

Family RV Association
Member Retention and Satisfaction Committee
Survey Questions

Member # _____

Or your name if not a member _____

Are you the "Pilot" ? _____ or the "Co-Pilot"? _____

The Membership Retention and Satisfaction Committee would like you to **RANK** the following aspects of your FRVA membership for your SATISFACTION.

Please rank each of the nine aspects of FRVA listed below in the order of your satisfaction with 1 being the most satisfying and 9 being the least satisfying".

1= This aspect of FRVA provides me with the MOST SATISFACTION.

2 = This aspect of FRVA provides me with the 2nd MOST SATISFACTION ... and so on with

9 = This aspect of FRVA provides me with the LEAST SATISFACTION of the aspects listed. (May be important for FRVA but not as satisfying for you)

Please use each number (1-9) only once.

- ___ Camping
- ___ Chapter membership and activities
- ___ Conventions/area rallies
- ___ Friends and fellowship
- ___ FRVA benefits (e.g., FRVA assist)
- ___ FRVA discounts (e.g., Tire discount program, campground discounts, tec.)
- ___ Social media & digital information
- ___ Bimonthly *Family RVing* Magazine
- ___ Education and resources (e.g., seminars, FRVA University)

Add any additional comments here: _____

If we have missed anything, please let us know.

Thank you for helping us with this information.

To all FRVA Rally Attendees

Improving your satisfaction is critical and FRVA leadership's top priority today and into the future. As such, YOUR Retention and Satisfaction committee would like to request your feedback on a brief survey relating to YOUR satisfaction with YOUR Family RV Association organization.

The Retention and Satisfaction Committee members thank you for your time and feedback. **YOUR** satisfaction is paramount to **YOUR FRVA** organization.

Please share any additional feedback below
