



HOW does a Mandated Reporter make a report?

Call Reyah Home Care at **(207) 705-9190** (management) or **(207) 513-6787** (Human Resources) as the agency may be required to provide additional information and we can assist you if you are unsure of the necessity of the report.

Call APS 24/7 at **(800) 624-8404**

WHO is a mandated reporter? WHO does Adult Protective Services serve?

Any person who has assumed full, intermittent or occasional responsibility for the care or custody of the incapacitated or dependent adult, regardless of whether the person receives compensation.

As a homecare worker, **YOU** are a mandated reporter, meaning you are legally required to report suspected abuse, neglect or exploitation. Adult Protective Services serves:

Incapacitated Adults

An incapacitated adult is anyone 18 years old or older who:

- is unable to receive and evaluate information
- is unable to make or communicate decisions, even with supportive services, technological assistance or supported decision making.

APS petitions for Public Guardianship and/or Conservatorship of incapacitated adults when all less restrictive alternatives have failed.

Dependent Adults

A dependent adult is an adult who has a physical or mental condition that substantially impairs their ability to adequately provide for their daily needs. This includes:

- A resident of a nursing home or an assisted living facility
- A person who receives services because of a disability, including a developmental disability or a brain injury
- A person who is wholly or partially dependent upon another person for care or support due to significant limitations in mobility, vision, hearing, or emotional or mental functioning (22 M.R.S. § 3472)

WHEN must they report to Adult Protective Services?

Maine law requires that certain people report immediately to Adult Protective Services when they know or have reasonable cause to suspect that an incapacitated or dependent adult has been or is likely to be abused, neglected, or exploited. In most situations, the expectation is to place the call **within 24 hours**.

A supervisor or administrator of a person mandated to report to APS may not impede or inhibit the reporting, and a person making a good faith report may not be subject to any sanction for making a report.

Reyah Home Care is here as a resource for you and the clients we serve. Please reach out to management if you have questions or need support in handling a matter that may warrant a call to APS. There may be times that a person may report suspected behavior of abuse, neglect or exploitation to you but also insist you do not report the matter because they don't want to get anyone "in trouble". If this happens, please contact us immediately to assist you.

WHAT is Abuse, Neglect, and Exploitation?

Abuse may include:

- Unreasonable confinement
- Unnecessary or unsafe restraint
- Sexual abuse
- Emotional or verbal abuse (including harassment, threats, and intimidation)

Neglect may include:

- A caregiver failing to provide care, food, shelter, or clothing.
- A caregiver failing to provide supervision or abandoning the incapacitated or dependent adult.
- Self-neglect - if an incapacitated or dependent adult is unable to care for their own well-being or meet their basic needs due to impairment.

Exploitation may include:

- Financial exploitation, such as wrongfully taking or using the adult's property or resources
- Financial frauds or scams
- Medication theft
- Sexual exploitation