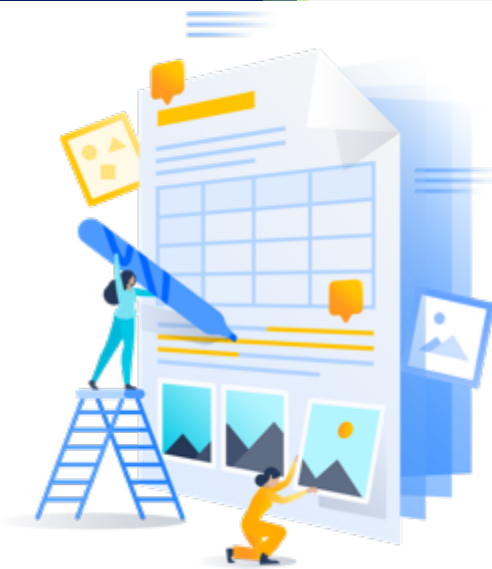


Maximizing The Value Of Your Atlassian Investment with DRIVEN-4's Jira Services Offerings

We offer Jira strategy and consulting services for Jira Software, Jira Service Management and Jira Core. We help organization's agile methodology get optimized and accelerated.



Why DRIVEN-4

- We can help you set up, configure, optimize, and extend your Atlassian products
- Proven competency in Agile Product Development and Enterprise PPM with 25000+ hours of combine experience
- Our team comprising of certified Solution Architects, Project Managers, Developers and QA specialists
- Experienced in integrations, migrations, and upgrades for Jira Software and Jira Service.
- Global Deliver Model – 24/7 Flexi support

Value Adds

We provide a key performance indicator (KPI) dashboard that includes:

- **Customer value metrics**, such as customer satisfaction /adoption and the delivery of business outcomes
- **Velocity metrics**, such as Scrum team velocity and Kanban team lead and cycle times Organizational effectiveness metrics, such as team use of agile practices and issues arising from ineffective cross-team coordination
- **Quality metrics**, such as test coverage and escape defect count

WHY JIRA TOOLS

JIRA unlocks the power of Agile Project Management, whether you're a seasoned agile expert, or just getting started.

Creating and estimating stories, building a sprint backlog, identifying team commitment and velocity, visualizing team activity, reporting on team progress are all essential aspects of agile planning but sometimes can seem like more work than actually running the project.

JIRA is a tracker for teams planning and building great products. The programme works by connecting colleagues, activities and tools thus enabling them to work more efficiently.

The application is available at your desk but also with their new mobile interface, you can access JIRA on the go.

DRIVEN-4's Atlassian experts help brands to become more agile enterprises, better navigate any and all facets of the digital development landscape, and ultimately deliver tangible business results.

OUR JIRA COMPETENCIES



Plan, track, and release world-class software with the #1 software development tool used by agile teams



Manage any business project including marketing campaigns, HR onboarding, approvals and legal document reviews



Confluence is a team collaboration software. Written in Java and mainly used in corporate environments.



Give your customers an easy way to ask for help and your agents a fast way to resolve incidents.



Collaborate on code with inline comments and pull requests. Manage and share your Git repositories to build software.

3 Layers of Service

- Business Strategy:** An Approach to Atlassian that maximizes efficiency We work with you to understand your strategic objectives. To help you meet them, we analyze your business processes, build detailed workflows, and provide a roadmap for deploying and optimizing your toolset.
- Application:** Tailored Atlassian tools and support to meet your team’s unique needs Once your business processes and workflows are defined, we provide you with a solution architecture and design to customize your implementation. We’re also experts at performing mergers, migrations, integrations, installations and upgrades to keep your technology streamlined.
- Platform:** A high performing environment for all things Atlassian Our secure cloud solutions and 24x7 team of support experts keep your tools performing at their best. Our solutions are compliant and our monitoring services ensure your team’s work will not get interrupted.

About DRIVEN-4

The DRIVEN-4 core team benefits from a deep background in IT & enterprise application implementations. Specialize in technologies and services that boost operational efficiency, improve collaboration and spark innovation. Our experience in product delivery and industry knowledge provides unique perspective on software architectures and large software implementations.

Case Study #1



Transforming Application Lifecycle Management with Jira Software

Customer Needs: The aim to enhance development activity and improve service levels across the organisation. With a range of projects running simultaneously, however, it soon became apparent that there was an urgent need for improved communication and transparency between the contractors working on tasks and the internal teams responsible for each project.

Our Approach: Seeking what we describes as a “single source of truth” to help teams better understand and track work in progress with one tool. In addition to supporting release pipeline management by making it clearer who was accountable for individual tasks within a project, this would also help streamline and simplify work allocation, billing and reporting between different teams. With our experience working in industry for many years, we confidently saw Jira Software had the capabilities to do the job.

Key Success Factors: The team has now an ordered and controlled environment to manage our software application development. Creating a standardized process has enabled teams to boost efficiency and productivity when working with contractors, ultimately getting products to market quicker. As the team had hoped, this has also facilitated greater transparency into the status of projects.

Optimising development Process and departmental cooperation with Jira

Customer Needs: Internal IT team that suggested identifying a unified tool to replace the various solutions that sat alongside each other internally. With IBM RQM for managing bug tracking and an in-house solution for tracking, information was scattered. and cooperation complicated and difficult to track. The lack of a management tool for test logs was also problematic, and the need for a unified and more comprehensive tool had become urgent.

Our Approach: Jira was initially used to optimise bug tracking uniformly between teams, and then to manage test logs. Given the solution’s ease of use and the potential, project management was integrated into the software.

Key Success Factors: The success of collaborative working with Jira produced a snowball effect and attracted interest from more departments. They have been able to organise themselves better – previously they were limited by-mail, which they found time-consuming.

Case Study #2

