

Covid-19 Key Contacts and Websites:

<p>Primary channel</p>	<p>The primary public channel for information regarding Covid-19 and the Government response.</p> <p>Information on this site includes:</p> <ul style="list-style-type: none"> • Current Alert Level and what that means for the public • What is an 'Essential Business' • Financial support • Events and gatherings • Staying at home and self-isolation • General health and hygiene advice • Advice for travellers • Translated and Sign Language resources • Welfare fact sheet 	<p>www.covid19.govt.nz</p>
<p>For those unable to access primary channel</p>	<p>There is also a Government Helpline:</p> <ul style="list-style-type: none"> • 8am–1am, 7 days a week • Please limit refers to this hotline as much as possible 	<p>0800 779 997</p> <p>FAQs: https://covid19.govt.nz/#faqs</p>
<p>For Health-Related Inquiries</p>	<p>The primary public channel for general health related COVID-19 inquiries.</p> <p>Information on this site includes:</p> <ul style="list-style-type: none"> • Health advice for: <ul style="list-style-type: none"> ○ The public ○ Health professionals ○ Age care providers ○ Cleaning services ○ Vulnerable, disabled and CALD communities • Health resources and posters • Latest Ministry of Health updates <p>If caller has health concerns, including:</p> <ul style="list-style-type: none"> • Symptoms such as a cough, fever, and shortness of breath • Has been overseas in the last 14 days • Has been in contact with a person confirmed to have had COVID-19 	<p>https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus</p> <p>Call:</p> <ul style="list-style-type: none"> • Healthline 0800 358 5453 (free, 24/7) <p>Or</p> <ul style="list-style-type: none"> • their local GP
<p>GENERAL KEY CONTACTS</p>	<p>Emergency</p> <p>Healthline</p> <p>Government Helpline</p>	<p>Call 111</p> <p>0800 358 5453 International sims: +64 9 358 5453</p> <p>0800 779 997 8am-1pm 7 days, www.covid19.govt.nz</p>

HEALTH AND WELLBEING	<p>If you need a prescription, please call your GP or local pharmacy.</p> <p>Mental wellbeing</p> <p>Plunketline</p> <p>General health</p> <p>All Right?</p>	<p>GP or Pharmacy</p> <p>Call 1737 24hr 7 days</p> <p>0800 933 922 24hr 7 days</p> <p>www.health.govt.nz/coronavirus</p> <p>www.allright.org.nz</p>
FINANCIAL SUPPORT	<p>Work and Income</p> <p>Employer Subsidy and Leave Payments Line</p> <p>Christchurch Budget Service</p>	<p>0800 559 009</p> <p>www.workandincome.govt.nz</p> <p>0800 40 80 40</p> <p>enquiries@chchbudget.org.nz</p>
ACCOMMODATION	<p>MBIE Temporary Accommodation Service</p> <p>Tenancy Information</p>	<p>0508 754 163</p> <p>0800 TENANCY (0800 836 262)</p> <p>www.tenancy.govt.nz</p>
SCHOOLS AND EARLY CHILDHOOD	<p>In the first instance call your school</p> <p>Save the Children</p> <p>Oranga Tamariki</p>	<p>www.savethechildren.org.nz</p> <p>0508 326 459 24hr 7 days</p> <p>contact@ot.govt.nz</p>
ANIMAL WELFARE	<p>Call the council or SPCA</p> <p>Ministry for Primary Industries</p> <p>Local vets</p>	<p>0800 008 333</p> <p>www.nzva.org.nz</p>
INTERNATIONAL VISITORS	<p>To find a local I-Site</p> <p>Immigration New Zealand</p>	<p>www.i-site.org</p> <p>0508 558 855</p> <p>www.immigration.govt.nz/new-zealand-visas</p> <p>Consular assistance via embassy. Contact details available at www.mfat.govt.nz</p>
ESSENTIAL SERVICES		<p>0800 22 66 57 (9am to 5pm) or email essential@mbie.govt.nz.</p>
Reporting isolation breaches	<p>If you have concerns about a gathering of people, a non-essential shop or service that is open, anyone who is not self-isolating as required, or an event that breaches the criteria, you can report it to Police online</p>	<p>www.105.police.govt.nz</p> <p>Reports will be prioritised based on risk.</p> <p>Do not call 105</p>

