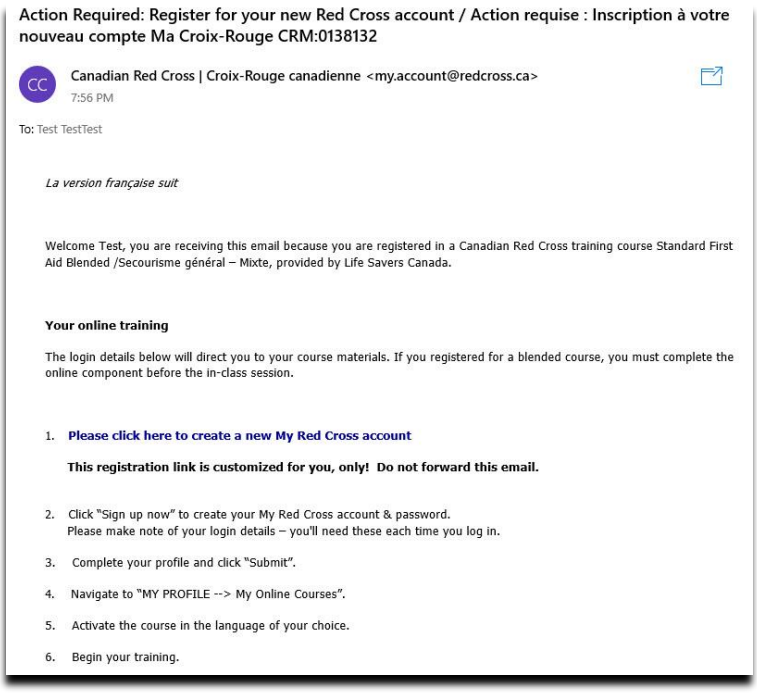
How to Access the Red Cross Online Learning

Online Learning + In-Classroom Training (Blended Courses are considered full course). This course is divided into module section. As soon as you complete the module then you can pause/stop. But **ONLINE LEARNING PORTION MUST COMPLETE THE ONLINE BEFORE YOUR IN-CLASSROOM TRAINING.**

Step one:

After we receive your payment or your information from the company/college that sent you, you should receive an email from Canadian Red Cross within 24 hours to access your Online Learning portion. You might need to check your Junk email folder in case it's sent there. (see below)



Action Required: Register for your new Red Cross account / Action requise : Inscription à votre nouveau compte Ma Croix-Rouge CRM:0138132

CC Canadian Red Cross | Croix-Rouge canadienne <my.account@redcross.ca>
7:56 PM

To: Test TestTest

La version française suit

Welcome Test, you are receiving this email because you are registered in a Canadian Red Cross training course Standard First Aid Blended /Secourisme général – Mixte, provided by Life Savers Canada.

Your online training

The login details below will direct you to your course materials. If you registered for a blended course, you must complete the online component before the in-class session.

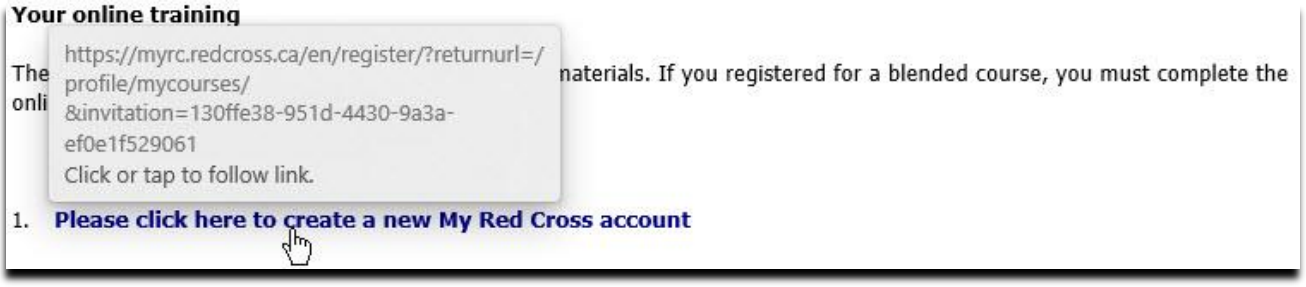
1. **Please click here to create a new My Red Cross account**

   This registration link is customized for you, only! Do not forward this email.

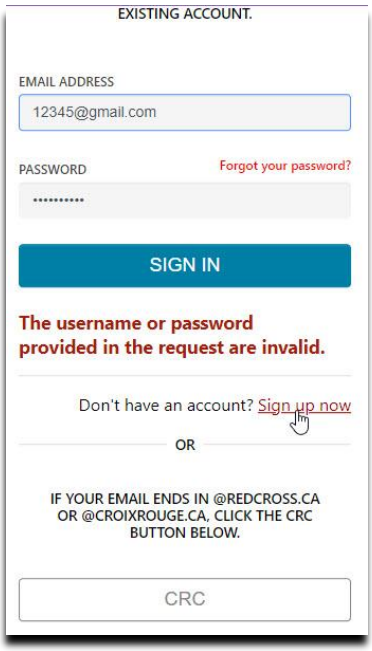
2. Click "Sign up now" to create your My Red Cross account & password.
   Please make note of your login details – you'll need these each time you log in.
3. Complete your profile and click "Submit".
4. Navigate to "MY PROFILE --> My Online Courses".
5. Activate the course in the language of your choice.
6. Begin your training.

Step Two:

1. From the email you received from the Red Cross, select the "**Please click here to create a new My Red Cross account**" link to take you to the Red Cross web site.

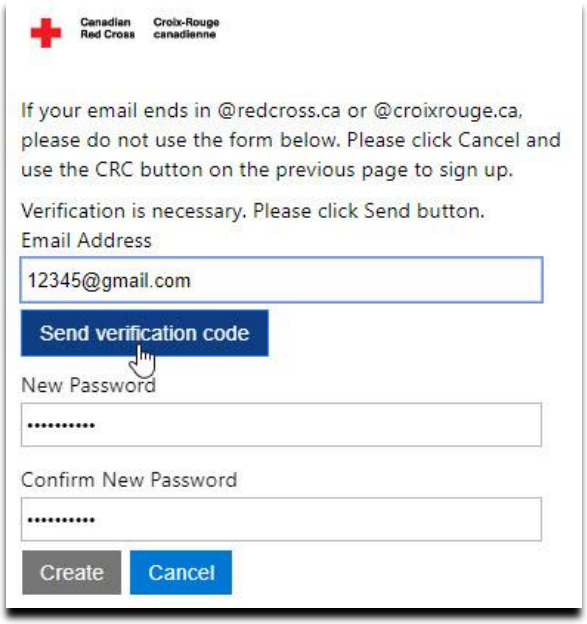


2. Click "**Sign up now**" link to create your My Red Cross account & password. Please make note of your login details – you'll need these each time you log in.

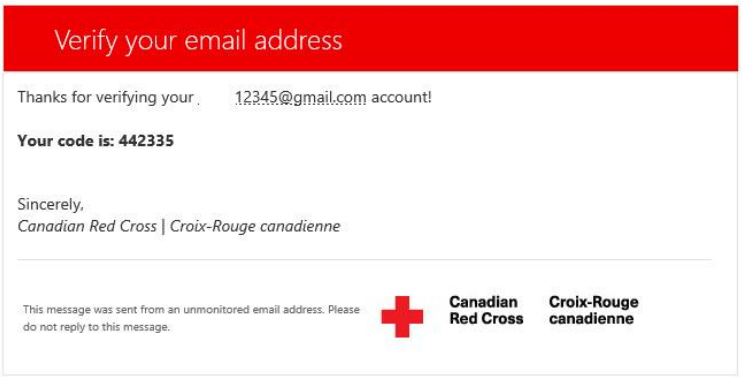


3. Enter your email address. Make sure that you are using the email that you sent to Life Savers Canada or by your company/college). Make sure to create a new password.

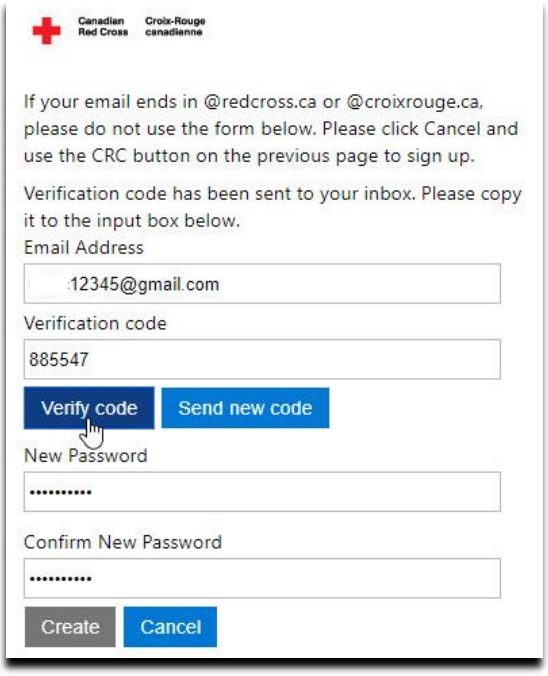
   Then, click on the "**Send verification code**" button. The Red Cross will then send you by email a verification code to make sure your email is valid.



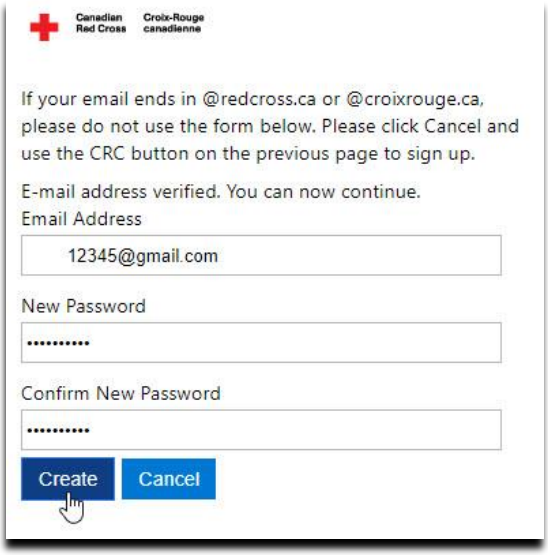
Your verification code should be similar to the image below:



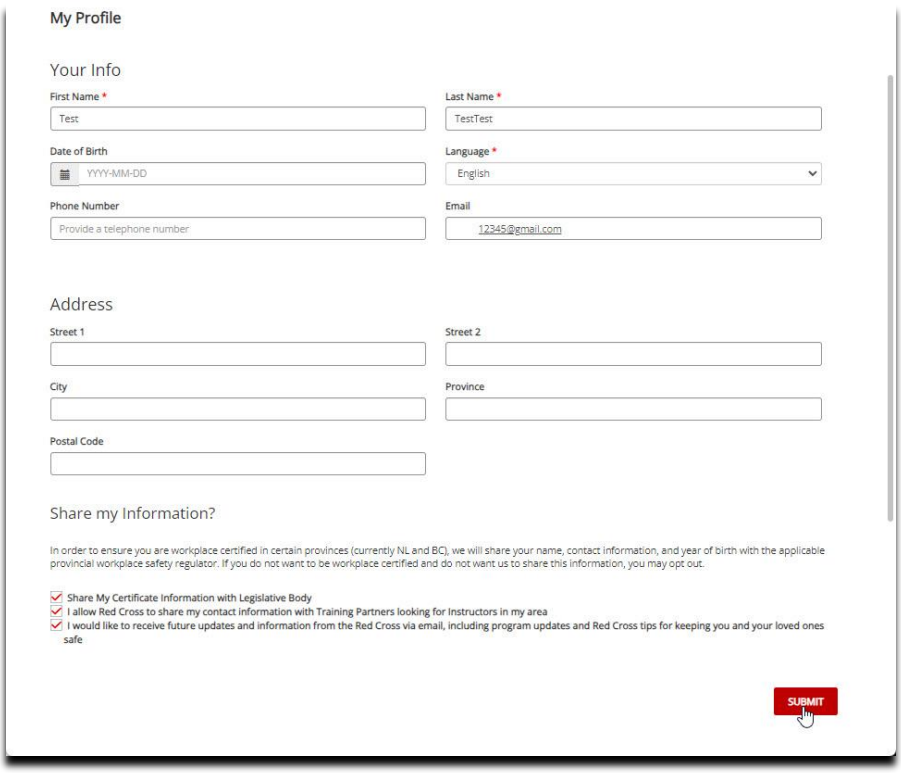
4. Enter the verification code that you received in your email from Red Cross, as well as a new password. Then, press the "**Verification code**" button.



5. After the code is verified click on the "**Create**" button.



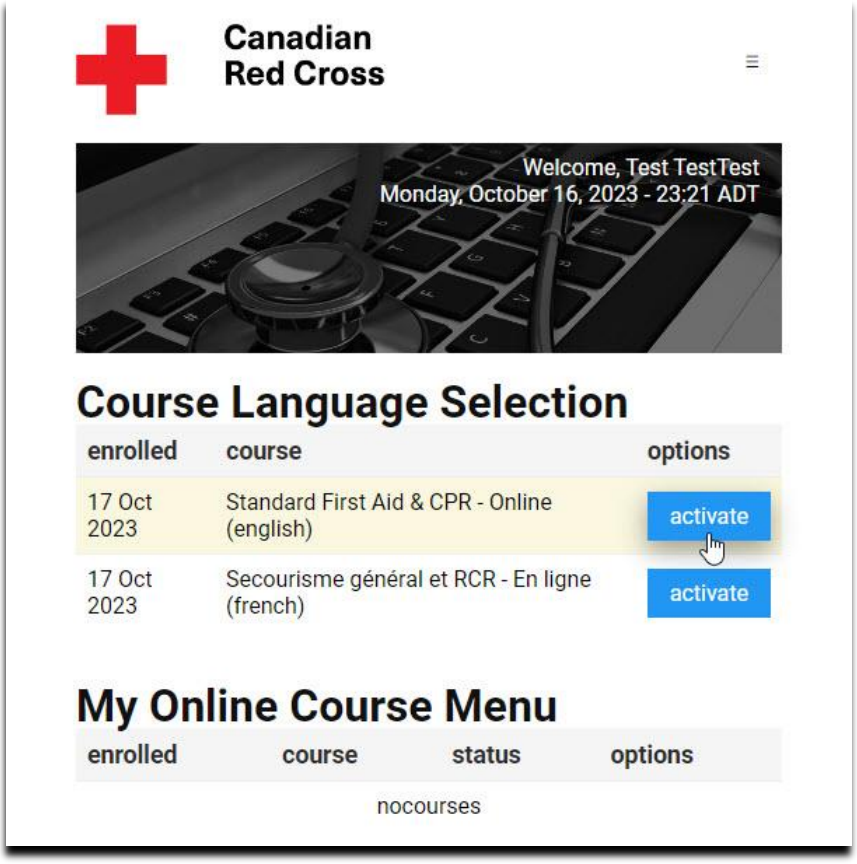
6. Complete your profile and click "**SUBMIT**" button.



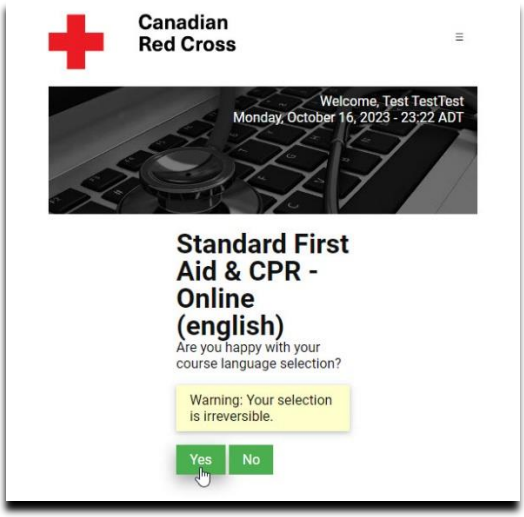
7. Your next web page should look like the image below.

Click on the "**MY PROFILE**" tab and select "**My Online Courses**" link.

8. Select the course language you want to use by clicking on the "**activate**" button beside it.

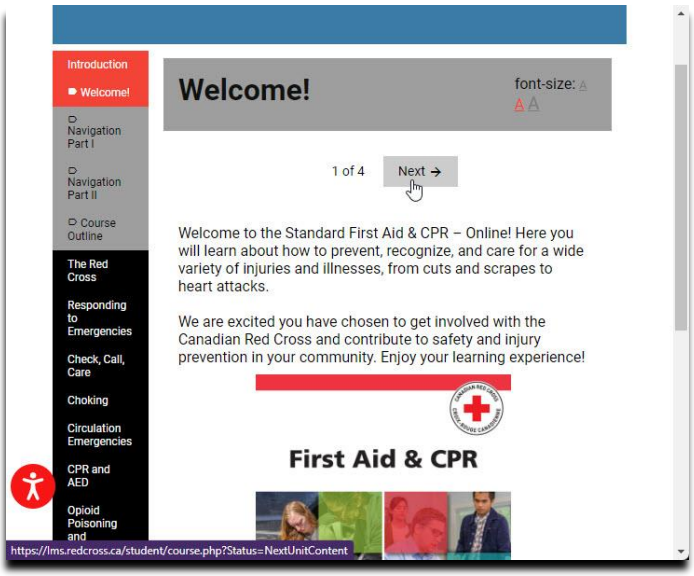


9. You will then receive a warning for the language you chose. Click the "Yes" button to confirm your selection.



10. In your next window select the “enter course” button to begin your Online Learning portion.

11. To navigate to the next page click the “**Next**” button.



SPECIAL NOTES:

- If you do not receive an email from Red Cross, please check your Junk folder.
- Your Online Learning portion MUST be completed before your In-Classroom Training so as soon as you receive an email from them, please log in to your account to make sure you have access.
- If you are having problem accessing your Online Learning portion, please contact:
  - Canadian Red Cross: **1-877-356-3226**