



Privacy notice – JWSD Research Management Limited Website

JWSD Research Management Limited Client Privacy Notice

JWSD Research Management Limited operates <http://www.jwsdresearch.com> (the "Website"). This document represents our Privacy Notice regarding the collection, use, disclosure and retention of Personal Information we receive from users of our Website.

We use your Personal Information derived from use of our Website only for responding to enquiries and for the purpose of improving the Website. By using the Website, you agree to the collection and use of information in accordance with this Privacy Notice.

While using our Website, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to, your name and email address ("Personal Information"). This privacy notice tells you what to expect us to do with your personal information.

What information we collect, use, and why

We collect information your browser sends whenever you visit our Website ("Log Data").

This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Website that you visit, the time and date of your visit, the time spent on those pages and other statistics.

In addition, we use Google Analytics software to collect information about how you use our Website. However, the data is anonymised before being used for analytics processing.

Google Analytics processes anonymised Website user information about:

- the pages you visit on jwsdresearch.com
- how long you spend on each jwsdresearch.com page
- how you got to the Website
- what you click on while you're visiting the Website

We do not store your personal information through Google Analytics (for example your name or other contact details). We will not identify you through analytics information, and we will not combine analytics information with other datasets in a way that could, or would, identify who you are.

Cookies

Cookies are files with a small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a Website and stored on your computer's hard drive.

We use "cookies" to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Website.

Why we need your data

We collect information through Google Analytics to determine how you use the Website. We do this to help:

- make sure the Website is meeting the needs of its users
- make improvements to the Website

We also collect data in order to:

- send information to users on request
- respond to any feedback you send us, if expected

What we do with your data

We will not:

- sell, rent or give your data to third parties

- share your data with third parties for marketing purposes
- use your data in analytics

Communications

We may use your Personal Information to contact you with updated information about our services, newsletters, marketing or promotional materials.

Security

The security of your Personal Information is important to us. However, no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

Changes to This Privacy Notice

This Privacy Notice is effective as of 04/06/2024 and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on our Website.

We reserve the right to update or change our Privacy Notice at any time and you should check this Privacy Notice periodically. Your continued use of the Website after we post any modifications to the Privacy Notice on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Notice.

If we make any material changes to this Privacy Notice, we will place an announcement on our Website.

How long we keep information

We will store the personal information you provide to us via our Website for the length of time necessary to address your enquiries.

Sharing information outside the UK

Where necessary, we may transfer personal information outside of the UK. When doing so, we comply with the UK GDPR, making sure appropriate safeguards are in place. Please contact us for more information.

If you have any questions about this Privacy Notice, please contact us.

Our contact details:

Telephone

+44 (0)7523949439

Email

denadigweed@jwsdresearch.com

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal data.

Your right to rectification - You have the right to ask us to rectify personal data you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal data in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal data in certain circumstances.

Your right to object to processing - You have the right to object to the processing of your personal data in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal data you gave us to another organisation, or to you, in certain circumstances.

Your right to withdraw consent – When we use consent as our lawful basis you have the right to withdraw your consent.

You don't usually need to pay a fee to exercise your rights. If you make a request, we have one calendar month to respond to you.

To make a data protection rights request, please contact us using the contact details provided in this Privacy Notice.

How to complain

If you have any concerns about our use of your personal data, you can make a complaint to us using the contact details provided in this Privacy Notice.

If you remain unhappy with how we've used your data after raising a complaint with us, you can also complain to the ICO.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

Website: <https://www.ico.org.uk/make-a-complaint>

Last updated

4 June 2024