

## Access Statement

Leyton Orient FC is committed to encouraging equality, diversity, and inclusion among our workforce within the club, Community Trust, and Academy setting, thus eliminating unlawful discrimination.

Leyton Orient Football Club are committed to providing services and facilities for supporters with disabilities and additional needs.

As defined by the equalities act 2010, a disabled person is an individual who has 'a physical and/or mental impairment which has a substantial and long-term effect on their ability to conduct normal day to day activities'.

Concessions are available on season tickets to supporters with a disability. Personal assistants can be accommodated where needed.

This guide is here to assist you in planning your journey to the BetWright stadium and provides information on the facilities and services available.

For any accessible or disabled enquiries please contact [fans@leytonorient.com](mailto:fans@leytonorient.com).

## Tickets

### Ticket pricing

Prices for tickets for Leyton Orient home league games 2025/26:

Match Tickets – League Home Fixtures				
	Sale Price			
	Adult	Concession	U18	U11
<b>West Stand</b>				
Cat A	£30.00	£28.00	£25.00	
Cat B	£25.00	£23.00	£23.00	
<b>North Stand</b>				
Cat A	£28.00	£25.00	£13.00	£8.00
Cat B	£23.00	£20.00	£11.00	£6.00
<b>South Stand</b>				
Cat A	£28.00	£25.00	£22.00	
Cat B	£23.00	£20.00	£20.00	
<b>East Stand</b>				

Cat A	£30.00	£28.00	£13.00	
Cat B	£25.00	£23.00	£11.00	
<b>Gallery</b>				
Cat A	£51.00	£43.00	£39.00	
Cat B	£49.00	£40.00	£37.00	

## Purchasing tickets in advance

**Online\*:** Visit [eticketing.co.uk/leytonorient](http://eticketing.co.uk/leytonorient) to buy tickets online.

Our website shows which seats are available using our interactive seat map. Fans can choose to have their tickets posted to them or collection is available 24 hours prior to the fixture date. Fans can collect physical tickets from the Match Day Collections Kiosk, located adjacent to our Justin Edinburgh Stand Ticket Office on Oliver Road.

In addition to physical tickets, the club now issues e-tickets. E-tickets can be printed at home or stored as digital tickets via your apple or google wallet.

(\*Charges apply)

**By phone\*:** Fans can book your tickets by calling 0208 926 1111. This option is particularly useful for fans who require additional support. We are open Tuesday to Friday, 10am-3pm.

**In person:** Visit our Club Shop, located on Oliver Road, to buy tickets. The shop is open Tuesday to Friday, 10am-3pm.

## Purchasing tickets on match day

**Online\*:** Tickets can be purchased online up until half time on the day of the game. Visit [eticketing.co.uk/leytonorient](http://eticketing.co.uk/leytonorient) (\*Charges apply)

**In person:** You can purchase tickets from our Justin Edinburgh Stand Ticket Office windows (card payments only accepted).

## **Personal Assistant (Carer) Tickets**

The club will admit the personal assistant (PA) free of charge on the understanding that they are providing a service to the disabled supporter to enable them to access matchday facilities.

The club requires the disabled person and their PA to enter the ground together and sit together for the duration of the match. The PA must be able to communicate effectively with those in the vicinity and must also be physically able to support the disabled person in the event of an emergency.

Eligible fans will be in receipt of Middle or Higher rate components of Disability Living Allowance (DLA), Personal Independence Payment (PIP) or attendance allowance. Proof of eligibility may be requested before tickets are issued. Other forms of supporting documentation may be accepted. Please contact [tickets@leytonorient.com](mailto:tickets@leytonorient.com) for more details.

## **Ticket Office**

Our ticket office is fully accessible. There is step and ramp free access via a double opened door and non-slip surfaces are around the office itself.

Customers are served using hand-held portable POS devices. The queuing system is fully managed on matchdays, and our staff will be available to provide any additional support you require.

## **Where should I sit?**

The four stands at BetWright Stadium have different atmospheres. To give you an idea of the different options available to you.

### **The Donostia Interiors & Level 1 Construct Stand (North)**

- Capacity: 1,351
- Close to the action
- Family-friendly atmosphere
- Disabled & ambulant disabled friendly.

Our designated family stand is located at the north end of The Stadium, offering fans a great view from behind the goal.

On a matchday it is full of families of all ages and is the best place to see our mascots Theo and Cleo Wyvern, before the game.

### **The Justin Edinburgh Stand (West)**

- Capacity: 2,872
- Passionate, yet relaxed atmosphere
- Home to changing rooms, corporate hospitality, Club Superstore & Ticket Office
- Disabled and ambulant disabled friendly

The Justin Edinburgh Stand is home to the best of the club's facilities, including the players' dressing rooms, dugouts, and player tunnel. The central block provides padded seating for supporters in the Gallery, whilst the third-floor directors' balcony plays host to the highest-level of hospitality at the club. Press and Media facilities are located on the fifth floor.

### **The NRG Bet East Stand**

- Capacity: 3,500
- Historic stand
- Disabled and ambulant disabled friendly

The NRG Bet East Stand is the oldest stand at the stadium and first opened in 1956 following the Club's promotion to Division Two. Formerly home to the dressing rooms, players tunnel, and club offices you get a sense of real history sitting in this stand. Today the stand is home to Leyton Orient Trust, and the 'Fans for Diversity' hub found in a former players' lounge which caters for community groups on a match day. Away supporters are housed in the southern part of the stand, accessible through Entrance D on a match day.

## **Travel**

### **Getting to Brisbane Road**

Here is all the travel information you will need for your trip to E10...

**Address:** Leyton Orient Football Club, BetWright Stadium, Leyton, London, E10 5NF

## By rail

### London Underground:

The nearest London Underground station to the stadium is Leyton, which is located on the Central (red) line. It is just one stop from Stratford, which has connections to the Elizabeth line, Jubilee line, Docklands Light Railway, London Overground and various National Rail Services.

Leyton is an 11-minute journey by tube from London Liverpool Street and is also easily accessible from other mainline London stations such as Kings Cross St Pancras, Euston, Waterloo, Victoria and Paddington. Click [here](#) to visit Transport for London's Journey Planner.

Walking to BetWright Stadium will take less than 10 minutes from Leyton Underground Station. Upon exiting the station, turn right and follow Leyton High Road for approximately 450 metres until reaching Coronation Gardens. After the gardens down Buckingham Road and the ground will be in front of you.

From April 2025 to spring 2027, Leyton station will undergo significant step-free access upgrades, including the installation of new lifts and the construction of a larger ticket hall. While the station will remain open throughout the works, hoardings on both platforms will limit standing space. Passengers are encouraged to use the entire platform length to mitigate crowding issues.

To manage safety and prevent overcrowding, temporary measures such as gate-line closures and queuing outside the station may be implemented when necessary. Passengers should also expect potential queues when exiting the station and are advised to have their Oyster cards or payment devices ready before reaching the ticket barriers.

During busy times (such as the weekday peak or Leyton Orient matches), alternative stations, Leytonstone and Stratford, are available. Both are easily accessible by bike, on foot or via local bus routes (W15 to Leytonstone and 97 and 158 to Stratford).

For more information, please click here: [Leyton station step-free access - Transport for London](#)

## London Overground:

Leyton Midland Road is a 15-minute walk from the BetWright Stadium. Upon exiting Leyton Midland Road station turn left towards Leyton and continue down High Road Leyton past Leyton County Cricket Ground until you reach Osborne Road. Turn down Osborne Road and the East Stand is in front of you.

## By road

### Driving

For Satellite Navigation, please use the postcode E10 5NF.

Please note that there is no public parking available at BetWright Stadium. Being in a highly residential area there is extremely limited parking around the stadium. Surrounding roads are for permit holders only, and there are limited parking options elsewhere. If you do intend to drive to the match, please take care to avoid penalty fines when parking by reading signage and by not blocking residents.

### By bus

Bus routes 58, 69, 97 and 158 run along the High Road Leyton and serve to Stratford, Leyton and Leytonstone. Please click [here](#) for further route information from Transport for London.

## Match Day Timetable

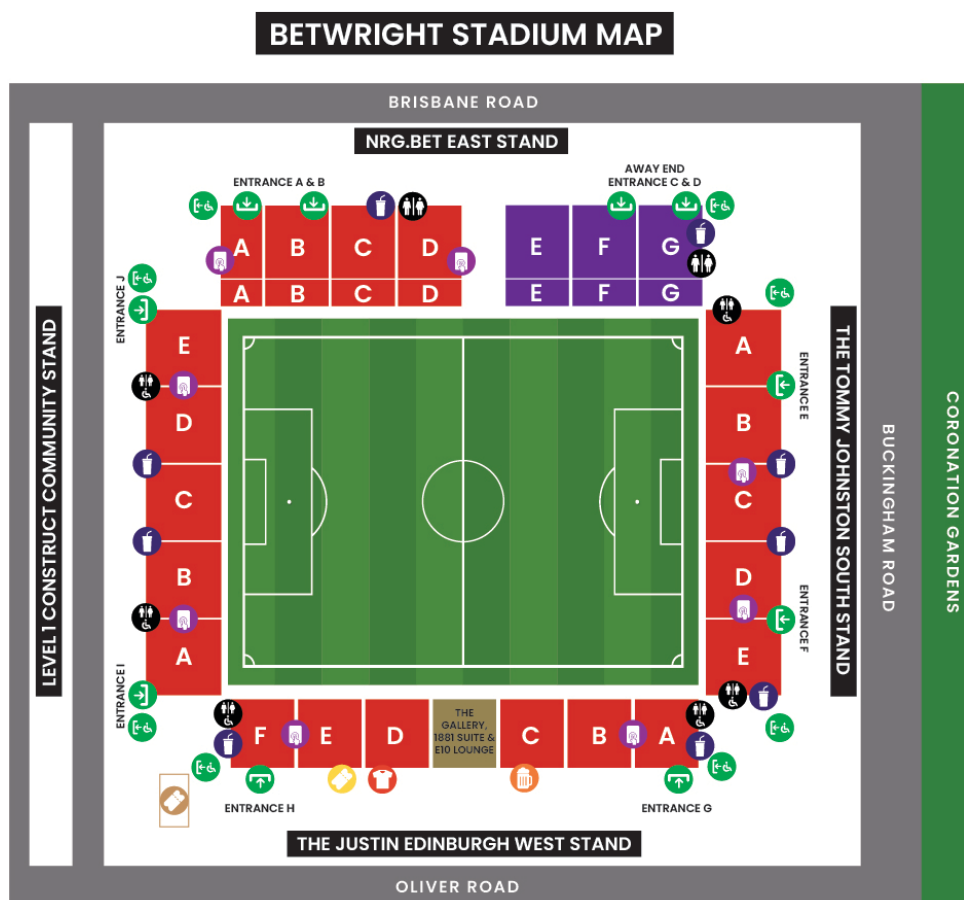
\*Subject to change

	Saturday	Midweek Match
Club Superstore Opens	12pm	10am

Justin Edinburgh Stand Ticket opens	1.5 hours prior to kick off	1.5 hours prior to kick off
Ticket Collection Booth opens	12pm	6pm
Supports Club Bar opens	12pm	6pm
Main Reception & E10 Hospitality opens	1pm	6pm
South Stand turnstiles & bar opens	1:30pm	6:15pm
All other turnstiles open		
Team news announced on social media	1:45pm	6:30pm
Teams come out to warm up	2:10pm	7pm
Teams return to changing rooms	2:45pm	7:30pm
Pre match flag parade	2:50pm	7:35pm
Kick-off	3pm	7:45pm

If you have any questions, or would like more information regarding match days, general information then please follow the Leyton Orient FC Supporter Liaison Officer Account on X: @LeytonOrientSLO

## Changing places and Accessible Toilets



## Hidden Disability Cards/Sensory Bags

Leyton Orient can provide cards to all supporters with a hidden disability. The cards contain messages relating to their specific needs, which can be shared with any member of staff to help enable supporters to access our facilities. Supporters wishing to apply for a card should email their name, Fan ID and details of which card or cards they would like to [fans@leytonorient.com](mailto:fans@leytonorient.com). We may ask for supporters to send proof of eligibility. The cards available include:

- Please wait for me to sit down, in case I fall
- Please be patient, I have a hidden disability
- Please be patient, I am visually impaired
- Please be patient, I have difficulty in speaking
- Please face me and speak clearly, I lip read
- Please help me find my seat
- Please be patient, I have had a stroke
- Please be direct, I am autistic

- Please count out my change with me
- Please scan my ticket for me
- Please be aware I have epilepsy
- Please speak slowly, I am hard of hearing

## **LOFC Club Superstore**

The Club Superstore is located on Oliver Road and is open Tuesday to Friday, 10 – 3pm. On LOFC matchdays the Superstore is open from 12pm \* for 3pm kick off. The shop can be extremely busy close to kick off on match days. For a quieter matchday shopping experience visit the Superstore around two hours before kick-off.

The shop is fully accessible. There is step free and ramp free access into the shop via a double door. When in the store, you will find non-slip surfaces, full wheelchair accessible in all areas, and portable hand-held devices used at till point. There is also an accessible toilet, by request only. All staff are trained to assist fans and customers with hidden disabilities.

The shop has a fully managed till queue system on all matchdays, and all staff are available to provide any additional support or information you may require. If you prefer to do your Leyton Orient FC shopping online, visit <https://shop.leytonorient.com/>. The Shop also provides a Click and Collect service. Alternatively, please contact us, in advance of the game, at [retail@leytonorient.com](mailto:retail@leytonorient.com) once you have completed your order online. Please allow one hour minimum.

## **Additional information**

### **Hospitality**

Inclusivity is at the heart of Leyton Orient FC's Match Day Hospitality offering, and both hospitality lounges have full lift access. We also can cater for any special dietary requirements.

For any additional information please contact [commercial@leytonorient.com](mailto:commercial@leytonorient.com) or call 0208 926 1006.

## **Stadium Evacuation**

Evacuation procedures will be advised by the match day Disability Liaison Officer and the stewarding team in the event of an evacuation being necessary.

## **Assistance dogs**

Assistance dogs are welcome at BetWright Stadium. Should you wish to bring your assistance dog along, please contact the Disability Liaison Officer on 0208 926 1111 or email [fans@leytonorient.com](mailto:fans@leytonorient.com)

## **Mobility Aid Storage**

Storage is available for wheelchairs and walking frames for those supporters who can transfer into a seat. Please ask our match day Disability Liaison Officer and stewarding team for details when you arrive at the stadium.

## **Match Day Feedback Form**

Leyton Orient FC welcomes all feedback relating to our provision for disabled supporters <https://forms.office.com/e/gTKwiDVa5X> If you would like to make any further comments then please send them to [fans@leytonorient.com](mailto:fans@leytonorient.com).

You can also leave a review on the website of Level Playing Field, which is a registered charity in England and Wales, and acts as a campaigning and advisory organisation to its membership and other parties across all sports. Leyton Orient FC works closely with staff from LPF to ensure we are meeting our obligations to provide a fully accessible stadium.

<https://www.levelplayingfield.org.uk/club/leyton-orient/>