

Furniture Purchase Agreement & Guidelines

Please review the following terms and conditions related to your furniture order.

Custom Furniture includes items not purchased from showroom or warehouse stock. Orders may be changed or canceled within 48 hours. After 48 hours, all sales are final.

Floor Models are sold **AS-IS**. Returns are not guaranteed and are approved at the sole discretion of Adorn Home Furnishings. If approved, returns must be completed within 24 hours of pickup or delivery, in the same condition. A restocking fee of up to 30% may apply. Delivery fees are non-refundable.

Lead Times

Custom furniture timelines are estimated and not guaranteed. Delays are outside our control and do not qualify for cancellations, refunds, or price adjustments. Updates may be limited. If your order goes beyond the quoted timeframe, we will make every reasonable effort to obtain an update.

White Glove Delivery Includes in-room placement and full assembly. Delivery starts at \$199, with final pricing based on distance, item size/weight, and assembly needs. Delivery may be added after purchase. All **Pickup Orders** must be scheduled with our warehouse team. Please call before arriving for pick order.

Manufacturer Warranties may apply. They do not cover normal wear, misuse, or accidental damage. Environmental exposure may void coverage. AS-IS items may not include a warranty.

A **Guardsmen Protection Plan** is available for added coverage, including certain accidental damage. The plan can be added to your order up to the day of delivery for qualification.

Furniture Fit Disclaimer

You are responsible for measuring your space, all entryways and stairwells. If items do not fit, additional fees may apply for return, rescheduling, or restocking.

Material Variations

Variations in color, texture, or dye lot may occur and are not considered defects. Solid wood naturally expands and contracts, which may cause minor cracks or changes over time. This is normal and not considered a defect.

Payment Terms

A 50% deposit is required to place an order. The remaining balance must be paid in full before delivery or pickup. Accepted payments: cash, check, and mobile apps (no fee). Card payments: 3% (credit) and 2% (debit) processing fee. Financing is available.

Order Timing & Storage

If you are unable to accept delivery of your furniture until after a specific date, your order will be placed accordingly, as we have limited storage space. Please provide the date you are able to accept delivery if it is later than the estimated arrival date. A storage fee of \$10 per day may be charged for items not delivered or picked up at the agreed time.

I acknowledge that I have read and agree to all of the previous statements.

Client Signature: _____

Date: _____