



Jennifer “Jenn” Volberding

Jennifer "Jenn" Volberding is a compassionate leader who is leading by example by always doing her best while encouraging others to do the same. She has over 22 years of stellar customer service experience that includes 17 years of managing people from all walks of life. Ms. Volberding graduated with two Bachelor of Arts in Psychology and Sociology from the University of Hawaii at Hilo and earned her Community Counseling Master of Arts from Argosy University in Washington, DC.

Ms. Volberding is a financial literacy advocate. She teaches financial literacy in Higher Education and in her local community. In Hawaii, she taught financial literacy as a cashier at a local grocery store teaching residents how to shop for essential groceries, stretch their meals for the week, and how to budget their income. While earning her Masters, she worked at the House of Ruth teaching victims of domestic violence basic banking techniques like how to read bank statements and how to prepare emergency bags before they leave their abuser.

Jenn’s passion has led her to several conferences, trainings, and workshops for Federal Financial Aid and Financial Literacy and Wellness. She received her Teaching Certificate from the National Institute of Financial Education in 2018.

A leading financial literacy expert, Jenn loves going to churches, high schools, universities, and conferences to speak to high school and college students about Financial Aid and academic resources that will help students and parents make better-informed financial decisions.