

**PRELIMINARY FINANCIAL REPORT TO THE HOMEOWNERS ON THE  
STATUS OF THE ENCLAVE AT BERWICK PLANTATION  
HOMEOWNERS ASSOCIATION, INC.**

**Introduction**

In arriving at the point for the Board of Directors to publish this preliminary report, we have spent in excess of forty (40) hours combing over financial information, invoices, billings, contracts, accounting reports, having conversations with vendors, and most especially, obtaining information from our property management company, Association Services (herein after "Associa"). We stress that this narrative is preliminary in nature and will change as more information is discovered. This is true as we learn more from our investigation and obtain advice from our Finance Committee and others.

Again, we welcome anyone, including former Board members, to provide any information that might be helpful in aiding the present Board with arriving at answers to our financial status. Unfortunately, up to this juncture we have had little communication from the former Board with information helpful to making a smooth transition.

As members of the Board, past and present, we were given authority to act on behalf of the homeowners. Therefore, we have a fiduciary duty as corporate officers to protect corporate property, most importantly, monies belonging to the The Enclave at Berwick Plantation Homeowners Association, Inc. (hereinafter "HOA"). The failure to exercise a reasonable degree of responsibility may place liability on the one holding such fiduciary position. (Citations omitted). Included in the category as a fiduciary would be the property management company, Board members, etc.

We are having difficulty obtaining copies of the former Board's vote approving operating expenses, if any. The failure to record approval of payments, whether approved by the HOA or Associa, is a failure of the Board's fiduciary duties as discussed above. In addition, we do not have recorded anywhere written approval from the Board for the transfer of monies from the reserve funds to our operating account if that is a proper way to transfer reserve funds. We have it on good authority, **unconfirmed at this juncture**, transfer of funds from reserve to operating account is unlawful at worst, or improper at best, if not approved by the

homeowner members.<sup>1</sup> We will seek more guidance and law supporting this important issue. More on our reserve fund below.

## **HOA Financial Record Discussion With Limited Examples**

### **Reserve Funds Account**

Prior to the election, we were informed that the Reserve Fund was \$440,000.00. At our first comprehensive meeting with Associa representatives, the reserve fund was reported to be \$412,000.00. That was on January 18, 2024. In an updated email from Associa dated January 25, 2024, we were informed of a mistake in the reserve fund calculations which brought the fund down to \$309,829.21. Even with this updated amount, we still have no documentation the former Board voted on moving money from the reserve fund to the operating fund or that the issue was presented to the homeowners. (The email from Rebekah Johnson with Associa dated January 25, 2024, is attached as Exhibit “A”).

As everyone can imagine, repaying this reserved fund is going to be a monumental task. The present Board is of the opinion it is mandatory to reimburse the reserve fund to cover unexpected maintenance and repairs. For example, sealing and re-paving our streets, major repairs to our clubhouse, storm water drainage issues,<sup>2</sup> water leaks as we experienced this past year with our pool, etc.

### **ADT Alarm System**

As another example of billing questions, we have attached a copy of an ADT alarm billing from July to August 2023. The first thing you will notice is the address for the top billing is 1 Enclave Lane. We believe that is the gatehouse address, or at least we are reasonably sure at the writing of this update the service for that bill should be the gatehouse. Also, you will notice the billing is in arrears in multiple places. Delinquent payment of bills adds costs to the regularly scheduled billings and seems to be a common occurrence with the former Board and/or Associa. At the writing of this report, we do not have a total of late fees for 2023 billings but we expect the amount to be considerable.

---

<sup>1</sup> A community association manager we have consulted with unrelated to Associa has indicated the transfer of funds obtained from the settlement of a lawsuit against the Berwick Property Owners Association (hereinafter “POA”) could not be transferred without homeowners approval.

<sup>2</sup> The Berwick POA has shared responsibility for supporting drainage systems and there was a lawsuit settlement in favor of The Enclave for \$600,000.00. We are unsure where this money was spent and for what reason since we are of the opinion these funds were to be used exclusively for storm water drainage.

On Saturday January 27, 2024, we discovered a billing for 110 Blue Moon Crossing. The charges were from Heat Low Voltage for fire alarm inspection \$300, sprinkler inspection \$535, and fire alarm monitor \$744 at the Blue Moon Crossing address. That address is in or near Savannah Quarters subdivision off Pooler Parkway. Again, this is an error at least or fraud at worst.

**Inspection of the clubhouse leaves one perplexed with the number of** cameras found on the premises. There are two (2) sets of cameras at identical locations. One set being ADT and the other Technology Solutions. (See the ADT billings attached as Exhibit “B”).

The Technology Solutions cameras were paid for in 2022 through an outright purchase. There are no monitoring or monthly fees and all Technology Solutions’ cameras are working.

We are unsure of the status of the ADT cameras. We pay a monthly fee for alarm system monitoring through ADT, if activated. Of course, it is a duplication of services to have two (2) sets of cameras outside the building from two (2) separate vendors. Ten cameras inside the clubhouse are working. It is unclear to the present Board why the ADT cameras were purchased or leased. We have no record of a vote approving the purchase or lease from ADT and no explanation for the purchase. We believe the ADT cameras were installed in April 2023. (See the ADT billing attached as Exhibit “B”).

## **Conclusion**

We have discovered many purchases during the last year without a record of approval by the Board. Regardless, billings were paid by Associa on their own initiative absent the proper authorization, with many being late as referenced above. It is unclear to us at present why Associa thought acting without Board approval was proper. So far, Associa has been unable to supply authority for their actions. We have requested such documentation on several occasions.

Unfortunately, some contracts we may be stuck with after Associa’s acting on its own initiative by signing contracts, however, there is a bright light on occasion. For example, on Thursday January 25, 2024, we were able to re-negotiate our pool contract at a fair savings. This will enable us to open the pool earlier than expected. We are hopeful it will open by March 5, 2024, rather than

April 1, 2024, as we expected at first. In addition, it will remain open until October 31, 2024. Therefore, the pool will be open for eight (8) months each year.

We hasten to point out it has been a mere thirty (30) days since this Board has been in office. More information will follow as we have information to report. Finally, we have worked many hours to reduce our budget by a considerable amount and are optimistic we can find more savings as we gain a better understanding of the proposed budget for 2024. So far, we have discovered the former Board's budget for 2024 was substantially underfunded when compared to 2023 spending and we continue to build a revised 2024 budget, work on finding savings, re-negotiating contracts, and dropping services when the opportunity presents itself.

In Solidarity,

The Board of Directors



Richard Alexander &lt;rta.alexander@gmail.com&gt;

**Fwd: Question**

1 message

**Enclave Georgia** <EnclaveHOAGA@outlook.com>  
To: "rta.alexander@gmail.com" <rta.alexander@gmail.com>

Sat, Jan 27, 2024 at 1:50 PM

Get [Outlook for Android](#)

**From:** Rebekah Johnson <[Rjohnson@asihhi.com](mailto:Rjohnson@asihhi.com)>  
**Sent:** Thursday, January 25, 2024 9:58:07 AM  
**To:** Enclave Georgia <[EnclaveHOAGA@outlook.com](mailto:EnclaveHOAGA@outlook.com)>  
**Cc:** Carolyn Neely <[CNeely@asihhi.com](mailto:CNeely@asihhi.com)>; Tyler Ramires <[WRamires@asihhi.com](mailto:WRamires@asihhi.com)>  
**Subject:** RE: Question

Good morning,

We did discuss with the board that they had \$412K in Reserves, but with the balance of the \$200K borrowed funds being transferred to the operating bank to cover the outstanding 2023 AP being paid out of operating, this will decrease that amount to only the amount left in the ICS reserves plus the original \$6K that was in the Reserve bank account. Total now being \$309,829.21 in total Reserve Funds.

Unfortunately, I think this was overlooked in the meeting. 😞 This will also increase the due to/from amount that the operating bank owes back to the reserve bank account.

Please note: Our office closes at 3 p.m. on Fridays

If you would like to access your account online and/or make a payment, please register at Associa Home Owner Access or [www.townsq.io](http://www.townsq.io)

Exhibit "A"

Your account number: **404633358** Security provided for: Enclave Hoa Your ADT system is located at: 1 Enclave Ln Savannah GA 31419-9875 Page 1/4



Invoice date: **Jul 7, 2023** Service period: **Jul 26 - Aug 25, 2023**

Your total due is:

**\$6,810.47** Past Due

**Your Bill at-a-glance**

Previous Balance	\$6,759.77
Payments and Adjustments	-\$207.03
<b>Current Charges</b>	<b>\$254.33</b>
<b>Taxes and Fees</b>	<b>\$3.40</b>

**Upon Receipt \$6,810.47**

Would you like more detail? See the back of the bill for your account activity and charges.

**Message from ADT**

**Stay safe from a common scam – remember to Identify, Verify and Notify.**

Watch out for unexpected telephone calls, text messages, or door-to-door agents offering to "check" or "upgrade" your security system. They could be competitors misleading you into believing they are performing a service for ADT rather than a sale by another company. Identify who is contacting you and verify who they work for. A false sense of urgency is often employed with deceptive sales to confuse or distract you.

If you think you may be a victim of this scam and your ADT system has been replaced, conduct a test at the keypad to confirm it is connected to our monitoring center. You can also call 800-ADT-ASAP

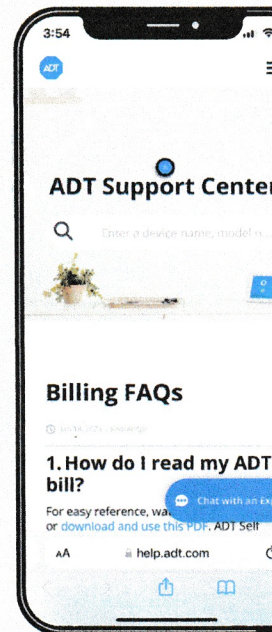
**Get help fast - No need to call**

ADT's Support Center has your answers and more.

Just scan the QR code below to go to [i.adt.com/stmnt](https://i.adt.com/stmnt)



Need additional help? Quickly connect to an ADT agent with the "Chat with an agent" option.



**Brilliantly Safe™**



ADT  
452 Sable Blvd Unit G  
Aurora, CO 80011

Account Number	<b>404633358</b>
Due Date	<b>Past Due</b>
Amount Due	<b>\$6,810.47</b>

Amount Enclosed \$ \_\_\_\_\_

6230 0020 NO RP 07 07072023 NNNNNNNY 01 002592 0009

ENCLAVE HOA  
1 ENCLAVE CIR  
SAVANNAH GA 31419-9875

**Exhibit "B"**

Please send payment to:

ADT SECURITY SERVICES  
PO BOX 371878  
PITTSBURGH, PA 15250-7878

Please detach and submit this slip with your payment. Do not send cash. Please write your customer Account Number on your check or money order and make payable to: ADT.



00404633358000000000000000706230000000000006810472

Your account number: **404633358** Security provided for: Enclave Hoa Your ADT system is located at: 1 Enclave Ln Savannah GA 31419-9875

Page 2/4

Is your billing information incorrect? You can change it on [MyADT.com](https://myadtdotcom.com).

## Your Account Activity

<b>Previous Balance</b>		<b>\$6,759.77</b>
<b>Payments and Adjustments</b>		
Payment Received - Thank You!	Jun 18, 2023	<b>-\$207.03</b>
<b>Current Charges</b>		
<u>RECURRING CHARGES</u>		
<b>Services</b>		
Invoice Number 1002614600	Jul 26 - Aug 25, 2023	\$163.44
<b>Services*</b>		
Invoice Number 1002614631	Jul 26 - Aug 25, 2023	\$12.35
Invoice Number 1002614631*	Jul 26 - Aug 25, 2023	\$48.54
Tax		\$3.40
<u>ADDITIONAL CHARGES</u>		
<b>Late Charges</b>		
Invoice Number 998812053	Jul 7, 2023	\$30.00
<b>Total Taxable Charges</b>		<b>\$48.54</b>
<b>Total Non-taxable Charges</b>		<b>\$205.79</b>
<b>Taxes and Fees</b>		<b>\$3.40</b>
<b>Total Due</b> over 60 days <b>Past Due</b>		<b>\$6,810.47</b>

\* Taxable charges

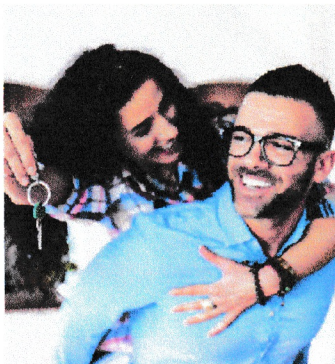
- Any balance left from previous billing periods
- All payments and adjustments received from you during billing period

**About your Services:** Quality Service Plan

**About your Services:** Quality Service Plan, System Automation, ADT Control Remote Access, Cellguard Monitoring, Burglar Alarm Monitoring, Alarm Permit Fee\*

Have questions?  
Chat with us at  
[MyADT.com](https://myadtdotcom.com).

Pay your bill online at  
[MyADT.com](https://myadtdotcom.com).



### Thinking about moving?

We want you to stay protected with your ADT service at your new home. To get set up quickly, give us a call at least 30 days in advance so we can pack up your options and help you stay protected.

Learn more at [www.adt.com/safe-move](https://www.adt.com/safe-move)

### Protect yourself against FRAUD

- ADT representatives and ADT Authorized Dealers will always carry proper, company-issued identification.
- If their ID is not visible, be cautious and ask to see it. If they're with us, they'll gladly show you.
- When in doubt, verify their credentials. Visit [ADT.com/verify](https://adt.com/verify) for ADT representatives, or [ADT.com/dealer](https://adt.com/dealer) for ADT Authorized Dealers.
- If they refuse to give you their ID, or you are still unsure, call ADT at [800.ADT.ASAP](https://800.adt.asap) (800.238.2727).

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

©2023 ADT LLC dba ADT Security Services. All rights reserved. ADT, the ADT logo, 800.ADT.ASAP and the product/service names listed in this document are marks and/or registered marks. Unauthorized use is strictly prohibited. License information available at [www.adt.com](https://www.adt.com) or by calling 800.ADT.ASAP. **CA** ACO7155, 974443; PPO17232; **FL** EF0001121; **LA** F1639, F1640, F1643, F1654, F1655; **MA** 172C; **NC** Licensed by the Alarm Systems Licensing Board of the State of North Carolina 7535P2, 7561P2, 7562P10, 7563P7, 7565P1, 7566P9; **NY** 12000305615; **PA** 090797. The ADT Security Corporation dba ADT Patrol, 21171 S. Western Ave. Torrance, CA 90501, 561-989-7919, Lic. No. PPO 120288. **MS 15019511**

Your account number: 404633411 Security provided for: Enclave Hoa Your ADT system is located at: 2 Enclave Cir Savannah GA 31419-9893

Page 1/2



Invoice date: Jul 7, 2023 Service period: Jul 26 - Aug 25, 2023

Your total due is:

\$1,764.32 Upon Receipt

Your Bill at-a-glance

Previous Balance	\$1,739.42
Payments and Adjustments	-\$79.64
<b>Current Charges</b>	<b>\$104.54</b>
<b>Taxes and Fees</b>	<b>\$0.00</b>

**Upon Receipt \$1,764.32**

Would you like more detail? See the back of the bill for your account activity and charges.

Message from ADT

**Stay safe from a common scam – remember to Identify, Verify and Notify.**

Watch out for unexpected telephone calls, text messages, or door-to-door agents offering to "check" or "upgrade" your security system. They could be competitors misleading you into believing they are performing a service for ADT rather than a sale by another company. Identify who is contacting you and verify who they work for. A false sense of urgency is often employed with deceptive sales to confuse or distract you.

If you think you may be a victim of this scam and your ADT system has been replaced, conduct a test at the keypad to confirm it is connected to our monitoring center. You can also call 800-ADT-ASAP

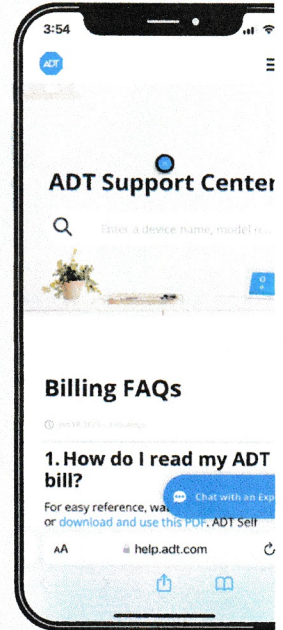
**Get help fast - No need to call**

ADT's Support Center has your answers and more.

Just scan the QR code below to go to [i.adt.com/stmnt](https://i.adt.com/stmnt)



Need additional help? Quickly connect to an ADT agent with the "Chat with an agent" option.



Brilliantly Safe™



ADT  
452 Sable Blvd Unit G  
Aurora, CO 80011

6230 0020 NO RP 07 07072023 NNNNNNNY 01 002590 0009

ENCLAVE HOA  
2 ENCLAVE CIR  
SAVANNAH GA 31419-9893

Account Number	404633411
Due Date	Upon Receipt
Automatic Payment	\$1,764.32

Please detach and submit this slip with your payment. Do not send cash. Please write your customer Account Number on your check or money order and make payable to: ADT.

ADT SECURITY SERVICES  
PO BOX 371878  
PITTSBURGH, PA 15250-7878

00404633411000000000000070623000000000001764325

Your account number: **404633411** Security provided for: Enclave Hoa Your ADT system is located at: 2 Enclave Cir Savannah GA 31419-9893

Page 2/2

Is your billing information incorrect? You can change it on **MyADT.com**.

## Your Account Activity

Previous Balance	\$1,739.42
------------------	------------

Any balance left from previous billing periods

Payments and Adjustments	
Payment Received - Thank You!	Jun 26, 2023
	-\$79.64

All payments and adjustments received from you during billing period

Current Charges	
RECURRING CHARGES	
Services	
Invoice Number 1002614601	Jul 26 - Aug 25, 2023
	\$79.64
ADDITIONAL CHARGES	
Late Charges	
Invoice Number 998609951	Jul 7, 2023
	\$24.90
Total Non-taxable Charges	\$104.54

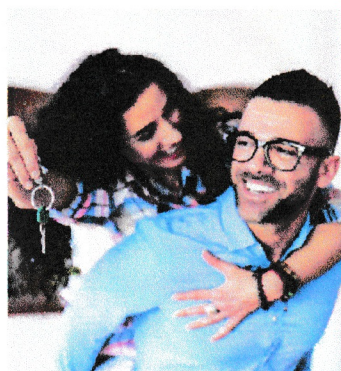
About your Services: Quality Service Plan

Total Due -Upon Receipt	\$1,764.32
-------------------------	------------

Have questions?  
Chat with us at  
**MyADT.com**.

Pay your bill online at  
**MyADT.com**.

\* Taxable charges



### Thinking about moving?

We want you to stay protected with your ADT service at your new home. To get set up quickly, give us a call at least 30 days in advance so we can pack up your options and help you stay protected.

Learn more at [www.adt.com/safe-move](http://www.adt.com/safe-move)

## Protect yourself against FRAUD

- 1 ADT representatives and ADT Authorized Dealers will always carry proper, company-issued identification.
- 2 If their ID is not visible, be cautious and ask to see it. If they're with us, they'll gladly show you.
- 3 When in doubt, verify their credentials. Visit [ADT.com/verify](http://ADT.com/verify) for ADT representatives, or [ADT.com/dealer](http://ADT.com/dealer) for ADT Authorized Dealers.
- 4 If they refuse to give you their ID, or you are still unsure, call ADT at **800.ADT.ASAP** (800.238.2727).

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

©2023 ADT LLC dba ADT Security Services. All rights reserved. ADT, the ADT logo, 800.ADT.ASAP and the product/service names listed in this document are marks and/or registered marks. Unauthorized use is strictly prohibited. License information available at [www.ADT.com](http://www.ADT.com) or by calling 800.ADT.ASAP. **CA** ACO7155, 974443; PPO17232; **FL** EF0001121; **LA** F1639, F1640, F1643, F1654, F1655; **MA** 172C; **NC** Licensed by the Alarm Systems Licensing Board of the State of North Carolina 7535P2, 7561P2, 7562P10, 7563P7, 7565P1, 7566P9; **NY** 12000305615; **PA** 090797. The ADT Security Corporation dba ADT Patrol, 21171 S. Western Ave. Torrance, CA 90501, 561-989-7919, Lic. No. PPO 120288. **MS 15019511**

## Important Information

**BALANCE OF CONTRACT CHARGES:** If you are under contract at the time of your service cancellation, ADT will charge you for the balance of your contract in accordance with your contract.

**COLLECTION AGENCY PLACEMENT:** ADT will place the final balance due with a collection agency which will contact you for payment.

**CREDIT BUREAU REPORTING:** ADT may report the status of your past due balances to the different credit bureaus.

**CORRECT ADDRESS FOR PAYMENTS:** If you choose to mail in a check, it is preferred that you use the payment coupon and return envelope included with your bill. Otherwise, please send the check to the address below and make sure to include your ADT customer account number from your bill.

ADT SECURITY SERVICES  
P.O. BOX 371878  
PITTSBURGH, PA 15250-7878

If you have signed up for paperless bills or if you have signed up for the ADT EasyPay Service, you will automatically receive email notifications when ADT issues your bill. These notifications will be sent to Your Email Address. Additionally, ADT will deliver all other written notices it provides to you about your ADT Contract or your Account to Your Email Address including, without limitation, payment reminders, default notices, late payment notices and termination notices. If you have signed up for any of these services, you may not "opt-out" of receiving these email communications, unless you discontinue your ADT EasyPay service. To ensure you receive future ADT communication, please add ADT@safehome.com to your address book.

©2020 ADT LLC dba ADT Security Services. All rights reserved. ADT, the ADT logo, 800.ADT.ASAP and the product/service names listed in this document are marks and/or registered marks. Unauthorized use is strictly prohibited. License information available at [www.ADT.com](http://www.ADT.com) or by calling 800.ADT.ASAP. CA ACO7155, 974443; PPO17232; FL EF0001121; LA F1639, F1640, F1643, F1654, F1655; **MA** 172C; **NC** Licensed by the Alarm Systems Licensing Board of the State of North Carolina 7535P2, 7561P2, 7562P10, 7563P7, 7565P1, 7566P9; **NY** 12000305615; **PA** 090797.

**MS 15019511**



# Your account needs immediate attention!

## ATTENTION!

At ADT, we value the relationships we've built with customers like you. Our main goal is to provide you with peace of mind when it comes to protecting what matters most.

**Your payment of \$6,810.47 is 60 days past due.** Make a payment today to avoid disconnection and applicable contract termination charges.

It's easy to get your account up to speed. You can make a payment by:



Visit **www.MyADT.com**.  
Look for the Express Pay button  
and sign up for EasyPay.



Use **MyADT App**.  
Download the mobile app today.



Make a payment by calling  
**877.545.0497**.

If you have already made your payment, please disregard this message. If you have questions or concerns, please contact us at 877.545.0497. We're available Monday through Friday 8 a.m. - 9 p.m. ET.

### Sign up for EasyPay

Over 4.5 million ADT customers use the convenience of EasyPay every month. Sign up at [www.MyADT.com](http://www.MyADT.com) for free, keep your account up to date, and access other features.

We look forward to serving you.

Sincerely,

**Your ADT Customer Care Team**



ADT  
452 Sable Blvd Unit G  
Aurora, CO 80011

6230 0020 NO RP 07 07072023 NNNNNNNY 01 002592 0009

ENCLAVE HOA  
1 ENCLAVE CIR  
SAVANNAH GA 31419-9875



▶ 404633415

Enclave Hoa

2 Enclave Cir  
Pool Cameras  
Savannah GA 31419-9893

Invoice date:

Jul 7, 2023

Service period:

Jul 26 - Aug 25, 2023

Your total due is:

\$3,352.93 Past Due

## Your Bill at-a-glance

Previous Balance	\$3,322.93
Payments and Adjustments	-\$115.16
<b>Current Charges</b>	<b>\$145.16</b>
<b>Taxes and Fees</b>	<b>\$0.00</b>

Upon Receipt \$3,352.93

Would you like more detail? See the back of the bill for your account activity and charges.

## Message from ADT

**Stay safe from a common scam – remember to Identify, Verify and Notify.**

Watch out for unexpected telephone calls, text messages, or door-to-door agents offering to "check" or "upgrade" your security system. They could be competitors misleading you into believing they are performing a service for ADT rather than a sale by another company. Identify who is contacting you and verify who they work for. A false sense of urgency is often employed with deceptive sales to confuse or distract you.

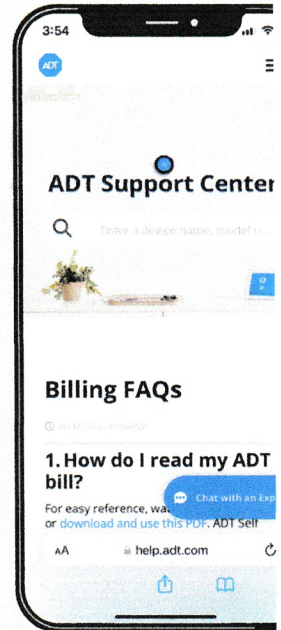
If you think you may be a victim of this scam and your ADT system has been replaced, conduct a test at the keypad to confirm it is connected to our monitoring center. You can also call 800-ADT-ASAP

**Get help fast - No need to call**

ADT's Support Center has your answers and more.

Just scan the QR code below to go to  
[i.adt.com/stmnt](https://i.adt.com/stmnt)

Need additional help?  
Quickly connect to an ADT agent with the "Chat with an agent" option.



Brilliantly Safe™

ADT  
452 Sable Blvd Unit G  
Aurora, CO 80011

6230 0020 NO RP 07 07072023 NNNNNNNY 01 002594 0009

ENCLAVE HOA  
2 ENCLAVE CIR  
POOL CAMERAS  
SAVANNAH GA 31419-9893

Please detach and submit this slip with your payment. Do not send cash.  
Please write your customer Account Number on your check or money order and make payable to: ADT.

Account Number	404633415
Due Date	Past Due
Amount Due	\$3,352.93

Amount Enclosed \$ \_\_\_\_\_

Please send payment to:

ADT SECURITY SERVICES  
PO BOX 371878  
PITTSBURGH, PA 15250-7878

00404633415000000000000000706230000000000003352930

Your account number: **404633415** Security provided for: Enclave Hoa Your ADT system is located at: 2 Enclave Cir  
Pool Cameras  
Savannah GA 31419-9893

Page 2/4

Is your billing information incorrect? You can change it on [MyADT.com](https://myadtdotcom.com).

## Your Account Activity

<b>Previous Balance</b>		<b>\$3,322.93</b>
<b>Payments and Adjustments</b>		
Payment Received - Thank You!	Jun 26, 2023	<b>-\$115.16</b>
<b>Current Charges</b>		
<u>RECURRING CHARGES</u>		
<b>Services</b>		
Invoice Number 1002614602	Jul 26 - Aug 25, 2023	<b>\$115.16</b>
<u>ADDITIONAL CHARGES</u>		
<b>Late Charges</b>		
Invoice Number 998609954	Jul 7, 2023	<b>\$30.00</b>
<b>Total Non-taxable Charges</b>		<b>\$145.16</b>
<b>Total Due over 60 days Past Due</b>		<b>\$3,352.93</b>

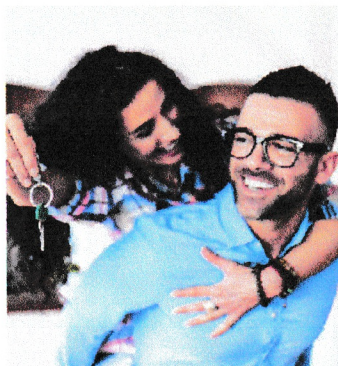
\* Taxable charges

- Any balance left from previous billing periods
- All payments and adjustments received from you during billing period

About your Services: Quality Service Plan

Have questions?  
Chat with us at  
[MyADT.com](https://myadtdotcom.com).

Pay your bill online at  
[MyADT.com](https://myadtdotcom.com).



### Thinking about moving?

We want you to stay protected with your ADT service at your new home. To get set up quickly, give us a call at least 30 days in advance so we can pack up your options and help you stay protected.

Learn more at [www.adt.com/safe-move](https://www.adt.com/safe-move)

## Protect yourself against FRAUD

- ADT representatives and ADT Authorized Dealers will always carry proper, company-issued identification.
- If their ID is not visible, be cautious and ask to see it. If they're with us, they'll gladly show you.
- When in doubt, verify their credentials. Visit [ADT.com/verify](https://adt.com/verify) for ADT representatives, or [ADT.com/dealer](https://adt.com/dealer) for ADT Authorized Dealers.
- If they refuse to give you their ID, or you are still unsure, call ADT at [800.ADT.ASAP](https://800.adt.asap) (800.238.2727).

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.  
©2023 ADT LLC dba ADT Security Services. All rights reserved. ADT, the ADT logo, 800.ADT.ASAP and the product/service names listed in this document are marks and/or registered marks. Unauthorized use is strictly prohibited. License information available at [www.adt.com](https://www.adt.com) or by calling 800.ADT.ASAP. **CA** ACO7155, 974443; PPO17232; **FL** EF0001121; **LA** F1639, F1640, F1643, F1654, F1655; **MA** 172C; **NC** Licensed by the Alarm Systems Licensing Board of the State of North Carolina 7535P2, 7561P2, 7562P10, 7563P7, 7565P1, 7566P9; **NY** 12000305615; **PA** 090797. The ADT Security Corporation dba ADT Patrol, 21171 S. Western Ave. Torrance, CA 90501, 561-989-7919, Lic. No. PPO 120288. **MS 15019511**



# Your account needs immediate attention!

## ATTENTION!

At ADT, we value the relationships we've built with customers like you. Our main goal is to provide you with peace of mind when it comes to protecting what matters most.

**Your payment of \$3,352.93 is 60 days past due.** Make a payment today to avoid disconnection and applicable contract termination charges.

It's easy to get your account up to speed. You can make a payment by:



Visit **www.MyADT.com**.  
Look for the Express Pay button  
and sign up for EasyPay.



Use **MyADT App**.  
Download the mobile app today.



Make a payment by calling  
**877.545.0497**.

If you have already made your payment, please disregard this message. If you have questions or concerns, please contact us at 877.545.0497. We're available Monday through Friday 8 a.m. - 9 p.m. ET.

### Sign up for EasyPay

Over 4.5 million ADT customers use the convenience of EasyPay every month. Sign up at [www.MyADT.com](http://www.MyADT.com) for free, keep your account up to date, and access other features.

We look forward to serving you.

Sincerely,

**Your ADT Customer Care Team**



ADT  
452 Sable Blvd Unit G  
Aurora, CO 80011

6230 0020 NO RP 07 07072023 NNNNNNNY 01 002594 0009

ENCLAVE HOA  
2 ENCLAVE CIR  
POOL CAMERAS  
SAVANNAH GA 31419-9893



## Important Information

**BALANCE OF CONTRACT CHARGES:** If you are under contract at the time of your service cancellation, ADT will charge you for the balance of your contract in accordance with your contract.

**COLLECTION AGENCY PLACEMENT:** ADT will place the final balance due with a collection agency which will contact you for payment.

**CREDIT BUREAU REPORTING:** ADT may report the status of your past due balances to the different credit bureaus.

**CORRECT ADDRESS FOR PAYMENTS:** If you choose to mail in a check, it is preferred that you use the payment coupon and return envelope included with your bill. Otherwise, please send the check to the address below and make sure to include your ADT customer account number from your bill.



ADT SECURITY SERVICES  
P.O. BOX 371878  
PITTSBURGH, PA 15250-7878

If you have signed up for paperless bills or if you have signed up for the ADT EasyPay Service, you will automatically receive email notifications when ADT issues your bill. These notifications will be sent to Your Email Address. Additionally, ADT will deliver all other written notices it provides to you about your ADT Contract or your Account to Your Email Address including, without limitation, payment reminders, default notices, late payment notices and termination notices. If you have signed up for any of these services, you may not "opt-out" of receiving these email communications, unless you discontinue your ADT EasyPay service. To ensure you receive future ADT communication, please add ADT@safehome.com to your address book.

©2020 ADT LLC dba ADT Security Services. All rights reserved. ADT, the ADT logo, 800.ADT.ASAP and the product/service names listed in this document are marks and/or registered marks. Unauthorized use is strictly prohibited. License information available at [www.ADT.com](http://www.ADT.com) or by calling 800.ADT.ASAP. CA ACO7155, 974443; PPO17232; FL EF0001121; LA F1639, F1640, F1643, F1654, F1655; **MA** 172C; **NC** Licensed by the Alarm Systems Licensing Board of the State of North Carolina 7535P2, 7561P2, 7562P10, 7563P7, 7565P1, 7566P9; **NY** 12000305615; **PA** 090797.

**MS 15019511**

Your account number: **404633242** Security provided for: Enclave Hoa Your ADT system is located at: 2 Enclave Cir Savannah GA 31419-9893

Page 1/4



Invoice date: **Jul 7, 2023** Service period: **Jul 18 - Aug 25, 2023**

Your total due is:

**\$9,876.24** Past Due

Your Bill at-a-glance

Previous Balance	\$9,698.64
Payments and Adjustments	-\$95.13
<b>Current Charges</b>	<b>\$267.94</b>
<b>Taxes and Fees</b>	<b>\$4.79</b>

**Upon Receipt \$9,876.24**

Would you like more detail? See the back of the bill for your account activity and charges.

Message from ADT

**Stay safe from a common scam – remember to Identify, Verify and Notify.**

Watch out for unexpected telephone calls, text messages, or door-to-door agents offering to "check" or "upgrade" your security system. They could be competitors misleading you into believing they are performing a service for ADT rather than a sale by another company. Identify who is contacting you and verify who they work for. A false sense of urgency is often employed with deceptive sales to confuse or distract you.

If you think you may be a victim of this scam and your ADT system has been replaced, conduct a test at the keypad to confirm it is connected to our monitoring center. You can also call 800-ADT-ASAP

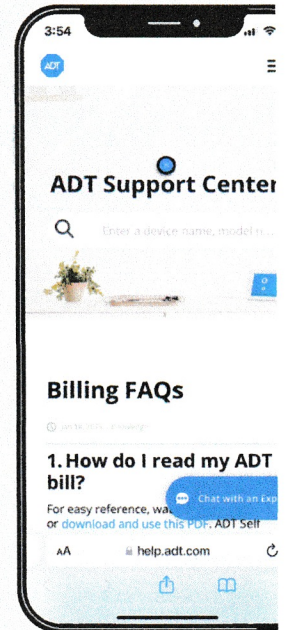
**Get help fast - No need to call**

ADT's Support Center has your answers and more.

Just scan the QR code below to go to [i.adt.com/stmnt](https://i.adt.com/stmnt)



Need additional help? Quickly connect to an ADT agent with the "Chat with an agent" option.



Brilliantly Safe™



ADT  
452 Sable Blvd Unit G  
Aurora, CO 80011

6230 0020 NO RP 07 07072023 NNNNNNNY 01 002593 0009

ENCLAVE HOA  
2 ENCLAVE CIR  
SAVANNAH GA 31419-9893

Account Number	<b>404633242</b>
Due Date	<b>Past Due</b>
Amount Due	<b>\$9,876.24</b>

Amount Enclosed \$ \_\_\_\_\_

Please send payment to:

ADT SECURITY SERVICES  
PO BOX 371878  
PITTSBURGH, PA 15250-7878

Please detach and submit this slip with your payment. Do not send cash. Please write your customer Account Number on your check or money order and make payable to: ADT.



00404633242000000000000070623000000000009876245

## Your Account Activity

Previous Balance	\$9,698.64
------------------	------------

Any balance left from previous billing periods

Payments and Adjustments	
Payment Received - Thank You!	Jun 18, 2023
	-\$95.13

All payments and adjustments received from you during billing period

### Current Charges

#### RECURRING CHARGES

Services*		
Invoice Number 1001257745	Jul 18 - Aug 17, 2023	\$21.85
Invoice Number 1001257745*	Jul 18 - Aug 17, 2023	\$68.49
Tax		\$4.79
Services		
Invoice Number 1002614635	Jul 26 - Aug 25, 2023	\$147.60

About your Services: Quality Service Plan, System Automation, ADT Control Remote Access, Cellguard Monitoring, Burglar Alarm Monitoring, Alarm Permit Fee\*

ADDITIONAL CHARGES	
Late Charges	
Invoice Number 998609958	Jul 7, 2023
	\$30.00
Total Taxable Charges	\$68.49
Total Non-taxable Charges	\$199.45
Taxes and Fees	\$4.79

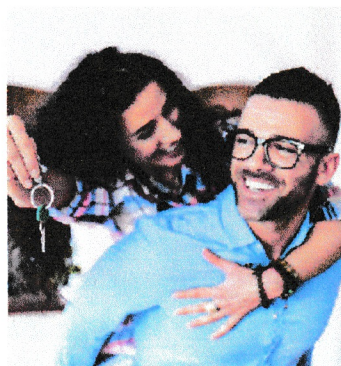
About your Services: Quality Service Plan

Total Due over 60 days Past Due	\$9,876.24
---------------------------------	------------

Have questions?  
Chat with us at  
[MyADT.com](https://myadtdotcom.com).

Pay your bill online at  
[MyADT.com](https://myadtdotcom.com).

\* Taxable charges



### Thinking about moving?

We want you to stay protected with your ADT service at your new home. To get set up quickly, give us a call at least 30 days in advance so we can pack up your options and help you stay protected.

Learn more at [www.adt.com/safe-move](https://www.adt.com/safe-move)

## Protect yourself against FRAUD

- 1 ADT representatives and ADT Authorized Dealers will always carry proper, company-issued identification.
- 2 If their ID is not visible, be cautious and ask to see it. If they're with us, they'll gladly show you.
- 3 When in doubt, verify their credentials. Visit [ADT.com/verify](https://adt.com/verify) for ADT representatives, or [ADT.com/dealer](https://adt.com/dealer) for ADT Authorized Dealers.
- 4 If they refuse to give you their ID, or you are still unsure, call ADT at [800.ADT.ASAP](https://800.adt.asap) (800.238.2727).

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

©2023 ADT LLC dba ADT Security Services. All rights reserved. ADT, the ADT logo, 800.ADT.ASAP and the product/service names listed in this document are marks and/or registered marks. Unauthorized use is strictly prohibited. License information available at [www.adt.com](https://www.adt.com) or by calling 800.ADT.ASAP. CA ACO7155, 974443; PPO17232; FL EF0001121; LA F1639, F1640, F1643, F1654, F1655; MA 172C; NC Licensed by the Alarm Systems Licensing Board of the State of North Carolina 7535P2, 7561P2, 7562P10, 7563P7, 7565P1, 7566P9; NY 12000305615; PA 090797. The ADT Security Corporation dba ADT Patrol, 21171 S. Western Ave. Torrance, CA 90501, 561-989-7919, Lic. No. PPO 120288. MS 15019511



# Your account needs immediate attention!

## ATTENTION!

At ADT, we value the relationships we've built with customers like you. Our main goal is to provide you with peace of mind when it comes to protecting what matters most.

**Your payment of \$9,876.24 is 60 days past due.** Make a payment today to avoid disconnection and applicable contract termination charges.

It's easy to get your account up to speed. You can make a payment by:



Visit **www.MyADT.com**.  
Look for the Express Pay button  
and sign up for EasyPay.



Use **MyADT App**.  
Download the mobile app today.



Make a payment by calling  
**877.545.0497**.

If you have already made your payment, please disregard this message. If you have questions or concerns, please contact us at 877.545.0497. We're available Monday through Friday 8 a.m. - 9 p.m. ET.

### Sign up for EasyPay

Over 4.5 million ADT customers use the convenience of EasyPay every month. Sign up at [www.MyADT.com](http://www.MyADT.com) for free, keep your account up to date, and access other features.

We look forward to serving you.

Sincerely,

**Your ADT Customer Care Team**



ADT  
452 Sable Blvd Unit G  
Aurora, CO 80011

6230 0020 NO RP 07 07072023 NNNNNNNY 01 002593 0009

ENCLAVE HOA  
2 ENCLAVE CIR  
SAVANNAH GA 31419-9893



## Important Information

**BALANCE OF CONTRACT CHARGES:** If you are under contract at the time of your service cancellation, ADT will charge you for the balance of your contract in accordance with your contract.

**COLLECTION AGENCY PLACEMENT:** ADT will place the final balance due with a collection agency which will contact you for payment.

**CREDIT BUREAU REPORTING:** ADT may report the status of your past due balances to the different credit bureaus.

**CORRECT ADDRESS FOR PAYMENTS:** If you choose to mail in a check, it is preferred that you use the payment coupon and return envelope included with your bill. Otherwise, please send the check to the address below and make sure to include your ADT customer account number from your bill.



ADT SECURITY SERVICES  
P.O. BOX 371878  
PITTSBURGH, PA 15250-7878

If you have signed up for paperless bills or if you have signed up for the ADT EasyPay Service, you will automatically receive email notifications when ADT issues your bill. These notifications will be sent to Your Email Address. Additionally, ADT will deliver all other written notices it provides to you about your ADT Contract or your Account to Your Email Address including, without limitation, payment reminders, default notices, late payment notices and termination notices. If you have signed up for any of these services, you may not "opt-out" of receiving these email communications, unless you discontinue your ADT EasyPay service. To ensure you receive future ADT communication, please add ADT@safehome.com to your address book.

©2020 ADT LLC dba ADT Security Services. All rights reserved. ADT, the ADT logo, 800.ADT.ASAP and the product/service names listed in this document are marks and/or registered marks. Unauthorized use is strictly prohibited. License information available at [www.ADT.com](http://www.ADT.com) or by calling 800.ADT.ASAP. CA ACO7155, 974443; PPO17232; FL EF0001121; LA F1639, F1640, F1643, F1654, F1655; **MA** 172C; **NC** Licensed by the Alarm Systems Licensing Board of the State of North Carolina 7535P2, 7561P2, 7562P10, 7563P7, 7565P1, 7566P9; **NY** 12000305615; **PA** 090797.

**MS 15019511**