



2025 PROGRAM UPDATE

SMALL HOME REPAIRS FOR SENIORS AND
PEOPLE WITH DISABILITIES



MISSION

Seniors and people with disabilities, living on limited incomes, may not be able to afford small repairs and updates to their homes. Damians Ladder is a nonprofit organization that provides small home repairs at low or no-cost, depending on the client's needs. We enable seniors and people with disabilities to stay in their homes and enjoy a good quality of life.

PURPOSE

Older adults who cannot perform their own small repairs anymore, or who often struggle to find providers offering affordable services, may have to live in substandard conditions with a lower quality of life. By assisting these residents in getting the repairs they need, we help them stay in their homes longer, with greater comfort and safety.

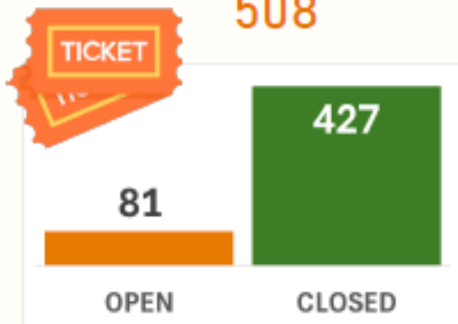
IMPACT

SERVICE STATISTICS

SEPTEMBER 2025

TOTAL TICKETS

508



CLOSED RATIO
.84



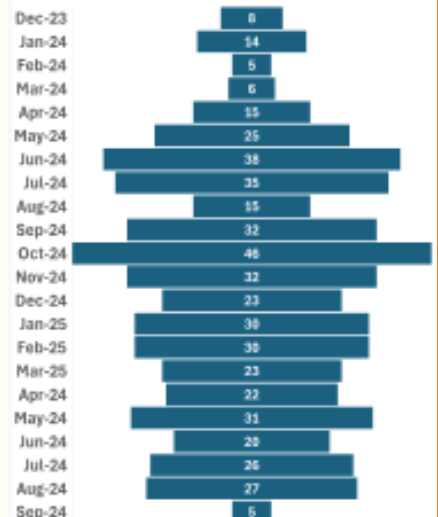
CLIENTS
SERVED

334

TICKETS/CLIENT
1.5

TICKETS
/ MTH

MTHLY
AVG.
23



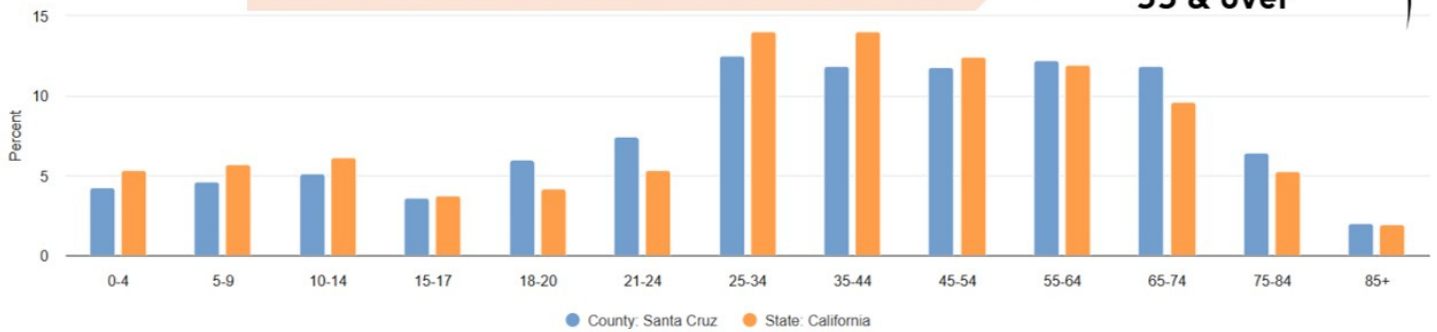
COMMUNITY LANDSCAPE

Population by Age Group

County: Santa Cruz

33% of Santa Cruz County is over 55!

55 & over

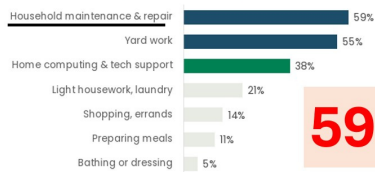


HOME REPAIR NEEDS FOR SENIORS



<https://santacruzhumanservices.org/AdultLongTermCare/AgeWellSantaCruzCounty/CommunitySurveyResults>

Figure 2. Household maintenance/repair and yard work are the most common needs for respondents aged 60+.



59%

Note: N's = 2389-2399 respondents aged 60+. Percentages reflect those who said "I get UNRAID help with this" + "I get PAID help with this" + "I need help but don't have it"

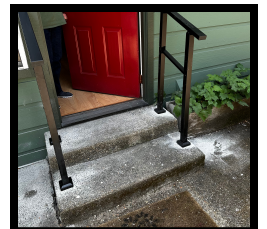
HOUSEHOLD MAINTENANCE & REPAIR

The most common need for respondents aged 60+

CHALLENGES FOR SENIORS

REPAIRS AT REASONABLE COST

One client had received a quote of \$3000 to install three stair rails on the front and back steps of her house. This was so much more than she could afford. She contacted us, and we determined that the rails cost \$50 each, so she ordered them. Our Service Volunteers installed the rails free of charge for the client.



Page Brownton
replied
5 months ago (Wed, 7 May 2025 at 11:34 AM)

Thank You...

To: "Damians Ladder" <support@damiansladder-support.freshdesk.com>

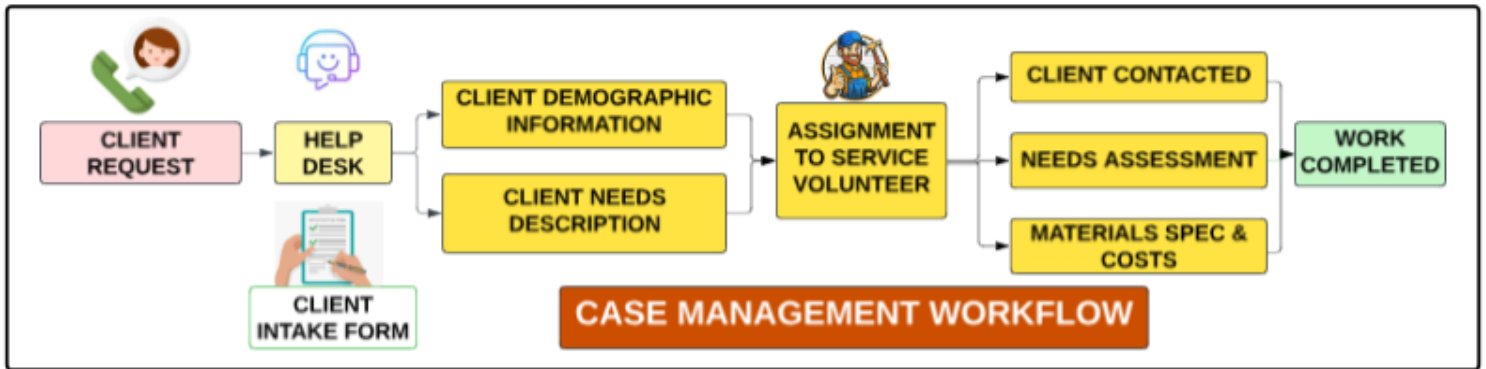
Dear Ann,

Thank you for sending David my way. David is very resourceful and intelligent, and did a skillful job dealing with the adjustment of the door latch and some things that I couldn't begin to figure out. He is also a very friendly and likable man who is bound to make himself welcome and appreciated under all circumstances.

You may quote me if it would serve some purpose to advance the goals of Damien's Ladder!

Best regards,
Page Brownton

SOLUTION



SERVICE VOLUNTEERS

There are **seventeen** Service Volunteers in North & Mid-County Santa Cruz. All are experienced in home repair. Each Service Volunteer must complete a criminal background check before being allowed to work with clients.



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"I wanted to do something to help those less fortunate in my community. After hearing about Damians Ladder, I immediately knew this was a perfect fit for me. The feeling I get after helping clients is extremely uplifting, and hopefully I can continue to help for years to come."
Jeff B. - Service Volunteer

BEFORE



AFTER



STAIRS REPLACED

A client asked if we could repair the first step of her entry stairs. During the site review, we realized that the complete stair needed to be replaced due to rotting wood and damaged treads.

Our team dismantled the existing stairs. We then built new stairs, transported them to the client's home, and installed them. Thanks to our volunteers, the client had new entry stairs at no cost.

You can see a video of the process on our website.

MATERIALS COSTS

On average, materials for each client case cost around \$130.

We have business accounts with local hardware stores that provide small discounts on purchases.

Donations, grants, and fundraising activities cover these costs.



COMMUNITY SUPPORT



On **Sunday, July 20**, the **Santa Cruz 545 Moose Lodge** opened its doors and hearts to host a fundraiser for the local nonprofit Damians Ladder.

From appetizers to desserts, members of the Lodge provided a delicious meal to attendees, with all proceeds going directly to the Damians Ladder coffers.

65 supporters attended the event. There was a table filled with silent auction items, including handmade quilts and specialty pieces from Annie Glass. The event also featured a live auction with various small home repair packages donated by the Damians Ladder volunteers.

Overall, the event raised an impressive **\$10,000** on a warm summer evening.

HOW YOU CAN HELP

GRANTS FOR MATERIALS

Our volunteers give their time generously. However, the cost of materials such as toilets, faucets, shower heads, and safety grab bars can be a problem for some clients. Funding for materials would make a difference.

GRANTS FOR OPERATIONS

We rely on technology to simplify our operations. We use an online ticketing system to manage our client cases, track progress & ensure that all clients get the service they need. Grants for software licenses would be welcome.

GRANTS FOR VOLUNTEER EQUIPMENT

Specific tools are needed to complete the required work for clients. We provide tool bags, voltmeters, stud finders, and concrete drills for installing railings on entry steps. Funding for equipment increases our ability to provide services.

ABOUT US

Website

www.damiansladder.org

Email

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Damians Ladder is a nonprofit and Tax-exempt 501(c)3 organization. Tax ID - 93-2372405



**WE KNOW WHAT WE DO MAKES A
DIFFERENCE; THAT'S WHY WE DO IT!**



DONATION