

Integrity First Gold Group Shipping & Transaction Agreement

Customer Information:

Customer Name: _____
Address: _____
City/State/Zip: _____
Phone: _____
Email: _____
Order Number: _____
Order Date: _____

1. Order Confirmation & Price Lock

All prices for precious metals products are based on the live market price at the time the order is confirmed. Once an order has been confirmed by Integrity First Gold Group, the price is locked and the transaction becomes final due to the volatility of the precious metals market. Orders cannot be canceled once confirmed.

2. Payment Terms

Accepted payment methods may include bank wire transfer, ACH transfer, check (subject to clearing), or other approved payment methods. Payment instructions will be provided after the order is confirmed. Orders are not considered paid until funds have been received and cleared by our financial institution. Integrity First Gold Group reserves the right to cancel any order if payment is not received within the required payment window.

3. Market Loss Policy

If a customer fails to complete payment for a confirmed order, the order may be canceled. The customer agrees to be responsible for any market loss and associated administrative costs resulting from fluctuations in the precious metals market between the time of order confirmation and order cancellation.

4. Shipping Policy

Orders will be shipped after full payment has been received and verified. Integrity First Gold Group ships orders using insured and trackable carriers such as UPS, FedEx, and USPS. Shipping timelines may vary depending on product availability and order volume.

5. Risk of Loss

Integrity First Gold Group is responsible for the shipment until the package is marked delivered by the carrier. Once delivery is confirmed by the shipping carrier, responsibility for the package transfers to the customer. Customers should ensure shipments are delivered to a secure location.

6. Signature Requirement

For security purposes, Integrity First Gold Group may require adult signature confirmation upon delivery for certain orders.

7. Returns & Exchanges

Due to the nature of precious metals markets, all sales are considered final. Returns or exchanges will only be considered if the wrong product is received or if the product arrives damaged during shipping. Customers must notify Integrity First Gold Group within 48 hours of delivery if an issue occurs.

8. Fraud Prevention & Chargeback Protection

Integrity First Gold Group reserves the right to request identity verification or additional documentation before processing any order. Customers agree not to initiate chargebacks or payment disputes for confirmed and fulfilled orders. If a chargeback or fraudulent claim is initiated after shipment or delivery, the customer agrees to be responsible for all associated financial losses, collection costs, and legal fees incurred by Integrity First Gold Group.

9. Long-Term Precious Metals Ownership

Integrity First Gold Group believes precious metals are best held as a long-term store of wealth rather than a short-term speculative investment. We generally recommend customers consider a minimum holding period of three to five years or longer when purchasing physical gold or silver. Integrity First Gold Group does not provide financial, tax, or investment advice.

10. Limitation of Liability

Integrity First Gold Group shall not be liable for delays or failure to perform caused by events beyond our reasonable control, including shipping carrier delays, natural disasters, government actions, or market disruptions. Liability shall not exceed the total purchase price of the products involved in the transaction.

11. Governing Law

All transactions conducted with Integrity First Gold Group shall be governed by and interpreted in accordance with the laws of the State of Texas. Any disputes shall be resolved in the appropriate courts within the State of Texas.

12. Customer Agreement

By placing an order with Integrity First Gold Group, the customer acknowledges that they have read, understood, and agreed to this Shipping & Transaction Agreement.

Printed Name:

Signature:

Date:
