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Services

Strategy

- Analytics
- S/4 HANA Roadmap
- SAP Cloud Platform
- Ecommerce and Hybris
- Project Justifications
- Organizational Readiness
- Assessments
  - ERP technical and Process assessment
  - BW Assessment for HANA readiness

Execution

- Implementation Services
- Upgrade Services
- SAP Support
- Project Management Office
- Mergers and Acquisitions
- Roll-outs
- Enhancements / Continuous Improvements
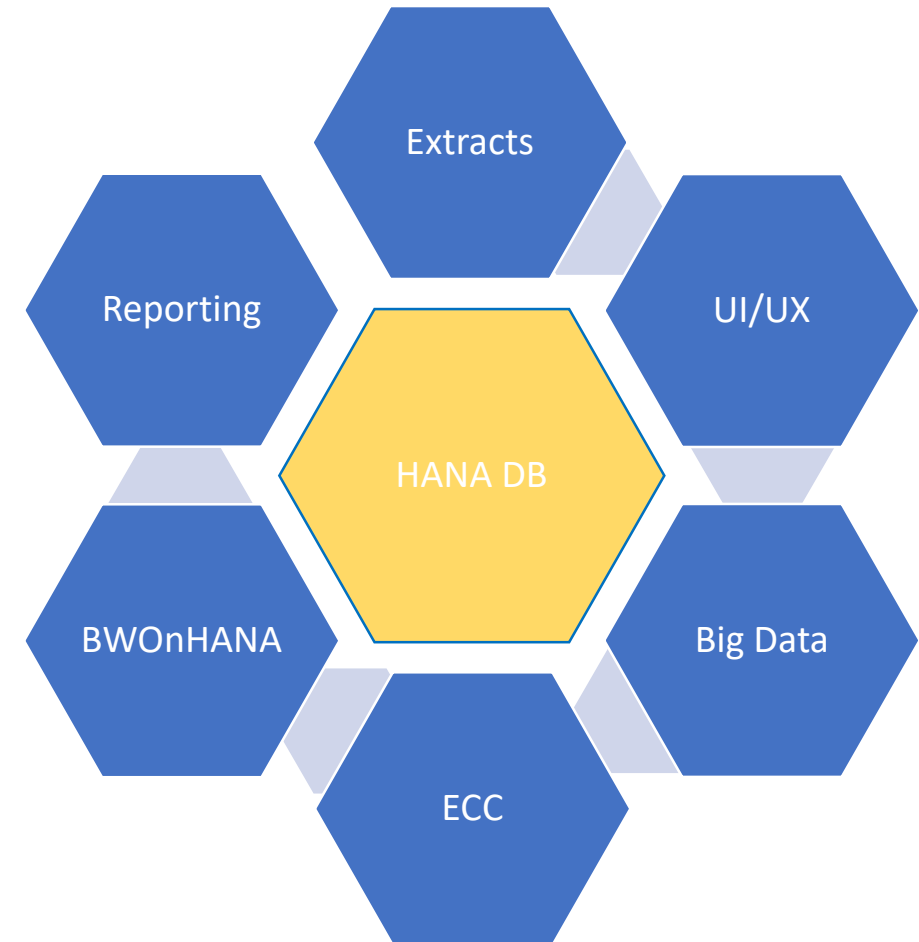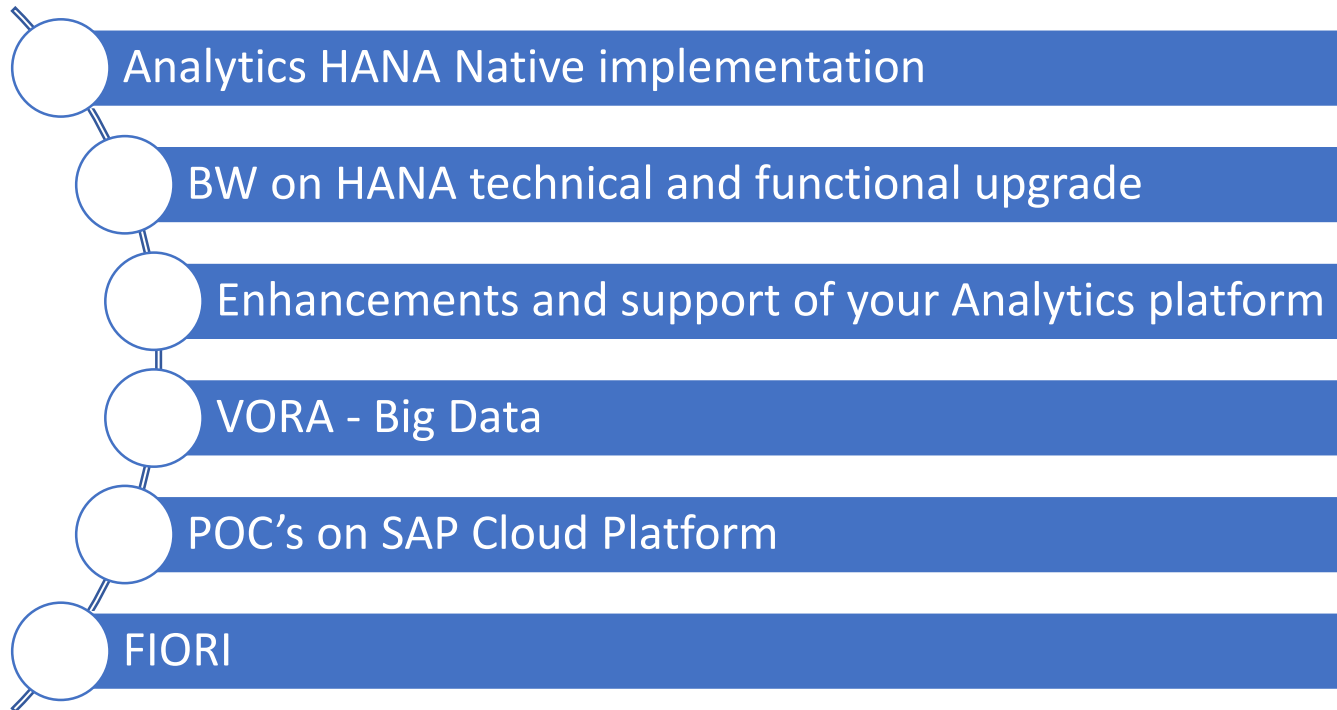- Test Management
- Workflow Optimization

Support

- Staff Augmentation- Functional and Technical
- Project Based Support
- Platinum level on-demand remote support
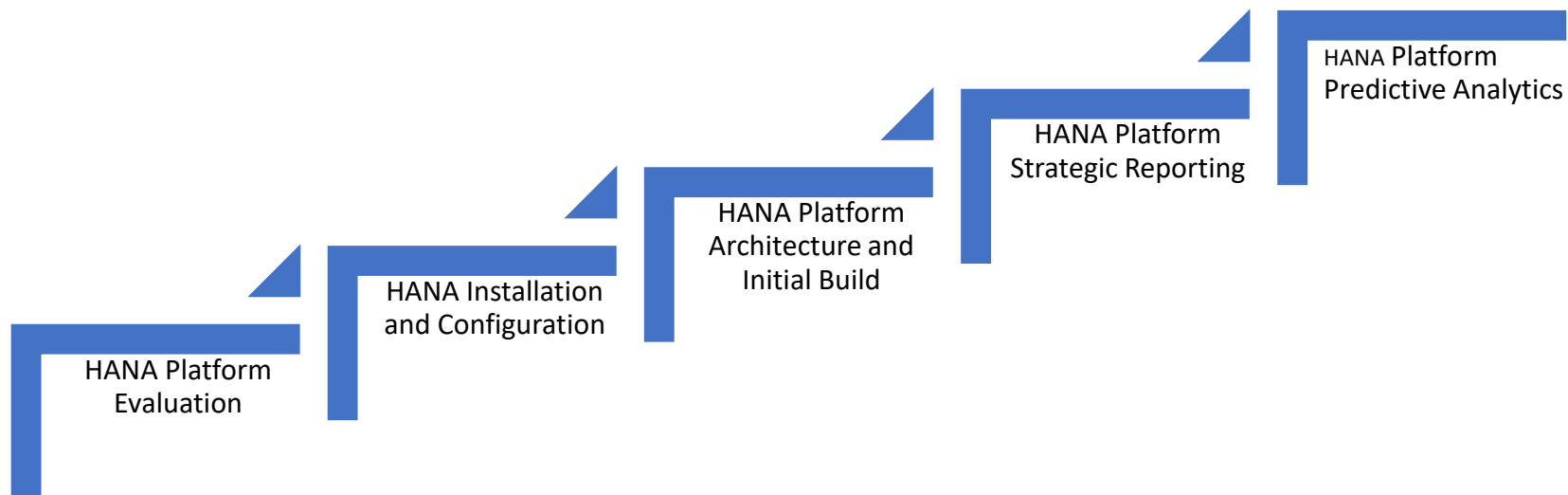- Support services can be used in any combination

Training

- HANA Native Modelling
- BW on HANA
- VORA
- SQL Script

HANA Practice

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- Analytics HANA Native implementation
- BW on HANA technical and functional upgrade
- Enhancements and support of your Analytics platform
- VORA - Big Data
- POC's on SAP Cloud Platform
- FIORI

Extracts

Reporting

UI/UX

HANA DB

BWOnHANA

Big Data

ECC

BW On HANA

Upgrade BW to BW on HANA

- Understand existing environment and support packs
- Migrate using DMO or Classic Migration
- Functional Migration Recommendations depending on objects and landscape used
- Help with a phased functional migration by utilizing the new HANA objects for persistence
- Help build LSA++ and leverage BW on HANA capabilities to reduce memory footprint
- Recommendations on Dynamic Tiering and Near Line Storage
- Recommendations on using Native HANA Modelling for specific use cases

BW on HANA Functional Upgrade

- Understand existing pain points of data loads, data redundancy and reporting
- Architect LSA++
- Analyze reporting needs and architect solutions optimal to HANA DB using HANA optimized BW objects or Native HANA modelling

Enhancements and Support

- Provide enhancements and on going BW on HANA support that includes, job monitoring, break fixes and enhancements based on an agreed upon SLA. This includes data services, ECC, HANA and BW

BW Move to HANA

BW move to HANA

Realize performance/cost benefits and landscape simplicity by moving your BW reporting and interfaces to HANA Native via our Flowgraph and SQL Script Expertise

- Convert ABAP Transformations into new HANA Native models with SQL Script to leverage real time and/or batch capabilities in HANA Source System
- Analyze Real Time Vs Batch Scenarios
- Analyze the current BW LSA(EDW) architecture
- Analyze BW reporting needs
- Analyze current BW Extraction using APD's, Open Hub's and/or ABAP programs
- Phased design and development of HANA Native Objects
- Phased Roll out of reporting areas
- Phased Roll out of any data extraction from HANA

Onsite and Offshore Services

Over 1000 fully vetted resources in our SAP eco system

Past performance verified

Dedicated and skilled offshore resources

Spanning all SAP modules- both functional/technical and Basis

Customer interviews and finalizes resources

On-Demand Flex Service

Struggling with Small enhancements and support tickets? Our Expert On Demand Flex Service is your solution.

Highlights

Access to platinum level resources-remotely

No long term commitments-No contracts

Review Solution Approach before engaging

Tickets documented and stored for instant reach back

Non-binding-can stop/start service at any time

Complimentary to your existing application support structure.

Resolve your IT tickets, enhancements, project based initiatives or to simply fill in gaps within your SAP application structure without disruption or without having to extend a long-term SOW

Knowledge base maintained by our support staff for issue/project continuity

Whether it's a discrete project or a series of trouble tickets, our remote model is the gateway and provides the flexibility our clients lean on to supplement their existing support structure in times of need.

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Training

Training services can be delivered on-site or remotely	HANA Modelling
	BW on HANA
	Business Objects Reporting
	Lumira
	Sql Script
	S/4 ABAP

The Value of your consulting dollar

Working with the big 5 or large system integrators, 70% of your consulting dollar pays for the "brick and mortar" i.e. Insurance costs, Board of Directors, advertising and administrative costs while the remaining 30% of your consulting dollar goes to the consultant themselves.

At intelgraph with low overhead and no debt, we are able to allocate 70% of your consulting dollar right to the functional and technical resource servicing our clients.

On Demand Service Desk

- High Level Workflow
  - Client Raise Request detailing the issue on hand.
  - Request routed to a dedicated SAP support director.
    - Analysis ticket
    - Reaches back to client for more info if required
    - Assigns a technical or a functional resource to the ticket
  - Ticket routed to Resource
    - Resource analysis the ticket
    - Reaches back to the client for more information if required
    - Provides the time estimates.
  - Ticket routed back to SAP support director.
    - Approves or rejects the estimates of the resource
    - If approved then tickets goes to customer for final approval of estimates
    - If rejected, then resource will analyze further and address the concerns raised by director
  - Customer Approves estimates
  - Resource starts work after all access is provided.
  - Resource updates the ticket with progress
  - Resource completes the ticket
  - Client approves the work or rejects it
  - If client approves work, then Client will close the ticket as successful
  - approves the work
  - Finalize Resource
  - On Boarding Paperwork

Contact Us

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