



Be part of the conversation
Your Local Mobile Hearing Care Specialists

0333 323 0727



Symphony Hearing was established in 2018 by a team of individuals passionate about providing outstanding care. Led by Nisha Sebastian-Price, our aim is to provide an exemplary service to each person we see, on each and every occasion.

After spending many years as a clinical negligence solicitor in the City, Nisha understands the importance of providing the highest standards of care from the outset. With this in mind, we have taken great care in engaging leading individuals within the industry to help us achieve our goals.

Jannet Horton, a trained Audiologist with many years of experience, was appointed to the Board to provide clinical and practical advice ensuring a smooth patient journey from start to finish. She continues to provide a valuable input, ensuring our clients are receiving the best possible care.

Each of our audiologists have extensive experience in hearing and ear care, as well as dealing with clients of differing requirements, so that every person we see receives a bespoke service to suit their exacting needs.

By choosing Symphony Hearing you can be sure to receive the highest standards of care, using the latest technology in the market, paving the way for a sweet-sounding future.







Professional

A thorough assessment by a highly skilled Audiologist in the comfort of your own home.



Local

A local business that understands your requirements. We are here when you need us.



Personalised

A tailored approach to hearing aid fitting and complete aftercare service.



Best Practice

Recognised best practice processes throughout your journey with Symphony Hearing.



Partnership

Using leading global manufacturers to provide state of the art equipment and hearing aids.



Gentle

A gentle and effective earwax removal service by a qualified clinician.



Nisha Sebastian-Price

Director | Owner



Nisha is a qualified solicitor with over 10 years of experience working in the City specialising in medical negligence and catastrophic injury.

Following the arrival of her two young boys, she decided to leave her career in law and create a business in which she could channel her passion for standards of care while also using her legal knowledge and expertise.

Her vision is for Symphony Hearing to set a benchmark for hearing care.

Pritesh Nathwani

Director | Owner



Pritesh has spent a number of years working in Business Development and Operations within the audiology and optics sector, with a particular focus on the domiciliary care industry.

He understands the bespoke needs of client requirements and is passionate about ensuring Symphony Hearing are able to deliver a Gold Standard of care.

Jannet Horton

Non-Executive Director
Clinical Advisor



Jannet began her career in South Africa, moving to the UK in 2005. She has spent many years working as a specialist within the NHS, most recently as part of the Guy's and St Thomas' NHS Foundation Trust.

Jannet maintains a hands-on approach to ensure the team are consistently achieving the highest standard for our clients.

Gemma Brookfield

Senior Audiologist



Gemma is an integral part of the Symphony Hearing family. She has extensive experience in both the NHS and private audiology sectors. She is an enthusiastic advocate for patients to make informed decisions about their hearing care. She keeps up to date with the newest hearing technology to ensure the best solution for your lifestyle.

She also has a keen interest in tinnitus counselling and therapies.

We are passionate about your care and understand just how important your hearing is.

To meet all your hearing needs, we have developed a unique approach so that we can look after the health of your ears as well as your hearing, from the first time we see you.

Mobile Service

We offer a fully mobile service so every single appointment, including follow-ups, takes place in the comfort of your own home or room. This means you can be sure to receive the care you need no matter what your circumstances and in an environment you are most at ease.

Building Relationships

We understand the importance of building relationships. We want to properly understand what your needs are and what is important to you. That is why we aim to ensure you see the same audiologist for every single appointment.

Ear and Hearing Health Check

Everyone we see will receive an Ear and Hearing Health Check. Your journey with us begins with this short 10-minute assessment to check the health of the ear and identify any concerns or build-up of wax.

Hearing Assessment

We provide a comprehensive Full Hearing Assessment during which you will undergo a series of tests to identify if you have a hearing loss. If a hearing loss is identified, your audiologist will discuss what the best hearing solutions are for you based upon the type of hearing loss you have, your lifestyle and your budget.



Aftercare

To get the best from your hearing aids, we believe that aftercare is just as important as choosing the right hearing aid. That is why we will continue to visit you regularly and make sure that they really are making a positive difference to your life.

Appointments

We encourage loved ones to attend appointments with you but understand this is not always possible. We use a video otoscope to check the ear so that you can see for yourself what our audiologist has found. If a loved one cannot be present, we are also able to send them a copy of your results, ensuring full transparency and peace of mind for everyone.

Try Before You Buy

We are passionate on making sure our clients are 100% satisfied with their choice and understand that buying a hearing aid is an important decision. Our audiologist will go through the different options to suit your individual needs. Once you have decided on the type of hearing aids you would require to meet your everyday lifestyle requirements, we offer you the option to try them before you buy them.

Change is always hard and wearing a hearing aid for the first time is no different. We understand it will take time to adjust and we want to make this period as easy as possible for you.

We offer a personalised hearing experience to suit your lifestyle. With a range of platforms and hearing aids to choose from, you can rely on your audiologist to help you make the right decision for you.

With our real time hearing aid trial, you can trial your chosen hearing aid and see for yourself the difference it can make to your daily routine and lifestyle.

Your audiologist will get real-time readings of the environments you use your hearing aid and review these with you to make sure it is tailored to suit your lifestyle. Less pressure, and an opportunity to try before you buy, means a smoother, stress-free journey to better hearing.

Select a **type** of hearing aid

**BTE**

Behind The Ear

**RIC**

Receiver In Canal

**OF**

Open Fit

**CIC**

Completely In Canal

**ITC**

In The Canal

**ITE**

In The Ear

Your **lifestyle** requirements

Apple | Android
compatability

Bluetooth

Rechargeable or
battery powered

Telecoil



Colour range



Accessories



Select your Hearing **Enviroments**

Conversation
in quietConversation
in noise

Quiet



Noise

Conversation in
a small group

Music

Conversation
in a crowd

Ultimate Performance in 7 Environments

★★★★★



Conversation
in quiet



Conversation
in noise



Quiet



Noise



Conversation in
a small group



Music



Conversation
in a crowd

Premium Performance in 6 Environments

★★★★



Conversation
in quiet



Conversation
in noise



Quiet



Noise



Conversation in
a small group



Music

Standard Performance in 4 Environments

★★★



Conversation
in quiet



Conversation
in noise



Quiet



Noise

Essential Performance in 2 Environments

★★



Conversation
in quiet



Conversation
in noise



Wax is produced naturally in the outer ear canal and serves as a self-cleaning agent for our ears.

It also has protective, lubricating and antibacterial properties helping to move foreign bodies and dirt out of the ear. It can be any colour from yellow, to bright orange, to dark brown. For some people who use cotton buds, or for those with smaller ear canals or downward sloping ear canals, this can affect the natural movement of the wax in the canal.

If the ear does become blocked with wax this can cause some unpleasant symptoms such as hearing impairment, earache and tinnitus.

Microsuction is one of the safest methods to clean the ear. Your audiologist will look in your ear using a microscope. The microscope magnifies the ear, making it easier to assess and treat.

A suction device is used to clean the ear without the use of water. The gentle suction device works in a similar way to a vacuum cleaner and although it can be quite noisy, it is quick and painless.

All our audiologists have undergone additional training and are qualified in microsuction earwax removal, so you can be certain to receive the highest standard of care.

Please contact us, or speak to one of our audiologists, if you would like to know more.

Indications that wax removal may be necessary

- Hearing Impairment
- Infections
- Inaccurate hearing test results
- Earache
- Tinnitus
- Non-functional hearing aids
- Discharge from the ear
- Dizziness
- Inaccuracy in fitting hearing aids



Our Unique Aftercare Programme

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We understand that it can take time to get used to a hearing aid, and it can take someone with dementia a little longer. That is why we have a very different approach from our competitors, providing a fully supported aftercare programme from the moment you purchase your hearing aids.

You will receive regular and unlimited service visits from your audiologist, annual hearing aid reviews for the entire time you have your hearing aid and loan hearing aids should you need them. If you chose a battery operated hearing aid instead of a rechargeable one, we also provide replacement batteries as and when you need them.

You will receive your own Personalised Care Plan and if you are assisted by carers, our team are happy to provide training to ensure they know how to help you make the most of your hearing aids.



Up to
3 years
Guarantee



Replacement
Batteries



Regular
Service
Appointments



2 Annual
Hearing Aid
Reviews



Earwax
Removal
Service



Loan
Hearing
Aids





SymphonyHearing

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Caring for you tomorrow, as well as today