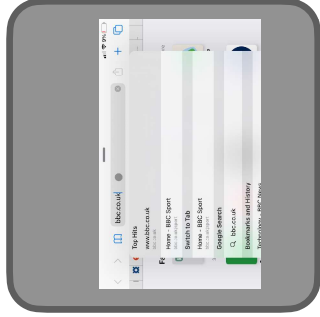


How To Reset The Proxy: A 12-step Guide



1. Go to Safari on the iPad



2. Enter a web search into the address bar e.g BBC, or Google. If you can surf the web no further work needs done



3. If the iPad responds with the proxy prompt box, skip to step 8



4. If you do not get the proxy prompt box go back to the setting app



5. In 'General' scroll down until you see 'Reset' - tap and choose 'Reset Network Settings'



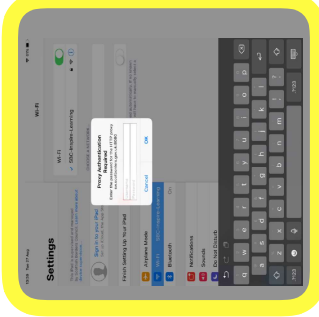
6. Enter student passcode (normally a 6 digit numeric) and choose 'Reset'



7. iPad will restart, once restarted, enter student passcode to open the iPad and repeat steps



8. When you get the proxy prompt choose 'Settings'



9. In the 'Username' field enter: cluster[NUMBER]\studentusername

* this is the student school logon name

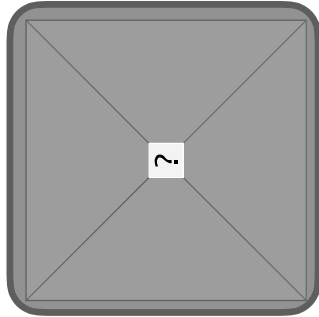


10. In the 'Password' field enter the student AD password, in primary this will often be a year e.g

2017 * this is the student school password



11. Return to the Safari app and again, enter a simple web search



12. You should now have access to browse the internet freely.