



Hearing Tests | Earwax Removal | Hearing Aids



Setting Standards for
Retirement Communities



Be part of the conversation
**Your Local Mobile
Hearing Care Specialist**

0333 323 0727



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www.symphonyhearing.com



About Symphony Hearing

Symphony Hearing was founded in 2018 by a dedicated team passionate about delivering exceptional care. Under the leadership of Nisha Sebastian-Price and Pritesh Nathwani, our mission is to provide outstanding care to each person we see, on each and every occasion.



Nisha Sebastian-Price
Director | Owner



Pritesh Nathwani
Director | Owner

With many years of experience as a clinical negligence solicitor in the city, Nisha recognises the critical importance of maintaining the highest standards of care from the outset. To achieve this, we have taken great care in engaging leading individuals within the industry to help achieve our goals.

Pritesh's commitment to healthcare is evident in his continuous pursuit of excellence and innovation. He has been involved in numerous projects aimed at improving patient care, streamlining operations, and implementing cutting-edge technologies. His ability to adapt to the ever-evolving landscape of healthcare has made him a valuable asset to any organisation he has been a part of.

Jannet Horton, an experienced audiologist, was appointed to our Board to offer clinical and practical guidance, ensuring a seamless patient experience from start to finish. Her ongoing contributions are invaluable in guaranteeing our clients receive the best possible care.

Our audiologists have extensive expertise in hearing and ear care, catering to clients with diverse needs. This ensures that each person receives a personalised service, making them feel valued and important in their journey to better hearing.

By choosing Symphony Hearing, you can be confident in receiving the highest standards of care, utilising the latest technology available, and paving the way for a future filled with clear, sweet sounds.



Our Commitment



Personalised Experience

Experience a comprehensive hearing assessment conducted by a highly skilled audiologist, all from the comfort and convenience of your own home. This personalised service ensures you receive bespoke expert care without the need to travel, making the process more comfortable and stress-free for you.



Life-Time Care

Our comprehensive aftercare service includes regular check-ups, adjustments, and support to ensure your hearing aids continue to perform optimally.



Best Practice

Experience recognised best practice processes at every step of your journey with Symphony Hearing. From your initial consultation to ongoing support, we ensure the highest standards of care and service.



Partnership

We partner with leading global manufacturers to offer state-of-the-art equipment and hearing aids. This ensures you receive the latest technology and highest quality products for your hearing needs.



Gentle

Receive gentle and effective earwax removal services from our qualified clinicians. We ensure a comfortable and safe experience.

Well – Hearing Is Well – Being

Why hearing health matters

Many people underestimate the impact of hearing loss. Hearing health is vital to overall health and taking care of your hearing has a positive impact on your cognitive, social-emotional, and physical well-being.

The three areas of hearing and well-being

Coming to terms with hearing loss can be difficult, but hearing rehabilitation can provide benefits to **social-emotional**, **cognitive**, and **physical well-being**.



Social and emotional well-being

Sometimes with hearing loss, you can feel less confident in social situations, and relationships can struggle if you need to depend on others to act as your ears. With our help, you can find the best way to address this challenges, improving confidence and interactions with those around you.



Cognitive well-being

The ears and the brain are equal partners. Latest research suggests an association between hearing loss and cognition. Treating hearing loss with hearing aids can have a positive effect on healthy aging. For example:

- **Treating hearing loss in older adults at increased risk for cognitive decline, can slow down loss of memory abilities.**
- **Hearing aid use may maintain cognitive health.**
- **Hearing better can help you think better.**

We recognise the importance of fostering social participation and promoting an active lifestyle through our innovative hearing solutions.



Physical well-being

Improved balance, greater environmental awareness, and higher activity levels can be a few of the physical benefits of hearing aid use.

The impact of hearing loss

Hearing loss can creep up slowly, gradually affecting your ability to communicate and connect with others. It can also impact your ability to feel safe and secure in your surrounding environment, affecting your social life and participation. Hearing well is key to overall healthy ageing, and using hearing aids when you need them enables better engagement in group activities and can improve audibility and nurture brain health.

Ending the stigma

Knowing the facts about hearing loss and how common it is can help alleviate the loneliness and isolation that can accompany it.

- About 1.5 billion people around the world are affected by hearing loss—that's about 16% of the world's population.
- Around 65% of people with hearing loss experience mild hearing loss, 30% moderate, and 5% severe or profound hearing loss.

Take control of your hearing and well-being

The early signs of hearing loss often go unnoticed – routine hearing checks are vital for healthy aging and quality of life.

2/3

People older than age 60 have hearing loss.

People with hearing loss are getting hearing aids 2 years than in the past.

Your journey with Us

We are passionate about your care and understand just how important your hearing is. To meet all your hearing needs, we have developed a unique approach so that we can look after the health of your ears as well as your hearing, from the first time we see you.

1



Mobile Service

We offer a fully mobile service so every single appointment, including follow-ups, takes place in the comfort of your own home or room. This means you can be sure to receive the care you need no matter what your circumstances and in an environment you are most at ease.

2



Building Relationships

We understand the importance of building relationships. We want to properly understand what your needs are and what is important to you. That is why we aim to ensure you see the same audiologist for every single appointment.

3



Ear and Hearing Health Check

Everyone we see will receive an Ear and Hearing Health Check. Your journey with us begins with this short 10-minute assessment to check the health of the ear and identify any concerns or build-up of wax.

4



Hearing Assessment

We provide a comprehensive Full Hearing Assessment during which you will undergo a series of tests to identify if you have a hearing loss. If a hearing loss is identified, your audiologist will discuss what the best hearing solutions are for you based upon the type of hearing loss you have, your lifestyle and your budget.

5



Aftercare

To get the best from your hearing aids, we believe that aftercare is just as important as choosing the right hearing aid. That is why we will continue to visit you regularly and make sure that they really are making a positive difference to your life.

6



Appointments

We encourage loved ones to attend appointments with you but understand this is not always possible. We use a video otoscope to check the ear so that you can see for yourself what our audiologist has found. If a loved one cannot be present, we are also able to send them a copy of your results, ensuring full transparency and peace of mind for everyone.

7



Try Before You Buy

We want to be sure our clients are 100% satisfied with their choice and understand that buying a hearing aid is an important decision. Our audiologist will go through the different options to suit your individual needs. Once you have decided on the type of hearing aids you want, we offer you the option to try them before you buy them.

Your audiologist will get real-time readings of the environments you use your hearing aid and review these with you to make sure it is tailored to suit your lifestyle. Less pressure and an opportunity to try before you buy, means a smoother, stress-free journey to better hearing.

Welcome Hearing Aids to Your Life

Change is always hard and wearing a hearing aid for the first time is no different. We understand it will take time to adjust and we want to make this period as easy as possible for you.

We offer a personalised hearing experience to suit your lifestyle. With a range of platforms and hearing aids to choose from, you can rely on your audiologist to help you make the right decision for you. With our real time hearing aid trial, you can trial your chosen hearing aid and see for yourself the difference it can make to your daily routine and lifestyle.

Select a type of hearing aid



BTE
Behind The Ear



RIC
Receiver in Canal



OF
Open Fit



CIC
Completely In Canal



ITC
In The Canal



ITE
In The Ear

Your lifestyle requirements



Apple | Android
Compatability



Bluetooth |
Auracast



Rechargeable or
battery powered



Telecoil



Color Range



Accessories

Select your Hearing Enviroments



Conversation
in quiet



Conversation
in noise



Quiet



Noise



Conversation
in small group



Music



Conversation
in a crowd

Hearing Enviroments In Detail

Ultimate Performance in 7 Environments

★★★★★



Convesetion
in quiet



Convesetion
in noise



Quiet



Noise



Convesetion
in small group



Music



Convesetion
in a crowd

Premium Performance in 6 Environments

★★★★



Convesetion
in quiet



Convesetion
in noise



Quiet



Noise



Convesetion
in small group



Music

Standard Performance in 4 Environments

★★★



Convesetion
in quiet



Convesetion
in noise



Quiet



Noise

Essential Performance in 2 Environments

★★



Convesetion
in quiet



Convesetion
in noise



Microsuction Earwax Removal

Wax is produced naturally in the outer ear canal and serves as a self-cleaning agent for our ears.

It also has protective, lubricating and antibacterial properties helping to move foreign bodies and dirt out of the ear. It can be any colour from yellow, to bright orange, to dark brown. For some people who use cotton buds, or for those with smaller ear canals or downward sloping ear canals, this can affect the natural movement of the wax in the canal.

If the ear does become blocked with wax this can cause some unpleasant symptoms such as hearing impairment, earache and tinnitus.

Microsuction is one of the safest methods to clean the ear. Your audiologist will look in your ear using a microscope. The microscope magnifies the ear, making it easier to assess and treat.

A suction device is used to clean the ear without the use of water. The gentle suction device works in a similar way to a vacuum cleaner and although it can be quite noisy, it is quick and painless.

All our audiologists have undergone additional training and are qualified in microsuction earwax removal, so you can be certain to receive the highest standard of care.

Please contact us, or speak to one of our audiologists, if you would like to know more.

Indications that wax removal may be necessary

- Hearing Impairment
- Infections
- Inaccurate hearing test results
- Earache
- Tinnitus
- Non-functional hearing aids
- Discharge from the ear
- Dizziness
- Inaccuracy in fitting hearing aids



Our Unique Aftercare Programme

We understand that it can take time to get used to a hearing aid, and it can take someone with dementia a little longer. That is why we have a very different approach from our competitors, providing a fully supported aftercare programme from the moment you purchase your hearing aids.

You will receive regular and unlimited service visits from your audiologist, annual hearing aid reviews for the entire time you have your hearing aid and loan hearing aids should you need them. If you chose a battery operated hearing aid instead of a rechargeable one, we also provide replacement batteries as and when you need them.

You will receive your own Personalised Care Plan and if you are assisted by carers, our team are happy to provide training to ensure they know how to help you make the most of your hearing aids.



**Up to
5 years Guarantee**



**Replacement
Batteries**



**Regular Service
Appointments**



**Annual hearing aid
reviews and hearing
assessment**



**Earwax Removal
Service**



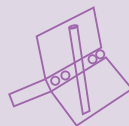
**Loan Hearing
Aids**



**Replacement
Receivers**



**Replacement
domes**



**Replacement
Wax guard**



**Caring for you tomorrow,
as well as today!**

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