

Terms and Conditions – First Aid Training

I Am Happy, Healthy, Wealthy, and Wise Academy

In Partnership with Life Savers Canada – Canadian Red Cross Certified

By registering for First Aid Training through the **I Am Happy, Healthy, Wealthy, and Wise Academy**, a wellness education division of **MoSunLi Corporation**, you agree to the following terms and conditions. Our training is conducted in partnership with **Life Savers Canada**, an official training partner of the **Canadian Red Cross**.

1. Program Overview

This First Aid and CPR training is:

- Certified by the Canadian Red Cross
- Delivered by Licensed or Certified Canadian Red Cross Instructors
- Intended for **workplace safety certification**, school, caregiving, and community health roles

Courses follow the **national standards** set by the Canadian Red Cross.

2. Course Attendance & Completion

All classes will run **as scheduled**, regardless of the number of participants.

To receive certification, you must:

- Attend the **entire course duration**
- Participate in all hands-on and theory sessions
- Pass assessments given by the instructor

Late arrivals or early departures may result in disqualification from receiving certification.

3. Digital Certification

- Certificates are issued **digitally** by the **Canadian Red Cross** and will be emailed directly to the participants right after the successful course completion.
- Participants are strongly encouraged to **create and access their Red Cross account** at: **<https://myrc.redcross.ca>** to view, download, and reprint their certificate at any time.

- Replacement certificates can also be accessed directly through the participant's Red Cross portal.
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4. No Refund Policy

All payments are **non-refundable** once registration is complete, unless:

- The **instructor has an emergency** or the course is cancelled by MoSunLi Corporation or Life Savers Canada. In such cases, you will be offered:
 1. A rescheduled class at no additional cost, or
 2. A full refund if rescheduling is not possible for you.
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5. Rescheduling Policy

- You may **reschedule** your course only if you notify us **at least 72 hours in advance**, subject to availability.
 - Emergencies (medical, family) with proof may also be considered for rescheduling.
 - **No-shows or same-day cancellations** are not eligible for rescheduling or refunds.
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6. Eligibility

Participants must:

- Be **14 years or older**, or accompanied by a parent/guardian if underage
 - Be physically able to participate in CPR and first aid demonstrations
 - Follow all health and safety protocols during class
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7. Health & Safety

- If you are feeling unwell or have symptoms of a contagious illness, please contact us to reschedule
 - Sanitized equipment will be provided
 - Health guidelines may be adjusted based on provincial or Red Cross regulations
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8. Participant Conduct

To maintain a positive learning environment, participants must:

- Be respectful to instructors and classmates
- Follow all directions during the training
- Avoid disruptive behavior

Failure to comply may result in removal from the class without certification or refund.

9. Liability Waiver

By participating in our training, you acknowledge and accept that:

- You participate at your own risk
 - MoSunLi Corporation, Life Savers Canada, and instructors are not liable for injuries sustained during the course or for misuse of learned skills outside of the training setting
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10. Privacy Policy

Your personal information is collected solely for:

- Course registration and communication
- Issuance of certification
- Compliance with Canadian Red Cross training records

Your data is kept confidential and will not be shared outside of the course providers.