

FY2018 - Performance Measurement Module (Sys PM)

Summary Report for AZ-502 - Phoenix, Mesa/Maricopa County CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2017	FY 2018	Submitted FY 2017	FY 2018	Difference	Submitted FY 2017	FY 2018	Difference
1.1 Persons in ES and SH	11612	10716	63	65	2	36	41	5
1.2 Persons in ES, SH, and TH	13541	12540	97	101	4	50	56	6

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2017	FY 2018	Submitted FY 2017	FY 2018	Difference	Submitted FY 2017	FY 2018	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	11825	10933	272	470	198	102	147	45
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	13992	12837	283	472	189	127	175	48

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2018	% of Returns	FY 2018	% of Returns	FY 2018	% of Returns	FY 2018	% of Returns
Exit was from SO	395	109	28%	24	6%	45	11%	178	45%
Exit was from ES	2255	316	14%	199	9%	294	13%	809	36%
Exit was from TH	1392	67	5%	68	5%	108	8%	243	17%
Exit was from SH	9	1	11%	0	0%	0	0%	1	11%
Exit was from PH	1561	165	11%	103	7%	126	8%	394	25%
TOTAL Returns to Homelessness	5612	658	12%	394	7%	573	10%	1625	29%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2017 PIT Count	January 2018 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	5605	6298	693
Emergency Shelter Total	2254	2099	-155
Safe Haven Total	21	26	5
Transitional Housing Total	1271	1555	284
Total Sheltered Count	3546	3680	134
Unsheltered Count	2059	2618	559

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2017	FY 2018	Difference
Universe: Unduplicated Total sheltered homeless persons	14101	12942	-1159
Emergency Shelter Total	11901	10889	-1012
Safe Haven Total	83	72	-11
Transitional Housing Total	2878	2546	-332

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	2172	1895	-277
Number of adults with increased earned income	88	82	-6
Percentage of adults who increased earned income	4%	4%	0%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	2172	1895	-277
Number of adults with increased non-employment cash income	720	820	100
Percentage of adults who increased non-employment cash income	33%	43%	10%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	2172	1895	-277
Number of adults with increased total income	778	862	84
Percentage of adults who increased total income	36%	45%	9%

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Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	1207	903	-304
Number of adults who exited with increased earned income	262	154	-108
Percentage of adults who increased earned income	22%	17%	-5%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	1207	903	-304
Number of adults who exited with increased non-employment cash income	246	214	-32
Percentage of adults who increased non-employment cash income	20%	24%	4%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	1207	903	-304
Number of adults who exited with increased total income	407	353	-54
Percentage of adults who increased total income	34%	39%	5%

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Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	12411	11222	-1189
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	4027	3780	-247
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	8384	7442	-942

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	14531	13908	-623
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	4785	4910	125
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	9746	8998	-748

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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2018 (Oct 1, 2017 - Sept 30, 2018) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2017	FY 2018	Difference
Universe: Persons who exit Street Outreach	5124	7511	2387
Of persons above, those who exited to temporary & some institutional destinations	1373	1877	504
Of the persons above, those who exited to permanent housing destinations	495	748	253
% Successful exits	36%	35%	-1%

Metric 7b.1 – Change in exits to permanent housing destinations

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	Submitted FY 2017	FY 2018	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	11791	10447	-1344
Of the persons above, those who exited to permanent housing destinations	3847	4213	366
% Successful exits	33%	40%	7%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2017	FY 2018	Difference
Universe: Persons in all PH projects except PH-RRH	6420	6518	98
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	5945	6062	117
% Successful exits/retention	93%	93%	0%

FY2018 - SysPM Data Quality

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This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

FY2018 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018
1. Number of non-DV Beds on HIC	1738	1945	1803	2019	2014	1478	1167	1715	5319	5806	6498	7354	585	891	1088	1267				
2. Number of HMIS Beds	1634	1750	1783	1835	1473	1373	1022	1045	4324	4727	5341	6274	585	891	1088	1267				
3. HMIS Participation Rate from HIC (%)	94.02	89.97	98.89	90.89	73.14	92.90	87.57	60.93	81.29	81.42	82.19	85.31	100.00	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	11874	12712	11841	10943	3118	3244	2753	2546	5738	6308	7035	7257	2514	3367	3667	4475	599	390	299	4357
5. Total Leavers (HMIS)	10287	11023	10232	9312	1641	2198	1757	1700	883	874	1157	1388	1717	2301	2184	2926	493	306	172	3576
6. Destination of Don't Know, Refused, or Missing (HMIS)	6208	6988	3709	3559	193	236	168	200	97	64	97	247	100	152	165	190	62	108	24	702
7. Destination Error Rate (%)	60.35	63.39	36.25	38.22	11.76	10.74	9.56	11.76	10.99	7.32	8.38	17.80	5.82	6.61	7.55	6.49	12.58	35.29	13.95	19.63