

# Croatia Cruise Kompas

## TERMS AND CONDITIONS

NAME AS IT APPEARS ON PASSPORT:

Address:

Phone Number

Emergency Contact and Phone: \_\_\_\_\_

Please read carefully, print and sign below. Your acceptance of documents from indicates acceptance of the following terms and conditions:

### CANCELLATION CHARGES

All cancellations must be in writing. Cancellations received between the date of booking and 75 days prior to commencement of tour will result in the loss of the deposit. Cancellations received 60 days prior to commencement of tour will be subject to a cancellation charge of 70% of the tour price. Cancellations received 45 - 0 days prior to commencement of tour will be subject to a cancellation charge of 100% of the tour price. Cancellation of airline tickets will be subject to the refund policy of each individual Airline. Please note most air tickets are 100% non-refundable.

Booking agent will not assume additional responsibility for any additional costs or fees relating to the issuance or airline tickets. I **strongly encourage the purchase of Trip Cancellation/Interruption Insurance.**

### NOT INCLUDED IN TOUR PRICE

Tips to tour director, driver, and local guides, foreign airport taxes, laundry, phone calls, excess baggage charges, optional excursions, and all other items of a personal nature. Any items not mentioned in the itinerary.

Kathleen Meyer and/or its agents are responsible to you in making arrangements for the tour services offered in this brochure, including transportation, sightseeing and hotel and ship accommodation.

The carriers, hotel, ships and other suppliers providing tour services are independent contractors and are not principals, agent's employers, employees, representatives of the Operator or its affiliates. The Operator is not liable for the acts, errors, omissions, representations, warranties, breaches or negligence of those independent contractors and is not liable for any personal injuries, death, property damage, or other damages or expenses resulting therefrom. All certificates and other travel documents for tour services issued by the Operator are subject to the terms and conditions specified by the supplier thereof, and to the laws of the countries in which the services are rendered.

Kathleen Meyer will not be responsible for government actions, weather, mechanical breakdowns, acts of God, or other circumstances beyond its control; the failure to follow instructions, including but not limited to check-in and check-out times and baggage handling. In the event of a flight delay, it is the responsibility of the airline to determine exactly what procedure will be followed.

Kathleen Meyer is not responsible for any charges or increased costs incurred by passengers as a result of the cancellation of services due to be provided by its agents or suppliers for any reason.

SIGNATURE:

DATE

Organizers act only as an agent for their clients in matters pertaining to travel by air, sea, surface, shall not be liable for loss, damage or irregularity, liability or expense to person or property due to act of default by any hotel, carrier or other company or person providing or rendering services included on the tour. Tour Organizers shall not be liable for any loss, injury, or damage to person, property or otherwise in connection with any accommodation, transportation, or other services, resulting directly or indirectly from any acts of GOD, dangers, incident at sea or around a vessel, fire, breakdown of machinery or equipment, acts of governments or other authorities, wars, whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, pilferage, epidemics, quarantines, medical or customs regulations, defaults, delays or cancellations of or changes in itinerary or schedules, or from any other causes beyond the control of organizer or for any loss or damage resulting from insufficient or improperly issued passports, visas, or other documents. Organizer nor any of their affiliates or subsidiaries, shall be or become liable or responsible for any additional expenses or liability sustained or incurred by the tour member or passenger as a result of any of the foregoing causes. Any and all claims asserted against Organizer arising out of any services provided to clients, shall be integrated exclusively within either the Superior Court of Placer County, California or the U.S. District Court, Northern District of California and not otherwise. Organizer must be notified of any such claims within six months of occurrence and any legal proceedings instituted within one year.

**THESE TERMS ARE ACCEPTED AT TIME OF BOOKING. PAYMENT OF DEPOSITS AND/OR PAYMENTS IN FULL FOR TRAVEL ARRANGEMENTS INDICATES ACCEPTANCE OF THESE CONDITIONS.**