

# Rotary Club of Sidcup Privacy Policy

The Rotary Club of Sidcup ("we"/"us"/"club") promise to respect the confidentiality of any personal data you share with us, or that we have access to through Rotary International, to keep it safe, and we will always take every effort to protect your privacy. [For the purpose of this privacy notice, the Rotary Club of Sidcup also includes the Rotary Club of Sidcup Educational Trust (RoSET) Charity No. 293030].

We pride ourselves on our honesty and openness and will always be clear how, when and why we collect and process your information; we promise we will never do anything with your details that you would not reasonably expect.

Developing a better understanding of our members and donors is crucial, and your personal data allows us to manage your membership and provide the services you are entitled to.

It is expected that club and district officers may also process member personal data on behalf of Rotary International in Great Britain and Ireland and the Rotary organisation and they too will also be bound by this privacy notice.

### We collect information in the following ways:

#### When you give it to us DIRECTLY

There are many ways you may give us your information. For example, when you join as a member, begin volunteering, make a donation, purchase our products or communicate with us either by phone, in writing, including email, or in person. We are responsible for your data at all times.

#### When you give it to us INDIRECTLY

Your information may be shared with us by independent organisations, for example sites like Virgin Money Giving or BT MyDonate or other such services. These independent third parties will only share your information when you have consented. You should check their Privacy Notice when you provide your information to understand fully how they will process your data.

#### Via social media

Depending on your settings or the privacy notices for social media and messaging services like Facebook, WhatsApp, LinkedIn or Twitter, you might give us permission to access information from those accounts or services.

#### Via information available publicly

This may include information found in places such as websites (club, district, action groups etc.), Companies House and information that has been published in articles/newspapers.

# Cookies

We use cookies on the browser of your device to collect data about how you use our websites and systems. Cookies are small pieces of information stored on your device in the browser.

For more information about how we use cookies, please refer to our Cookie Policy.

### What personal information we collect and how we use it

We will only ever capture the minimum amount of information that we need to in relation to your membership, donation or services we provide to you. The personal data we will usually collect is:

- Your name
- Your contact details
- Your date of birth
- Your bank or credit card details (as relevant to the service provided)
- Details of the enquiry, service or product

Where it is appropriate, we may also ask for additional information, which will be explained to you at the time.

### How we will use your data

We will use your personal data for the legitimate interest of conducting core business activities, these will include:

- Administer your membership, or donation, including processing Gift Aid
- Provide you with the services, products or information you asked for
- Providing services, products, guidance or information to members, clubs and districts for their general activities
- Communicating organisational messages and information to members, district and club officers, and with their consent, non-members and Friends of the Club
- Facilitate conferences, training seminars, meetings and other special event planning
- Supporting club and district newsletters, district magazine and the 'Rotary' magazines for RI and Rotary GB&I
- Supporting The Rotary Foundation (TRF) and the Rotary Foundation United Kingdom (RFUK)
- Providing information and updates to club members on RI and Rotary GB&I programmes and service projects
- Preparation of Club Members' Handbooks (member lists) for club, district, RI and Rotary GB&I as appropriate
- Identifying candidates for Presidential and Foundation appointments to conferences
- Appointments to committees, club and district offices, task forces and other assignments within the Rotary organisation
- To present our website and its contents to you and to allow you to participate in interactive features on our website
- For HR/Employment records for staff
- Keep a record of your relationship with the club and within the Rotary organisation
- Understand how we can improve our services, products or information
- In any other way we may describe when you provide the information
- For any other purposes with your consent

#### Sensitive information

We do not collect any personal information on members classified as 'sensitive' under the General Data Protection Regulation (GDPR).

#### Under 18's data

We do not collect information from under 18's.

The Rotary GB&I District Youth Exchange Association operates as a separate entity to Rotary GB&I and RI and is responsible for the organisation of Rotary youth exchange programmes. You can view their privacy notice by visiting their website: Rotary Youth Exchange.

#### **Data Sharing**

### 1) Our service/host providers

In the course of our legitimate club activities, there may be a need for us to share, or give access to, your personal data to third parties that provide us with services or host our applications/software that you may access, for instance:

- Rotary District 1120
- Rotary International, including The Rotary Foundation (TRF)
- Rotary GB&I, including the Rotary Foundation United Kingdom (RFUK)
- Heart Internet the Rotary GB&I Template database, Data Management System (DMS) and rotarygbi.org secure hosting service provider
- HMRC for Gift Aid
- Chislehurst Golf Club sharing of member names specifically for dietary requirements

We will ensure that data processing agreements, compliant to GDPR, are in place before sharing with, or giving access to, your data with any of our service/host providers.

# 2) Sharing within the Rotary organisation

The Rotary organisation is made up of Rotary International, The Rotary Foundation (TRF), Rotary International in Great Britain and Ireland, the Rotary Foundation United Kingdom (RFUK), the Rotary GB&I Donations Trust.

When you give information to us it will be shared within the wider organisation to facilitate your membership or donations and to provide the service afforded to you as part of that membership/donation. We will ensure that data processing agreements, compliant to GDPR, are in place before sharing your data within the wider organisation

Rotary clubs and districts within Rotary International in Great Britain and Ireland are data processors for some of your personal information associated with your membership and will process your data in accordance with the Rotary GB&I privacy notice. We also collect personal data for our club and district activities and are therefore also independent data controllers. This means we are also legally responsible for protecting your data under GDPR legislation whilst in our safekeeping.

#### 3) Sharing with third parties

We will never commercially sell your personal data to anyone else.

We will only ever share your personal data in other circumstances, not listed above, if we have your explicit and informed consent at the time of collection. However, we may need to disclose your details if required to by the police, other agencies, for example HM Revenue & Customs (HMRC), regulatory bodies or our legal advisors.

### How we keep your information safe and who has access to it

We will ensure that there are appropriate physical and technical controls in place to protect your personal details. For example, confidential paper records are securely stored. The club and its members will ensure that PCs/devices holding personal information on behalf of the club are protected with appropriate anti-virus and malware protection and this will routinely be monitored by the club.

We review who has access to information that we hold to ensure that your personal information is only accessible by appropriate members, Rotary officers, Rotary staff and our service/host providers. We do comprehensive checks on the companies we use before we work with them and put a contract in place that sets out our expectations and requirements, especially regarding how they manage the personal data they may have access to as part of providing those services.

We have a duty to report certain types of personal data breaches to the relevant supervisory authority, and where feasible, we will do this within 72 hours of becoming aware of the breach. If a breach is detected and likely to result in a high risk of adversely affecting you, we will inform you without undue delay.

### Where we store your information:

The club may hold your information in various ways depending on your relationship with us, for instance:

- Members' personal information is stored via the DMS, RIBI Template System and My Rotary and in some instances may be held by individual club officers or members for the purpose of specific club activities.
- As a 'Friend of Sidcup Rotary Club', with your consent, your personal information may be stored
  on the DMS and Rotary GB&I Template System and in some instances may be held by individual
  club officers or members for the purpose of specific club activities.
- As a non-member of Rotary, with your consent, your personal information will be held by individual club officers or members for the purpose of specific club activities.

With the exception of 'Friends of Sidcup Rotary Club', there is a two-way synchronisation of personal information made through the DMS between the Rotary GB&I Template System and RI's My Rotary.

Your personal information held on the DMS and Rotary GB&I Template System will be hosted securely within the UK or the EU by Rotary International in Great Britain and Ireland.

However, Rotary International runs its operations outside the European Economic Area (EEA). Although they may not be subject to the same data protection laws as organisations based in the UK, they will take steps to make sure RI provide an adequate level of protection in accordance with UK data protection law. By submitting your personal information to us you understand your personal data will be transferred, stored and processed at a location outside the EEA. You can view Rotary International's privacy notice by visiting their website: **Privacy Policy** 

### How long we retain your information and how we keep it up to date

We will only keep your information for as long as we need it to assist you with your membership, volunteering, your enquiry, donation, event registration or other services associated to your Rotary membership. There are statutory timescales on how long we should keep some of your information and we will abide by these regulations. We shall delete your information according to statutory limits, or according to guidance issued by the Information Commissioner, or as outlined in specific event/data collection privacy policy statements.

Individual members are responsible for keeping their own personal information up to date and have access to the Rotary GB&I Data Management System (DMS) or My Rotary on the RI website for this purpose. Relevant officers of this club (such as club secretary) can also assist you in keeping your information up to date. In addition, where necessary, we will also keep your information accurate and up-to-date.

Non-members of Rotary (including 'Friends of Sidcup Rotary Club') should also keep their personal information held by the club up to date and you can do this via the club secretary.

### **Your rights**

The General Data Protection Regulation gives you certain rights and these are listed below for your convenience, further clarification of your rights is available on the Information Commissioner's Office website: Information Commissioner's Office

- You have a right to be informed when your personal data is being collected, what is collected and how it will be used or shared.
- You have a right of access to your personal data: the right of access allows you to be aware of and verify the lawfulness of the processing of your personal data. Members and donors have access to their personal data via self-service systems such as the Rotary GB&I Data Management System (DMS) or My Rotary via the RI website. You can also request a copy of the information which we hold on you. This information will be provided free of charge, unless the request is found to be manifestly unfounded or excessive then a reasonable fee will be charged. The application should be made in writing, by letter or email, and addressed to the club secretary, whose contact details are shown below, enclosing two proofs of identification. Applicants should be aware that where requests are manifestly unfounded or excessive, in particular because they are repetitive, the club can:
  - charge a reasonable fee, taking into account the administrative costs of providing the information; or
    - refuse to respond.
- You have a right, in certain circumstances, to have inaccurate personal data rectified, blocked (restrict processing), erased (right to be forgotten), or destroyed.
- You have a right, in certain circumstances, to object to the processing of your personal data for such reasons as direct marketing, automated decision making, profiling; although we can confirm we make no decisions on you using an automated process.
- You have a right, in certain circumstances, to data portability.

In certain situations, these rights may not apply, for example if you are a valid member we will need to communicate with you about your membership and those services afforded to you as part of that membership; you hold a club or district office and we need to communicate with you in relation to that office, in which case you will not be able to unsubscribe from these communications whilst holding that office.

We collect and process your personal data through legitimate interests or because you have provided it to us to enable us to deliver a service to you. We will only process your personal data as you would reasonably expect us to. You can opt out of general member mailings at any time.

Finally, if you are unhappy with how we have processed your information, you have the right to lodge a complaint with the Information Commissioner's Office, contact details below.

### Changes to this privacy policy

We may change this privacy policy from time to time. If we make any significant changes in the way we treat your personal information we will make this clear on our website or by notifying you directly.

### **Our contact details**

The Secretary
The Rotary Club of Sidcup
c/o Opass Billings Wilson & Honey
98 Station Road
Sidcup
DA15 7BY

Email: rotarysidcup@gmail.com

# **Complaints**

If you are unhappy with how we have processed your personal information, please firstly contact the club, details above. If you are still unhappy you may contact the following:

# **Information Commissioner's Office**

Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Helpline: 0303 123 1113 (local rate)

This document was last reviewed and updated on 22 June 2023 Date for review by the club: June 2024