Child Absence Policy

At Jumping Jo’s, the health and safety of our children is paramount. We have a robust system for child registration, which you are required to complete prior to starting the setting. This will outline the set days of attendance your child will be doing, and also hold a minimum of 3 contact numbers (one primary carer and at least 2 emergency contacts)

If your child is absent from the setting for any reason, please call or text the nursery mobile to inform us of the reason why and give details as to when you expect your child to return.

If we do not hear from you, we will call the primary carer number first, and then the emergency contact numbers. We will also log down any days of non-attendance so that we can support you and your child in the best way possible.

If you wish to book holiday (2 weeks at half fees per year) please inform management with at least 1 month notice so that invoices and charges can be amended and we can log it so that we don’t contact you whilst on holiday.

If you are absent with no contact and we are unable to get in touch with you then we will follow our safeguarding procedures and gain advice from the local safeguarding team.

Failure to attend for 4 weeks will breach your contract and we may terminate your place.

If the absence is long term due to an illness or condition, please speak to management as in this circumstance your space would not be compromised and we will offer you as much support as possible.