

DANCE CONCERT TICKET FAQ

DO I HAVE TO PURCHASE TICKETS TO THE DANCE CONCERT? WHY?

Yes, you must purchase a ticket to each show you will be attending. Ticket sales cover the production costs for our performance including: theater and facilities rental for dress rehearsal and performance days, lighting and sound costs, Ursinus production staff, security, etc.

We prefer to sell tickets a la carte rather than charge a "Recital Fee" up front.

DO I HAVE TO PURCHASE TICKETS FOR MY DANCER?

No. You only need to purchase tickets for seats used in the audience. Dancers remain backstage throughout the entire show so they do not need a ticket.

I AM A BACKSTAGE MOM. DO I NEED TO PURCHASE A TICKET FOR MYSELF?

No. As a backstage mom you will be able to watch your child's class dance from a special section of the auditorium but you do not need to purchase a ticket. Thank you for volunteering :)

HOW MUCH DO TICKETS COST?

Tickets are **\$20** per seat in advance, \$28 at the door (if they are still available, cash only at the door).

WHEN CAN I PURCHASE TICKETS?

Tickets will be available to purchase online beginning **Monday, May 6th at 2:30PM until Friday, June 7th (midnight)**. "**PRIORITY WEEK**" is Monday, May 6 through Monday, May 13.

NEW THIS YEAR...This year there will be a "**Priority Week**" from Monday May 6 (at 2:30pm) through Monday May 13. During this priority period each performer's family will be able to purchase up to **4 tickets per show**. After the priority period ends all remaining tickets will be available to purchase.

HOW DO I PURCHASE TICKETS?

A few days before ticket sales open, Dance Recital Ticketing will email a "priority code" to all accounts with a \$0 balance (quarterly tuition paid in full, monthly tuition paid through May and all costume fees). The email will include a link to the ticket website. You will have the ability to choose your seats, pay for and print your concert tickets right on the website!

Accounts with an outstanding balance will not receive a code until the balance is paid in full. Your one-time-use priority code will allow you access to purchase up to 4 tickets per show during the priority period. After the priority period you will receive a new code which will give you access to purchase any additional seats that remain.

WHO DO I CONTACT IF I HAVE TROUBLE PURCHASING TICKETS?

If you have any technical trouble with purchasing tickets please click on the FAQs on the **Dance Recital Ticketing** website. If you don't find the answer you need please feel free to contact the staff at **Dance Recital Ticketing** at 706-550-1416, option 1 (Hours: M-F, 8am to 6pm, ET).

Questions about your TDC account should be addressed with the The Dance Centre office at 610-584-5665 or thedancecentre1@gmail.com.

We strongly encourage you to purchase your tickets in advance as we can not ensure tickets will still be available at the door; it is likely shows will eventually SELL OUT.

THERE ARE NO REFUNDS FOR TICKET SALES.