



NOSE TO TRAIL

PET BEHAVIOUR SERVICES

This document contains information relating to your enquiry with Nose To Trail for behaviour support for your pet.

For a behaviour consultation to be booked, additional information about your pet is required. Attached to this email you will find a pre-consult questionnaire to be completed by yourself and family members.

A referral from your registered vet will also be required. Please ask your vet to complete the vet referral form attached to this email and pass it back to you along with any medical history. If your vets are happy to send this directly to me, they can do so. Contact details are provided on the paperwork. Please be aware that your vet is likely to charge you for the cost of a health check when you visit.

Upon receiving all the required documents, your consultation can be booked. At this point a £100 deposit is required. The remaining fee can be paid during your session, or within 48 hours. An initial behaviour consultation takes place over Zoom software and lasts approximately 2 hours. If you book further training sessions or opt for a training package, then these sessions can take place in your home if appropriate. Please note if you live outside of the designated travel area there will be a mileage cost for visits.

During the consultation I will give you advice and suggestions which should help to reduce your pet's problem behaviour. After the initial consult you will receive within 7 days, a written report, sent by email with any recommendations made. Copies of this report will also be sent to your referring vet and canine professionals you work with e.g., dog walkers.

I will schedule a follow up call or video call to provide aftercare support. This is to help you put any suggestions made into place. Details regarding how this will work will be discussed with you at the consultation.

On receipt of all the required forms, Nose To Trail will contact you within 72 hours to arrange a consultation.

If you require any assistance completing your questionnaires or have any questions, please do not hesitate to get in touch. I look forward to training with you soon!

Kind Regards,

Rachel Rodgers BSc (Hons), PGCE, MSc, CAB
Owner & Head Trainer
Nose To Trail