

Refund and Cancellation Policy

Thank you for choosing MP Technologies. We strive to provide excellent service and ensure customer satisfaction. Please review our refund and cancellation policy below.

1. Service Cancellation

Clients may cancel scheduled services by providing notice at least 2 days in advance of the scheduled service date, via email at sales@mptechologies.in or phone at 8125274400.

- Cancellations made with sufficient notice will receive a full refund.
- Cancellations made less than 1 days before the service date may be subject to a cancellation fee of 2%.

2. Refund Eligibility.

Refunds are considered under the following circumstances:

- The service was not provided as described.
- The service was not delivered due to unforeseen circumstances on our part.

To request a refund, please contact us at sales@mptechologies.in within 2 days of the service date.

3. Non-Refundable Services

Certain services are non-refundable, including:

- Services that have been fully rendered.
- Material delivery charges
- On-site transportation and technician travel charges

4. Processing Refunds

Approved refunds will be processed and issued within **5** business days. Processing times may vary depending on your financial institution

5. Partial Refunds

If a service has been partially rendered or partially completed, partial refunds may be issued at our discretion, based on the proportion of the service completed.

6. Force Majeure

We are not liable for delays or cancellations caused by events beyond our reasonable control, including but not limited to natural disasters, strikes, governmental actions, or other force majeure events.

7. Governing Law

This Refund and Cancellation Policy shall be governed by and construed in accordance with the laws of India, including the Consumer Protection Act, 2019, and other applicable laws. Any disputes arising under or in connection with this policy shall be subject to the exclusive jurisdiction of the courts located in Hyderabad.

8. Contact Us

For questions or concerns regarding this policy, please contact us at:

- **Email:** sales@mptechologies.in
- **Phone:** 8125274400
- **Address:** P NO.39NP AND 40SP, Vinayaka Nagar road No2, Peerzadiguda, Hyderabad, Telangana 500098.