No Discount<br>15% Discount<br>25% Discount<br>25% Discount |  |
| Coatings  |  |  |
| Scratch Resistant Coating<br>Ultra Violet protection<br>Other Options<br><i>A/R, edge polish, tints, mirrors, etc.</i>          | \$10 Co-pay<br>\$10 Co-pay<br>Up to 25% Discount                           |  |
| Frames  |  |  |
| Allowance Based on Retail Pricing   | \$120 Allowance  | ♦\$80 Allowance  |
| Additional Eyewear  |  |  |
| **Additional Pairs of Glasses<br>Throughout the Year  | Up to 50% Off Retail   |  |
| Contacts  |  |  |
| Contact benefits is in lieu<br>Of lens and frame benefit.<br>Additional contact purchases:<br>***Conventional<br>***Disposables | \$120 Allowance<br>Retail<br>Retail  | ♦\$80 Allowance  |
| Frequency   |  |  |
| Exams, Lenses, Frames, Contacts   | Every 12 months  | Every 12 months  |
| Refractive Surgery  |  |  |
| ****LASIK   | \$250 Off Per Eye  | Not Covered  |

 Co-pays for Progressive lenses may vary. This is a summary of plan benefits. The actual Policy will detail all plan limitations and exclusions. Discounts

Any item listed as a discount in the benefit outline above is a merchandise discount only and not an insured benefit. Providers may offer additional discounts. \*\* 50% discount at Standard Optical locations only. All other Network discounts vary from 20% - 35%.

\*\*\* Must purchase full year supply to receive discounts on select brands. See provider for details.

\*\*\*\* LASIK(Refractive surgery) Standard Optical Locations ONLY. LASIK services are not an insured benefit – this is a discount only. All pre & post operative care is provided by Standard Optical only and is based on Standard Optical retail fees.

 Out of Network – Allowances are reimbursed at 75% when discounts are applied to merchandise. Promotional items or Online purchases not covered. For more Information please visit <u>www.opticareofutah.com</u> or call 800-363-0950

## Employer Paid Life/AD&D

Life Insurance provides your named beneficiary(ies) with a benefit in the event of your death.

Accidental Death and Dismemberment (AD&D) Insurance provides specified benefits to you in the event of a covered accidental bodily injury that directly causes dismemberment (i.e., the loss of a hand, foot, or eye). In the event that your death occurs due to a covered accident, both the Life and the AD&D benefit would be payable.

| Life                | \$50,000 |
|---------------------|----------|
| AD&D Benefit Amount | \$50,000 |

## Employee Paid Voluntary Life/AD&D

| Benefits                  | Details  |
|---------------------------|--|
| Employee Life             | \$10,000 to \$300,000 up to 5x Salary                      |
| Newly Eligible Guarantee  | Up to \$60,000   |
| Open Enrollment Guarantee | Up to \$10,000 if already enrolled                         |
| Spouse Life               | f = 000 to \$100 000 up to 100% of Employee Up to \$20,000 |
| Newly Eligible Guarantee  | \$5,000 to \$100,000 up to 100% of Employee Up to \$20,000 |
| Open Enrollment Guarantee | Up to \$5,000 if already enrolled                          |
| Dependent Child Life      | \$10,000 or \$20,000                                       |
| AD&D                      | Matches Employee and Spouse life election                  |

### Employer Paid Long Term Disability

| Long-Term Disability     |                                       |  |
|--------------------------|---------------------------------------|--|
| Benefit Percentage       | 66 2/3% up to \$6,000                 |  |
| When Benefits Begin      | 90 Day Elimination Period             |  |
| Maximum Benefit Duration | Social Security Normal Retirement Age |  |
|                          | (pre-exiting conditionas may apply)   |  |



## Notes



## Benefit Compass: Online System for Medical, Accident & Critical Illness

### You can:

#### Enroll in Coverage Updated Benefits

- Open Enrollment
- Coverage for Special Enrollment Events
- Contact Information

### Access

- Required Legal & Compliance Notices
- Benefit Summaries
- Provider Search & Online Resources

### **Key Contact Info**

- HR
- Spectra Management
- Carriers

### Benefit Compass Mobile App Employee Navigator



### Website

www.spectrabenefits.com

### **Company Identifier**

valley

### **Benefit Compass**

Your Benefits Website: www.spectrabenefits.com

### First Time Registration:

- 1. Access Website, click on "New User Registration"
- 2. Provide Personal Information and Company Identifier: landmarkHW
- 3. Create User Name and Password

### Open Enrollment/New Hire Login

- 1. Access Website to Login
- 2. Log in using username and password previously created
- 3. Click on Start Benefits Button
- 4. Complete Employee Info
- 5. Enroll or Decline Each Eligible Benefit Option in Benefits
- 6. Review Benefit Elections in Summary and Click AGREE to Electronically Sign

### **Qualifying Event Changes**

- 1. Access Website to Login
- 2. Log in using username and password
- 3. Click on Benefits Menu and Select Applicable CHANGE COVERAGE Option
- 4. Follow Prompts & Complete Required Fields & Applicable Forms
- 5. Provide Required Documentation to HR within 30 Days of Event Date.



## **Contact Information**

| Coverage            | Carrier          | Phone #      | Website/Email            |
|---------------------|------------------|--------------|--------------------------|
| Medical             | PEHP             | 800-765-7347 | www.pehp.com             |
| HSA                 | Health Equity    | 866-346-5800 | www.healthequity.com     |
| Telemedicine        | WellVia          | 855-WELLVIA  | www.WellViaSolutions.com |
| Dental              | EMI              | 800-662-5851 | www.emihealth.com        |
| Vision              | Opticare of Utah | 800-363-0950 | www.opticareofutah.com   |
| Critical Illness    | UNUM             | 866-679-3054 | www.unum.com             |
| Life and Disability | Principal        | 800-986-3343 | www.principal.com        |

### Human Resources

If you have additional questions, you may also contact Nate Adams Red Apple at 801-394-4140 ext. 1201 nate@redapplefinance.com



**Important Note:** The material in this benefits brochure is for informational purposes only and is neither an offer of coverage or medical or legal advice. It contains only a partial description of plan or program benefits and does not constitute a contract. Please refer to the Summary Plan Description (SPD) for complete plan details. In case of a conflict between your plan documents and this information, the plan documents will always govern. **Annual Notices:** ERISA and various other state and federal laws require that employers provide disclosure and annual notices to their plan participants. The Company will distribute all required notices annually.