

FY2016 - Performance Measurement Module (Sys PM)

Summary Report for AZ-502 - Phoenix/Mesa/Maricopa County Regional CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Previous FY	Current FY	Previous FY	Current FY	Difference	Previous FY	Current FY	Difference
1.1 Persons in ES and SH	12481	12437	58	58	0	30	34	4
1.2 Persons in ES, SH, and TH	14420	14557	99	101	2	47	50	3

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Previous FY	Current FY	Previous FY	Current FY	Difference	Previous FY	Current FY	Difference
1.1 Persons in ES and SH	-	13989	-	243	-	-	84	-
1.2 Persons in ES, SH, and TH	-	16121	-	278	-	-	116	-

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months (0 - 180 days)		Returns to Homelessness from 6 to 12 Months (181 - 365 days)		Returns to Homelessness from 13 to 24 Months (366 - 730 days)		Number of Returns in 2 Years	
		# of Returns	% of Returns	# of Returns	% of Returns	# of Returns	% of Returns	# of Returns	% of Returns
Exit was from SO	208	24	12%	16	8%	19	9%	59	28%
Exit was from ES	2403	327	14%	149	6%	228	9%	704	29%
Exit was from TH	1385	98	7%	66	5%	61	4%	225	16%
Exit was from SH	26	5	19%	0	0%	2	8%	7	27%
Exit was from PH	1228	83	7%	63	5%	102	8%	248	20%
TOTAL Returns to Homelessness	5250	537	10%	294	6%	412	8%	1243	24%

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Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	2015 PIT Count	Most Recent PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	5631	5702	71
Emergency Shelter Total	2004	2362	358
Safe Haven Total	25	25	0
Transitional Housing Total	2313	1669	-644
Total Sheltered Count	4342	4056	-286
Unsheltered Count	1289	1646	357

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2015	Current FY	Difference
Universe: Unduplicated Total sheltered homeless persons	15167	15112	-55
Emergency Shelter Total	12845	12682	-163
Safe Haven Total	104	109	5
Transitional Housing Total	3402	3301	-101

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

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	Submitted FY 2015	Current FY	Difference
Universe: Number of adults (system stayers)	2275	2259	-16
Number of adults with increased earned income	98	81	-17
Percentage of adults who increased earned income	4%	4%	0%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2015	Current FY	Difference
Universe: Number of adults (system stayers)	2275	2259	-16
Number of adults with increased non-employment cash income	1017	446	-571
Percentage of adults who increased non-employment cash income	45%	20%	-25%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2015	Current FY	Difference
Universe: Number of adults (system stayers)	2275	2259	-16
Number of adults with increased total income	1078	509	-569
Percentage of adults who increased total income	47%	23%	-24%

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2015	Current FY	Difference
Universe: Number of adults who exited (system leavers)	1114	1274	160
Number of adults who exited with increased earned income	256	280	24
Percentage of adults who increased earned income	23%	22%	-1%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2015	Current FY	Difference
Universe: Number of adults who exited (system leavers)	1114	1274	160
Number of adults who exited with increased non-employment cash income	264	263	-1
Percentage of adults who increased non-employment cash income	24%	21%	-3%

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Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2015	Current FY	Difference
Universe: Number of adults who exited (system leavers)	1114	1274	160
Number of adults who exited with increased total income	489	506	17
Percentage of adults who increased total income	44%	40%	-4%

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2015	Current FY	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	13326	13086	-240
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	3828	3398	-430
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	9498	9688	190

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2015	Current FY	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	14896	14734	-162
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	4417	4025	-392
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	10479	10709	230

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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in 2016.

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Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2015	Current FY	Difference
Universe: Persons who exit Street Outreach	4587	3221	-1366
Of persons above, those who exited to temporary & some institutional destinations	495	803	308
Of the persons above, those who exited to permanent housing destinations	312	302	-10
% Successful exits	18%	34%	16%

Metric 7b.1 – Change in exits to permanent housing destinations

	Submitted FY 2015	Current FY	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited	12675	12734	59
Of the persons above, those who exited to permanent housing destinations	4035	4068	33
% Successful exits	32%	32%	0%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2015	Current FY	Difference
Universe: Persons in all PH projects except PH-RRH	5278	5795	517
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	4950	5474	524
% Successful exits/retention	94%	94%	0%

FY2016 - SysPM Data Quality

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This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

FY2016 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2012-2013	2013-2014	2014-2015	2015-2016	2012-2013	2013-2014	2014-2015	2015-2016	2012-2013	2013-2014	2014-2015	2015-2016	2012-2013	2013-2014	2014-2015	2015-2016	2012-2013	2013-2014	2014-2015	2015-2016
1. Number of non-DV Beds on HIC	1851	2100	1738	1945	2658	2623	2014	1478	4717	5478	5319	5806	116		585	891				
2. Number of HMIS Beds	1653	1784	1634	1750	2244	1841	1473	1373	3483	4016	4324	4727	116		585	891				
3. HMIS Participation Rate from HIC (%)	89.30	84.95	94.02	89.97	84.42	70.19	73.14	92.90	73.84	73.31	81.29	81.42	100.00		100.00	100.00				
4. Unduplicated Persons Served (HMIS)	4389	10293	11874	13214	2635	2706	3118	3302	4650	5134	5738	6025	703	2135	2514	3348	48	142	609	872
5. Total Leavers (HMIS)	3265	8851	10287	11473	823	1578	1641	2220	493	841	883	844	156	1326	1717	2290	39	111	481	734
6. Destination of Don't Know, Refused, or Missing (HMIS)	1284	4884	6208	7165	145	157	193	246	115	144	97	56	20	60	100	152	1	54	57	109
7. Destination Error Rate (%)	39.33	55.18	60.35	62.45	17.62	9.95	11.76	11.08	23.33	17.12	10.99	6.64	12.82	4.52	5.82	6.64	2.56	48.65	11.85	14.85