



102 S. Diana Street
Elsa, TX 78543
Phone: (956)262-2127
Fax: (956)262-5002

City Of Elsa New Renter Account Application

**New Account Customer (Renters):
\$270**

**\$120.00 processing fees are required for
for new customers who have never had an account
With the City of Elsa. **\$150.00 deposit is refundable
when account left at \$0 balance.****

**Items to bring with you Driver License/I.D. Card
Social Security Card or Immigration Card (2 proofs)**

**New Account Commercial (Business):
\$490**

**\$340.00 processing/Installation fees are required for
Business customers who have never had an account
With the City of Elsa. **\$150.00 deposit is refundable
when account left at \$0 balance.****

**Items to bring with you Driver License/I.D. Card
Social Security Card or EIN number (2 proofs)
Business Customers need to have own trash
Services unless otherwise requested.**

**Home owner Account:
\$490**

**\$340.00 processing/Installation fees are required for
Customers who have never had an account with the
City of Elsa. **\$150.00 deposit is refundable when account
left at 0 balance.****

**Items to bring with you Driver License/I.D. Card
Social Security Card or Immigration Card (2 proofs)**

Previous Account Holder:

**A \$20.00 fee is required to reconnect service at the
Same address.**

Transfer Fee:

**A \$45.00 Transfer fee is required to move service
From one address to another location. **Balance must
be at \$0.00 in order Transfer to take effect.****

Billing Fees:

**Minimum Billing for a residential account is \$53.40 which includes
water, sewer, garbage (1 cart), brush, street lights/maintenance
and a tax fee. Extra garbage cart is \$7.50
Billing is once a month between 1st through the 5th.
Due date is always on the 15th of the month.
There is a 10% penalty added to the bill if payment
Is not received by the 15th day of the month
Brush is to be picked up 1st and 2nd week of the month.**

*Copy of the Ordinance passed by the City of Elsa may be obtained, in writing, but there is a fee of .25 cent per page.
Deposits on accounts, effective June 9, 2014.*

**I have read the previous information and I am aware of the fees provided with the new and existing utility
accounts.**

Signature _____ Date _____



Customer's Information

Name _____ **SSN** _____ - _____ - _____

Mailing Address _____

City _____ State _____ Zip _____

Phone Number _____

Email Address _____

Service Address _____

Married? **YES NO**

Spouse Name _____ Phone Number _____

Have you or your partner ever had an account with the City of Elsa? **YES NO**

If yes, under what name _____

Employer _____

Spouse Employer _____

Address _____

Address _____

Work Number _____

Work Number _____

Will you be renting? **YES / NO** (If yes fill in the next section)

Owner/Landlord Name _____ Phone # _____

Emergency Contact:

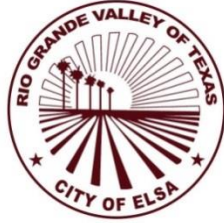
Name _____ Phone Number _____

Relation _____

Application Signature _____ **Date** _____

Must return form to the City of Elsa Utility Services Department

Must be filled out completely, NO EXCEPTIONS!!



**CITY OF ELSA
LANDLORD INFORMATION REQUEST
RENTAL AGREEMENT**

To be filled out by owner/landlord of the property that is to be rented

Name of Owner/ Landlord _____

Mailing Address _____

Physical Address _____

City _____ State _____ Zip _____

Home Number _____ Cellular Number _____

Business Number _____

Property Address to be rented _____

Name of Person Renting _____

Who lived there before?

Name _____

Mailing Address _____

Phone Number _____

Date moved out _____

I, the owner/landlord of said property do certify that this information is true and correct to the best of my knowledge. I, the owner/landlord am responsible to advise the water department if and when the tenant moves out.

Signature of Owner/ Landlord _____ Date _____

CITY OF ELSA
SERVICE AGREEMENT

RESTRICTIONS: The following unacceptable practices are prohibited by State Regulations.

No direct connection between the public drinking Water Supply and potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or inappropriate backflow prevention device.

No cross-connection between the public drinking Water Supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

No connection, which allows water to be returned to the public drinking water supply, is permitted.

No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection, which provides water for human use.

No solder or flux, which contains more than 0.2% lead, can be used for the installation or repair of plumbing at any connection, which provides water for human use.

SERVICE AGREEMENT: The following are the terms and conditions of the service agreement between the City of Elsa and the said customer. The Water System will maintain a copy of this agreement as long as the Customer and/or premises are connected to the Water System.

The Customer shall allow his property to be inspected for the possibility of Cross-Connection and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that Cross- Connection or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. the inspections shall be conducted during the Water Systems normal business hours.

The Water System shall notify the Customer in writing of any findings of Cross-Connection or other potential contamination hazards, which has been identified during initial inspection or the periodic re-inspection.

The customer shall be fined and/or services will be disconnected for any illegal Cross-Connection of water services. The Customer shall immediately remove or adequately isolate any potential contamination hazards on property.

Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

ENFORCEMENT. If the customer fails to comply with the terms and conditions of the Service Agreement, the water System shall, at his its option, terminate services. Any expenses associated with enforcement of agreement shall be billed to the customer

CUSTOMER SIGNATURE _____ **DATE** _____

REFERENCES

***Please list four references**

Name _____

Address: _____

Phone: _____

Name _____

Address: _____

Phone: _____

Name _____

Address: _____

Phone: _____

Name _____

Address: _____

Phone: _____