What is considered an emergency?

Gas Leak

Lockout between 10 pm and 6 am - you will be charged for the cost

Water leak that can not be shut off with the valve

No heat - outside temp must be below 32 degrees

Sewer line backup - may be charged back for this

Clogged toilet - will be charged back

Frozen pipes

Do NOT call your property manager. Call the TOLL FREE 855.559.5525

All other repairs, use your RentCafe portal

Other contact numbers : ( voicemail ) 412.831.9963 x 317 (text ) 412.900.4631

Email PghRedDoorPM@gmail.com

Websitev www.PghRedDoorPM.com