

ELITE COMPLETE

FURNITURE PROTECTION PLAN

COVERED STAINS & DAMAGE[†]

	FABRIC	LEATHER	WOOD AND OTHER HARD SURFACES
Food and beverage stains	•	•	•
Human and pet biological stains (except perspiration, hair and body oils)	•	•	
Ballpoint pen ink	•	•	
Nail polish/nail polish remover	•	•	•
Punctures, cuts, tears, rips*	•	•	
Burns**	•	•	•
Heat marks			•
Zipper and button breakage	•	•	
Seam separation	•	•	
Failure to springs, frames, mechanisms, motors, levers, power and remote cords used for sleeper, reclining, and inclining applications***	•	•	•
Checking, cracking, bubbling, peeling of finish			•
Scratches, gouges, chips			•
Breakage			•
Liquid marks or rings			•
Loss of silvering on mirror			•
Chips, scratches, breakage of glass or mirror			•
Matching pieces	•	•	•

REMEMBER TO:

- **READ YOUR PLAN** carefully to understand what's covered (and not covered) and how to get help when you need it. Questions? Call for answers now.
- **BLOT STAINS** with a clean, dry cloth before calling us, but don't attempt to clean the stain further until we give you specific instructions.
- **ACT FAST** because many stains and damage issues are time-sensitive ... so is your plan. You must call to report your claim within 30 days of when the stain or damage occurred.
- **CALL US AT 800.253.3957 to file a claim.** Have your receipt and plan number handy.

COVERAGE INCLUDES:

FOOD & BEVERAGE STAINS such as

- mustard
- popcorn
- coffee
- sausage
- wine
- pizza
- chili
- milk
- ice cream
- gum
- chocolate
- popsicle
- juice drink
- potato chips
- spaghetti
- french fries

HUMAN & PET BIOLOGICAL STAINS

on fabric, leather, and vinyl, such as

- blood
- vomit
- urine
- saliva

Accumulation of stains, soil build-up over time, perspiration, hair and body oils are not covered by this plan.

ACCIDENTAL DAMAGE

to wood and other hard surfaces, such as

- burn
- bubbling
- chip
- broken mirror
- gouge
- broken glass
- liquid mark
- checking of finish
- peeling
- breakage
- nail polish/remover
- loss of silvering
- scratch
- liquid ring
- heat mark
- cracking of finish

to fabric, leather*, and vinyl, such as

- mechanism failure
- nail polish/remover
- cracked frame
- scissors cut or puncture
- cigarette burn
- pen ink

[†] This information sheet is not your Protection Plan. See the Plan terms and conditions for a full explanation of the coverages, limitations, and exclusions. **Ask your sales associate to review a sample of the Plan before purchasing.** If you have not received your Plan within 14 days of your furniture delivery, please call 800.253.3957. Plans subject to applicable state taxes. **Guardsman US LLC, 4999 36th Street SE, Grand Rapids, MI 49512, is the plan administrator and obligor except in Florida where the obligor is WCPS of Florida, Inc., 2200 Highway 121, Suite 100 Bedford, TX 76021.**

* Surface scratches on leather are not covered.

** Burns not caused by fire.

*** If these components were covered by an original manufacturer's warranty and such warranty has expired.

