



2026 PROGRAM REPORT

Message from the Chairman of the Board

I regret not being able to be with you today to celebrate the success of Damians Ladder over the past year. It is a pleasure, however, to share the release of our Annual Report — a milestone that highlights the many social dividends your support has made possible for seniors and disabled residents throughout Santa Cruz County.

Today you will hear from our Executive Director, Ann Bennett Young, and Board Member Robert Graham, who will walk you through the achievements of the past year. The number of clients served has been impressive, and the need continues to grow as our Senior population expands across the county.

I want to extend my sincere thanks for your financial support. Because of you, we have strengthened our reserves and even closed the fiscal year with a small net profit — a meaningful step toward long-term sustainability.

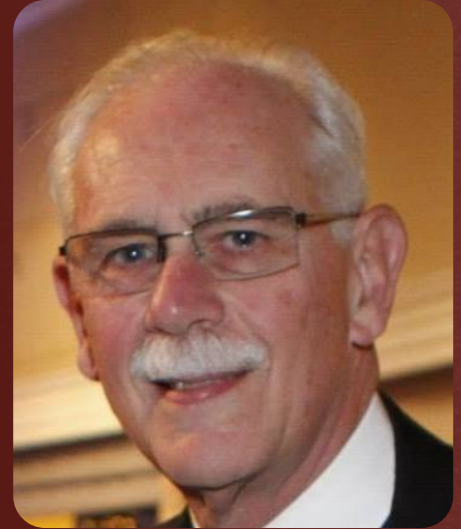
Looking ahead to the 2026–2027 year of service, I have several priorities:

- Digesting our rapid growth — We must continue expanding while building the infrastructure needed to support that growth. This includes recruiting board members with experience in communications, finance, and legal affairs.
- Expanding into Watsonville and the Pajaro Valley — This was a goal for last year that remains unfinished. We know the need is significant, but we must pace our outreach until we have the skilled volunteers required to serve this community effectively.
- Building a \$50,000 reserve
- Increasing awareness of our services — Many in Santa Cruz County still do not know the full scope of what Damians Ladder provides, and we intend to change that.

As we enter this year's Season of Giving, I hope you will consider supporting Damians Ladder through Santa Cruz Gives, a giving campaign sponsored by the Volunteer Center. Donations can be designated directly to Damians Ladder. Last year, thanks to early "quiet period" contributions and matching funds, we received a total of \$13,000. We will send an email soon with details on how to participate again this year.

Donations are accepted year round at our website - damiansladder.org, or by mail.

Enjoy today's gathering and take pride in what your generosity has accomplished for seniors and disabled individuals across Santa Cruz County.



CHUCK MAFFIA
BOARD CHAIR

MISSION

We are committed to enabling seniors and people with disabilities to remain safe and comfortable in their own homes by providing small, essential home repairs and modifications at low- or no-cost.

VISION

A community where older adults can age in place in a stable, secure living environment with dignity and independence. Our mission supports the wellbeing of vulnerable community members.

**NORTH
COUNTY**
434 repairs

**MID
COUNTY**
430 repairs

**SOUTH
COUNTY**
22 repairs



Experienced **Field Volunteers** power our mission. They work directly with our clients to make the requested repairs.

– Each one must pass a criminal background check before they can enter a client's home.



GENEROSITY DIVIDEND

Making a measurable difference in our community...

DEC 2023



TODAY

REPAIR REQUESTS

887



53

OPEN

834

CLOSED



CLIENTS SERVED

528

1,960

Hours of Service



VALUE OF SERVICE

\$245,000.00

\$27.00

Average Cost of Materials/Repair

96%

Client Satisfaction Score

...one repair at a time.

Dear Damians Ladder,

Words can not express my feelings, nor my thanks for all your help

Thank you!

Thank-you with all our hearts for helping us so much! Robert was so kind to come out and check what we needed on a Saturday and John the electrician did a wonderful job installing the new smoke detectors and hanging up our lights so we can see! Love Cris and Jenny ♥♥♥♥♥

P.S.

My husband is a dialysis patient and it is too difficult for him to do the home repairs like he used to. You all helped his dignity and he really enjoyed watching John work and talking with him! God Bless each and every one of you! You help us feel safe at home!



PROGRAM BENEFITS

LET'S MAKE A DIFFERENCE
Together

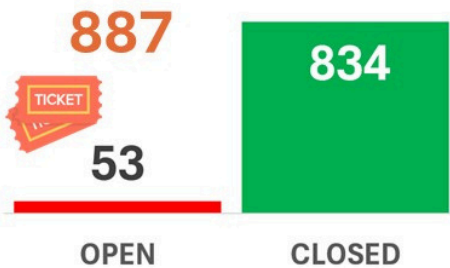
1	AGING IN PLACE
2	HEALTH AND SAFETY
3	ECONOMIC STABILITY
4	COMMUNITY CONNECTION
5	CAREGIVER SUPPORT



SERVICE STATISTICS

JULY 2026

REPAIR REQUESTS



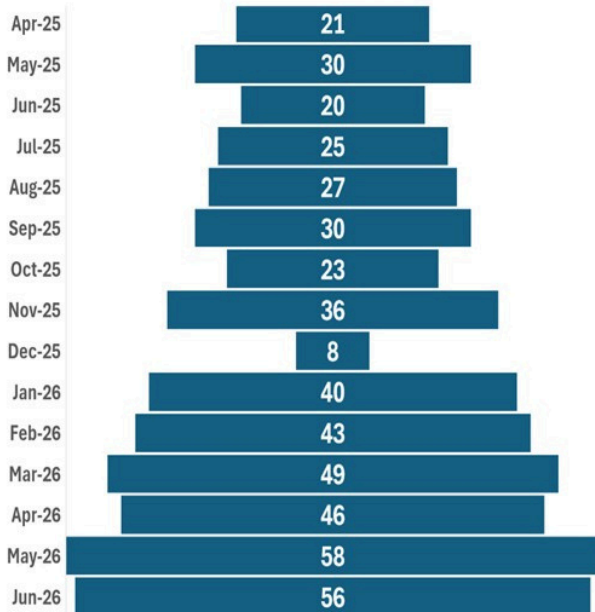
**CLOSED
RATIO
0.94**



**CLIENTS
SERVED
528**

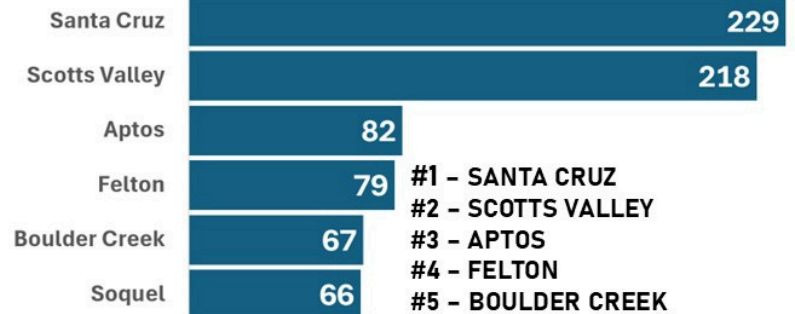
**TICKETS/
CLIENT
1.7**

TICKETS / MTH MTHLY AVG. 31



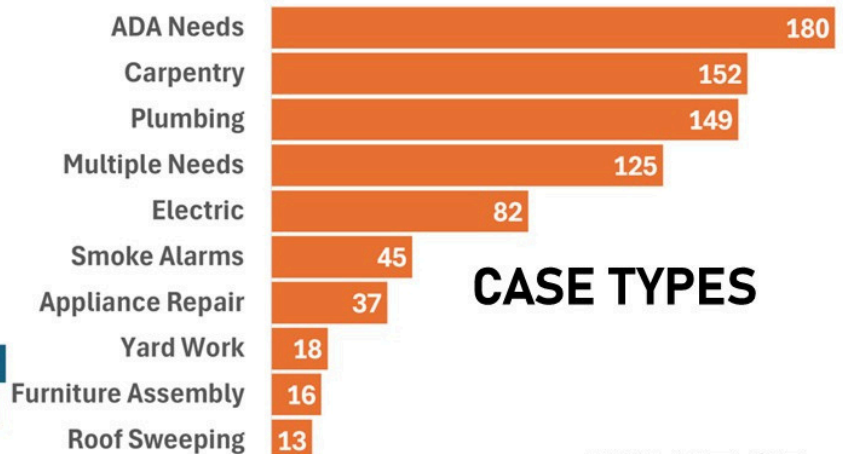
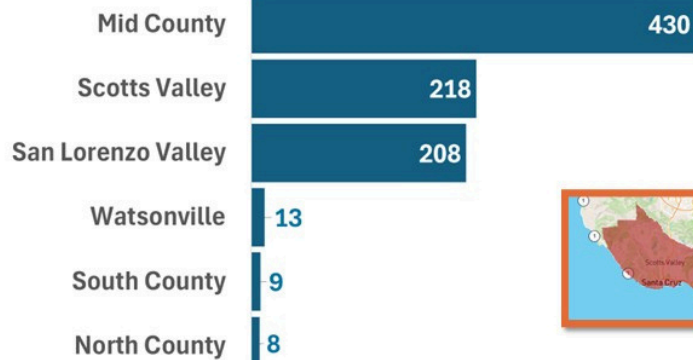
**~1960 Hours
of Service**

831-200-1376



#1 - SANTA CRUZ
#2 - SCOTTS VALLEY
#3 - APTOS
#4 - FELTON
#5 - BOULDER CREEK

SERVICE LOCATIONS



CASE TYPES



**VALUE OF
SERVICE
\$245,000.00**



www.damiansladder.org

atyourservice@damiansladder.org

ALP

Assisted Living Project



SCOTTS VALLEY, CA



Damians Ladder had the pleasure of working with the **Assisted Living Project** in Scotts Valley. Our team replaced window screens, added cabinet closure devices, added grab bars in a shower and installed safety rails on an entry ramp.

We will assist in any way that we can to make the lives of the residents of this lovely home safe and comfortable.

To learn more about the Assisted Living Project, go to <https://assistedlivingproject.org/>



"i love all of u"

"John was very skilled, both as an electrician and a plumber. He was willing to troubleshoot, investigate, and figured out the issues at hand. He has completed two separate jobs at my home very successfully. I really appreciate his excellent expertise, and the great services of Damians Ladder!"

"David was wonderful & he made sure the lights on my deck & outdoor lights were working & installed I am grateful & will be sending a donation it to pay it forward"



"Mark was very professional, polite and efficient"

"I am just so grateful for your wonderful organization, you help so many seniors make their lives safer."

"I am so impressed with your service. Since My husband is in Longterm care and my only family lives far away, I do not have help."

"I am happy that that this program exists"

"A giant thank you to Damians Ladder and Kevin Meek. Mr. Meek completed many projects for me and I'm very grateful. Also, he is a very nice man."

"Jeff is amazing and wonderful! What an asset to your organization! His work is top quality and he's a lovely man too! Thank you so much for all you do for the senior community."

"Steve Shaw was very nice, professional and very competent! Thank You!"

"Our experience could not have been any better. Thank you for being there for us!!!"



FINANCIAL HIGHLIGHTS

ASSETS

Current Assets.....\$88,793.87

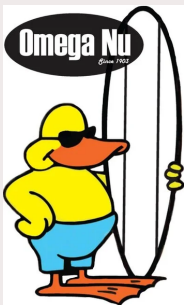
Fixed Assets.....\$872.56

LIABILITIES.....\$0

EQUITY

Retained Earnings.....\$57,743.06

Net Revenue.....\$31,923.37



**SANTA CRUZ CHAPTER
OMEGA NU**



**SANTA CRUZ
MOOSE LODGE
#545**



COMMUNITY FOUNDATION SANTA CRUZ COUNTY

*Damians Ladder is honored to have received a series of grants from **Community Foundation Santa Cruz County** in 2026. These grants will help us to expand our program into South County, while managing the demand for service in North and Mid County.*



*The **City of Scotts Valley** gave Damians Ladder a grant to ensure that Seniors in the community would be able to get the repairs they needed.*

OUR SUSTAINING PARTNERS

We are deeply grateful to these organizations that have supported our mission from the very beginning. They trusted our vision and continue to support us annually.



**DONATIONS
WELCOMED**

*Thank
you!*



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