



Millwall
140 years

Accessibility Plan

(Held by the Supporter Liaison
Officer)

2025-2026

NO 20

Millwall Football Club welcomes supporters with disabilities to The Den, and endeavours to make it an enjoyable and comfortable experience for everyone attending in SE16.

The club wishes to ensure everyone attending a fixture at The Den is treated without prejudice, opposing all forms of unlawful or unfair discrimination on the grounds of disability. Disabled and personal assistant tickets can now be purchased online at millwalltickets.com

Supporters wishing to visit The Den can contact Shona Groves, our dedicated Disabled Liaison Officer on 020 7232 1222, or email slo@millwallplc.com with any questions or requests for additional assistance.

There are 18 car park spaces for home supporters and eight car park spaces for away supporters in the vicinity of the stadium. Wheelchair supporters have priority for these spaces. For information around the availability of these spaces, please contact our disabled liaison officer on 020 7232 1222 as prior booking is essential.

Visually Impaired Supporters

Supporters can purchase tickets for all parts of the stadium so long as they can get to and from their chosen seat without difficulty. Visually impaired supporters can bring a PA free of charge by contacting the ticket office at ticketadmin@millwallfc.co.uk or phone the call centre on 020 7231 9999 during opening hours which are 9.30am-5pm, Monday to Thursday and 9.30am-4pm on Fridays.

Hearing impaired

Supporters can purchase tickets for all parts of the stadium. Staff members in the Ticket office will happily assist with the purchase of tickets for personal callers on or before matchday. The Den's ticket office also provides designated windows with hearing loops fitted.

Ambulant Disabled

Supporters can purchase tickets for all parts of the stadium so long as they can get to and from their chosen seat without difficulty.

Getting to the Den

Ahead of your visit to The Den, you will find all the necessary information to help you navigate your day with ease and to enjoy it as much as possible.

Millwall Football Club takes great pride in being a family-orientated club for all visitors, with its community at the heart of it. In 2017, the club picked up the prestigious Family Club of the Year trophy at the annual EFL

awards ceremony. Further reflecting the club's continued commitment to attracting and engaging families and young fans at The Den, the club was also awarded Family Excellence status for the 2023/2024 season.

Address: Millwall Football Club, The Den, John Berylson Way, London SE16 3LN

We look forward to welcoming you to The Den and hope you enjoy your visit to SE16.

Travelling by Train

Millwall Football Club is located in close proximity to several different stations.

In terms of overground rail, South Bermondsey station is the nearest at approximately five minutes' walk away with regular trains from London Bridge stopping there.

Surrey Quays overground station is about a 20-minute walk away while walking from New Cross or New Cross Gate overground stations will take around 30 minutes.

The nearest underground station is Canada Water, which is on the Jubilee Line, and is roughly 20 minutes' walk to the ground.

Disabled Supporters.

There is no disabled access at South Bermondsey or Surrey Quays stations. There is, however, disabled access at Canada Water tube/overground station.

Visit www.tfl.gov.uk to plan your journey.

Travelling by Bus

A range of different bus services can get you close to the ground.

The 21, 53 and 172 will get you to Old Kent Road, the P12 to Ilderton Road, the 1 and 381 to Rotherhithe New Road and the 47, 188 and 225 to Surrey Quays.

Visit www.tfl.gov.uk to plan your journey