

Mid-Del Physical Therapy Clinic, Inc.

2825 Epperly Drive, Del City, OK 73115

405-670-5569 / FAX 405-670-5571

OFFICE POLICIES REGARDING PAYMENTS, INSURANCE CLAIM FILING, AND APPOINTMENTS

We are committed to providing you with the best possible medical care. If you have health insurance, we are eager to help you receive your maximum allowable benefits. In order to achieve these goals, we need your assistance and understanding of our office policy.

If you have insurance, please have your insurance card with you at the time of your visit so we can verify coverage and benefits. If for some reason we cannot verify coverage and benefits, you will be responsible for all charges incurred at the time of service. Please understand that your insurance policy is a contract between you and your insurance carrier. It is your responsibility to familiarize yourself with your insurance policy including deductible amounts, co-payment amount, and/or percentage that your insurance pays.

Payment is due at the time of service, unless payment arrangements have been made. We accept cash, personal checks, money orders, and credit cards.

We accept Medicare assignment, which means the patient is not responsible for the difference between what Medicare ALLOWS and what is charged. However, you are responsible for the percentage Medicare does not pay of the allowable amount.

Our office will file your Insurance claims for you. We will do our best to file your insurance claims in a timely and accurate manner.

Your appointment is very valuable to you, your therapist, and the staff. If you cannot keep your appointment, please notify the office as soon as possible; preferably 24 hours or more. If you are going to be more than 15 minutes late for an appointment, please contact the office to see if you can still be treated. If you miss 3 appointments without contacting us, you will be taken off the schedule.