ServiceNow Enterprise Operations: ITSM | ITOM | SecOps | ITAM | HRSD | PPM

Vativ delivers **end-to-end ServiceNow enterprise operations** expertise across the full platform stack. From supercharging IT service delivery and operations visibility to securing your environment, managing assets, enabling HR, and governing projects—our team of **former IT executives** brings practitioner-level depth that career consultants simply can't match.

ServiceNow Practice Areas

ITSM — **IT Service Management**
Incident, problem & change management. Service catalog, knowledge base, SLA management & virtual agent enablement.

ITOM — **IT Operations Management**
Discovery, service mapping, event management & cloud provisioning. AIOps-driven operational intelligence.

SecOps — **Security Operations**
Threat intelligence, vulnerability response, security incident management & compliance. Integrated risk posture visibility.

ITAM — **IT Asset Management**
Hardware & software asset lifecycle. License compliance, cost optimization, SAM & HAM on a single platform.

HRSD — **HR Service Delivery**
Employee onboarding, case management, knowledge portals & lifecycle events. Enterprise-wide employee experience.

PPM — **Project Portfolio Mgmt**
Demand management, resource planning, project tracking & Agile development. Portfolio-level investment governance.

Industries We Serve

- **Telecommunications**
  Network ops, BSS/OSS, CX transformation
- **Manufacturing**
  Operational tech, supply chain modernization
- **High Tech**
  Product lifecycle, digital transformation
- **Enterprise IT**
  ITSM optimization, platform consolidation

Why Vativ?

- ✓ Former IT executives who've operated what we implement — not just configured it
- ✓ Cross-platform expertise: ServiceNow, Salesforce, cybersecurity & infrastructure
- ✓ Optimal hybrid delivery: onshore, nearshore, offshore for senior outcomes at practical cost
- ✓ Client-outcome focused with measurable business results, not slideware

Founded by Technology Veterans

Former CIO | Former Chief Customer Experience Officer | 50+ years combined IT leadership

Experience at: Time Warner · Fidelity · Whirlpool · NRG · AT&T · Extreme Networks · ATN International

ServiceNow
Partner

Ready to optimize your enterprise operations?   vativ.ai/connect