

BEACH DONKEY BOOKING FORM

"The Beach Donkey", 257 High Street, Aldeburgh, Suffolk IP15 5DG

Booking date	
Start of rental period	4pm on
End of rental period	11am on

Guest details:

Name	
Address	
Post Code	
Tel / mobile no.	
Email address	

Number of people & pets in my group	
Notes	
Total rental amount for period booked	£
Amount due on booking	£
Balance amount including £500 returnable security deposit	£
Amount / Balance due	

Please pay a 25% booking deposit to secure your booking using the bank details below. The balance is payable 2 months before the start of your holiday. If the booking is made less than 2 months before the start of your holiday, we ask for full payment at the time of booking.

The booking is confirmed after the deposit is received and we have sent you a Booking Confirmation email.

If the outstanding balance is not paid by the due date, we will regrettably cancel the booking and the deposit will be forfeited.

A security deposit of £500 is payable when the rental balance becomes due.

I have read the Terms and Conditions for staying at The Beach Donkey and accept them on behalf of myself, and all the members of my group, on whose behalf I am authorised to make this agreement. I am over 18 years of age.

SignatureDate

Please send the completed booking form to hello@beachdonkey.co.uk and your deposit referenced as "Beach Donkey DDMM (being the start date of the booking)" to our Natwest Business Account:

Name: Power Tool Products Ltd

Sort Code: 60-06-33

Account Number: 34075267

The Property known as The Beach Donkey is located at 257 High Street, Aldeburgh and is offered for holiday rental subject to these terms and confirmation by Power Tool Products Ltd (the Owner) to the You (the Renter)

Booking

1. To reserve the Property, the Renter shall complete and sign the Booking Form and return it together with the deposit (25% of the total rent due, unless otherwise agreed). Following receipt of the Booking Form and deposit, the Owner will send a confirmation to the Renter. This is the formal acceptance of the booking.
2. The balance of the rent is payable not less than two months before the start of the rental period. If payment is not received by the due date, the Owner reserves the right to cancel the booking. Bookings made within two months of the start of the rental period require full payment at the time of booking.
3. **Unless otherwise agreed, a security deposit of £500** is required in case of, for example, damage to the Property or its contents. However, the sum reserved by this clause shall not limit the Renter's liability to the Owner. The Owner will account to the Renter for the security deposit and refund the balance due within two weeks of the end of the rental period. The security deposit is payable at the time the rental balance is due, ordinarily two months before the rental period.

Cancellation

4. If your plans have to change, we ask you to cancel by email. If the booking is due to start **more than two months** from the cancellation date, your deposit will be retained by the Owner but no further rental charges will be payable. If the booking is due to start **less than two months** from the cancellation date, the total rental amount will be retained by the Owner. We will however try our best to re-let the property for the period of your booking, and if successful, your payment will be refunded less the deposit.
5. The Renter is strongly advised to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for the group's personal belongings, public liability, etc. since these are not covered by the Owner's insurance.
6. In the unlikely event the Owner, being motivated to operate this property as a holiday let, has to cancel the booking, the Renter will be immediately notified and refunded with all sums previously paid in respect of the booking within 7 days. The Renter will not be entitled to any form of compensation.

Use of the Property

7. Please arrive after **4pm** on the first day of the rental period and depart **before 11am** on the last day.
8. The maximum number of people or pet(s) occupying in the Property at any time must not exceed the number stated on the Booking Form, unless the Owner has given prior written permission.
9. Any children (under 18 years) staying at the property must always be accompanied by their parents/legal guardians.
10. The Renter agrees to be a considerate tenant, to take good care of the Property and to leave it in a clean and tidy condition at the end of the rental period. The Renter also agrees not to act in any way that would cause disturbance to those resident in neighbouring properties.
11. The Owner reserves the right to terminate the Occupier's stay if they or members of their group display unreasonable behaviour, cause nuisance, damage to the property or exceed the number of persons occupying the property stated at the time of booking. No refund will be payable for any unused rental days.
12. The Renter and the Renter's group acquire no rights whatsoever over the Property excepting occupation as a holiday let for the period booked. The Renter shall not sub-let the Property.
13. The property is strictly no smoking or vaping.

Pets

14. Please book your dog in at the time of booking; no other pets are allowed at the Property unless agreed in advance with the Owner
15. Please keep your **dog strictly to the ground floor** of the property, do not allow them on furniture or in any of the bedrooms and please bring their own bedding.

Cleaning, laundry & damage

16. We ask you to take good care of the property and its contents, and on departure leave it in a clean and tidy condition. The security deposit is held to cover any losses, damage or any additional cleaning that may need to be carried out (not including general wear and tear). The security deposit will be returned within a week of the end of your stay provided that the property has been left in a satisfactory condition.
17. We ask that any damage, loss or breakages to the property or contents are reported as soon as possible.
18. Bed linen, bath towels, green/orange beach towels and kitchen linen are all provided; please kindly leave any unused towels on the desk upstairs.

Liabilities

19. Please report any defects in the Property or breakdown in the equipment or appliances in the Property without delay and arrangements for repair and/or replacement will be made by the Owner as soon as possible.
20. The Owner shall not be liable to the Renter:
 - for any temporary defect or stoppage in the supply of public services to the Property, nor in respect of any equipment or appliance in the Property or garden;
 - for any loss, damage or injury which is the result of adverse weather conditions, riot, war, strikes or other matters beyond the control of the Owner;
 - for any loss, damage or inconvenience caused to or suffered by the Renter if the Property shall be destroyed or substantially damaged before the start of the rental period and in any such event, the Owner, shall, within seven days of notification to the Renter, refund to the Renter all sums previously paid in respect of the rental period.
21. The use of the Property is entirely at the Renter's risk and no responsibility can be accepted for any accidents, injury, expenses, loss or damage to the Renter, member of the Renter's group or the Renter's, member of Renter's group's belongings.
22. No responsibility can be accepted for any loss or damage to any motor vehicle or its contents.
23. Under no circumstances shall the Owner' liability to the Renter exceed the amount paid to the Owner for the rental period.

Assistance and complaints

We really hope you have an enjoyable stay, if you have any issues during your time with us please contact us straight away and we will do our best to resolve the matter.

Contact details are also in the "Donkey document" which will be forwarded to you shortly after your booking. This contains lots of useful information about the house and the local area so you can prepare for your stay and generally get excited! A further message will be sent approximately one week before with the latest entry codes.