

Invoice #:

Furniture Purchase Agreement Form

Please review the following terms and conditions related to your furniture order.

Custom Furniture includes any items not purchased directly from our showroom or warehouse inventory. Once a custom order is placed, there is a **48-hour window** in which it may be changed or canceled. **After this period, cancellations or returns cannot be accepted.**

Initial if order includes custom furniture: _____

Floor Models are sold AS-IS. Returns are not guaranteed and may be approved at the sole discretion of Adorn Home Furnishings. If a return is approved, it must be completed within 24 hours of pick-up or delivery, and the item must be in the same condition as when sold. A restocking fee of up to 30% may apply. Any delivery fees related to an approved return are the buyer's responsibility.

Initial if order includes floor model furniture : _____

Furniture Fit Disclaimer

I acknowledge that I am responsible for measuring my space and entryways to ensure that the furniture being delivered or picked up will fit through all access points. If furniture does not fit, additional fees may apply for return, rescheduling, or restocking.

Initial: _____

White Glove Delivery Service

We offer white-glove delivery service, which includes placement in the room of your choice and full assembly. Local delivery starts at \$199, with the final cost adjusted based on distance, quantity and weight of items, and the level of assembly required. Delivery can be added to an order at a later date.

Initial: _____

Pickup Orders

Pickup orders must be scheduled through our warehouse team to ensure adequate help is available to complete. You will receive a text from the warehouse team for custom furniture when the furniture is ready to be picked up.

Initial if order includes pickup: _____

Payment Terms

Orders will NOT be placed until a 50% Deposit has been made. The remaining balance must be paid in full before furniture can be delivered or picked up. We accept cash, checks, and mobile payment apps at no additional cost. Credit card payments incur a 3% surcharge, and debit card payments incur a 2% surcharge when processed through our card machine. Financing options are also available.

Initial: _____

Order Placement

If you are unable to accept delivery of your furniture until after a specific date, your order will be placed accordingly, as we have limited storage space. Please provide the date you are able to accept delivery if it is later than the estimated arrival date.

Initial: _____

Warranties

Many products include a manufacturer warranty. Please refer to the product's documentation for details. Warranties do not cover normal wear and tear, misuse, or accidental damage. Exposure to extreme temperatures, moisture, or direct sunlight may void warranty coverage. AS-IS items may not be covered by a warranty, but a protection plan can be added.

Protection Plan

A Guardsman protection plan can be added to any order for additional coverage, including certain accidental damage. If purchased, you are responsible for contacting the plan provider within 30 days of the incident if service is needed.

Initial: _____

Lead Times

Lead times for custom furniture vary by manufacturer. **We provide estimated timeframes based on the information available at the time of your order, but these estimates are not guaranteed.**

Production schedules and delays are outside our control, so we cannot offer price adjustments, cancellations, or expedited timelines due to manufacturer delays. **Manufacturers do not provide regular status updates, so we are unable to give ongoing arrival estimates.** If your order goes beyond the quoted timeframe, we will make every reasonable effort to obtain an update.

Initial if order includes custom furniture: _____

Color & Fabric Variations

Slight differences in color, dye lot, or texture may occur between samples, floor models, and final products. These natural variations are not considered defects and do not qualify for returns, exchanges, or discounts.

Initial if order includes custom furniture: _____

I acknowledge that I have read and agree to all of the previous statements.

Client Signature: _____

Date: _____