

Lady T Custom Design and Boutique

Layaway Policy Terms

All layaway's will be held for 30 days with a one-time 5-day grace period.

Lady T Custom Design and Boutique's layaway plan requires a minimum of a \$25 deposit and a \$5.00 non-refundable convenience fee for the 30-day layaway program. Invoice will be sent via email requesting the deposit and \$5.00 non-refundable fee.

Customers **MUST** make a payment every 2 weeks in order to avoid cancellation of their layaway. Customers will receive an invoice via email when their payments are due which would then allow them to make their payments online. (Local customers can make arrangements to pay in person).

The layaway program for Lady T Custom Design and Boutique is available online only. All items are eligible for layaway with the **exception of customized clothing and customized accessories.**

To place a layaway order on our website, at checkout you **MUST** select "In Person Pickup" on page 1 and 2, then type "Layaway Order" in the "Special Instructions" box, scroll down to bottom of page 2 and select "Layaway/Pick-Up Local Customer" then click "Complete your Order". Please note that a flat rate shipping charge of 6.95 will be added to your invoice total for non-local customers. Your invoice will be sent via email with all charges and totals and requesting your initial down payment. Down payment **MUST** be made within 48 hours of invoice being sent or layaway will not be set up.

There will be no refunds given for any reason!

There is a \$10.00 cancellation fee for layaways canceled by the customer or for layaways returned to stock for non-payment. The \$5.00 layaway convenience fee is non-refundable.

The remaining balance, if any, will be store credit ONLY! No refunds will be given!

Note: Items will not be shipped until full balance is paid. Once the layaway balance is paid in full the items will be shipped only to the shipping address that is on file when the layaway was set up. You can make changes to your personal information by creating an account on our website www.ladytcustomdesignandboutique.com. Creating an account is a requirement for all layaway plans and is the customers responsibility for keeping their personal information up to date.

In order for the customers layaway to be approved the customer must accept these terms and conditions. (An email will be sent after layaway order is submitted).

Thanks,
Lady T
tanay@ladytcustomdesignandboutique.com