



Welcome to Anfield The home of Liverpool FC

Liverpool FC Facts:

Ground: Anfield
Capacity: 61,276
Address: Anfield Road, Liverpool, L4 0TH
Shirt Sponsors: Standard Chartered
Kit Manufacturer: Adidas



Official Website: www.liverpoolfc.com
Disability Ticketing Team No: 0151 264 2500
Contact Us: <http://www.liverpoolfc.com/contactus>

LFC is proud to be an inclusive club and committed to working closely with all our supporters. We understand that some disabled fans may need additional support to fully enjoy their matchday experience at Anfield, and we offer a range of reasonable adjustments tailored to individual needs rather than specific disabilities.

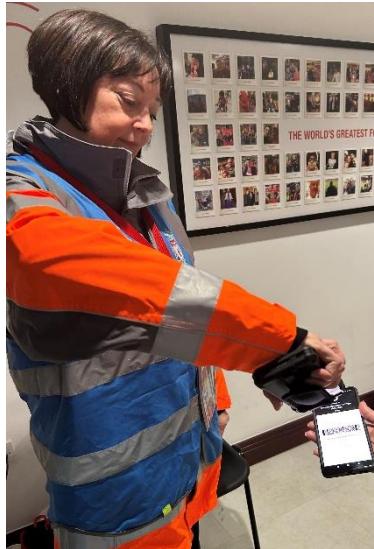
This guide has been created to provide all the information you need to plan your visit to Anfield.

Anfield comprises four stands:

- **The Kop** (single tier)
- **Main Stand** (three tiers)
- **Sir Kenny Dalglish Stand** (two tiers)
- **Anfield Road Stand** (two tiers)

Approaching the stadium, most surrounding roads are level, and once inside the stadium footprint, all surfaces are paved and accessible.

We provide a wide range of accessible services and facilities throughout the stadium, all detailed within this guide. In addition, our friendly Fan Support Team—easily recognised by their information flags—are available to assist you. Our



Accessibility Support Team, wearing blue high-visibility jackets, are also positioned around the ground to help ensure you have the best possible matchday experience.

We look forward to welcoming you to Anfield.

Pre Arrival:

Contacting the Club

If you have any queries or require assistance, please contact our disability ticketing team on +44 (0)151 264 2500 selecting the relevant option for disabled supporters, and a member of staff will be more than happy to assist. Alternatively, you can contact us via email at disability@liverpoolfc.com

We aim to respond to all emails within 5 working days.

Purchasing Tickets

The Equality Act 2010 defines a disabled person as someone with a physical or mental impairment which has a substantial and long-term adverse effect on his or her ability to carry out normal day-to-day activities.

Disabled supporters must register their disability with Liverpool Football Club in order to purchase tickets at the disabled concessionary rate.

To register as a disabled supporter with us, you must submit one of the following documents via email

- A letter from the Department of Works and Pensions confirming your entitlement to the higher or middle rate mobility/care component of Disability Living Allowance.
- A letter from your GP confirming the nature of your disability
- A letter confirming you receive Enhanced rate of Personal Independent Payment (PIP)
- BD8 Certificate (Visually Impaired supporters only)

AND

- Photographic ID (i.e. Passport or Driver's License showing your date of birth)

Liverpool Football Club has a dedicated team to provide advice and information to disabled supporters. For the most up to date information regarding ticket sales, please visit our [**accessibility ticketing page.**](#)

Visiting Anfield

Liverpool Football Club takes great pride in welcoming visitors to our ground. We want to ensure that we provide you with all the information you need to help you prepare for your visit.



Anfield Stadium is situated approximately two miles north of Liverpool city centre—around a 10-minute car journey—The stadium address is: **Anfield Road, Liverpool, L4 0TH**

On Foot

Anfield is located in a residential area, and most of the surrounding streets are flat and easy to navigate. If you are travelling from the County Road side (near Goodison Park), please be aware that the walk up to the stadium includes a steep uphill section.

Both Sandhills and Kirkdale stations on Merseyrail's Northern Line are approximately a 30-minute walk from Anfield. For the safest and most accessible route, we recommend following the clearly signposted walking paths, which are well-used by supporters on matchdays.

By Car

Accessible car parking spaces are available for fans who are registered as a disabled supporter with the Club. Due to limited availability, spaces cannot be guaranteed.

Disability Car Park Registration

You can register your interest for a car parking bay at the start of every season.

You can do this by logging in to **My Account** and clicking the tickets tab you will then be able to purchase the complimentary ballot application.

You will be entered into a ballot for a car park space for each of the Premier League home games and all cup games you purchase for the Season.

Our Disability Team will contact you the week of each game you have purchased via email to confirm if you have been successful or unsuccessful.

If successful, you will be sent a one off car parking pass which you must download to a phone.

For away supporters please **contact us here** with your request.

The accessible parking bays in Stanley Park Car Park are located at the top end (close to the ground). They are 2.4m x

4.8m and the commute from the car park to the ground is less than 5 minutes.

The Stanley Park Car Park surfaces are tarmacked, and wheelchair friendly. The route from Stanley Park Car Park to the ground is lit by streetlights.

Drop-Off Point

Accessible drop-off points are in operation close to the stadium to enable you to plan a safe and convenient journey.

- Fans in the Main Stand who require an accessible drop-off point should use the dedicated area on Gilman Street.
- Fans in the Kop who require an accessible drop-off point may wish to use the dedicated area on Gilman Street.
- Fans in the Anfield Road stand should use dedicated points on Arkles Lane / Wylva Road.
- Fans in the Sir Kenny Dalglish Stand should use dedicated points on Oakfield Road.

Please arrive early, vehicle access will be available until two hours before kick-off, when routine road closures will apply. On arrival our Fan Support team will be able to direct you to the correct entrance. To see accessible drop-off points and road closure information please [click here](#)

BUS AND SOCCERBUS

Fast, frequent express buses run between Anfield and Liverpool City Centre in around 15 minutes.

The 917 service operates from Commutation Row (near Lime Street Station) and returns from Walton Lane after the match. Buses queue along Walton Lane—please join at the rear.

The Soccerbus runs from Sandhills Station to Anfield from two hours before kick-off, with return services operating for 90 minutes after the match.

Both services are accessible. For full details and ticket prices, please [click here](#).

By Train

Both Sandhills and Kirkdale stations offer step-free access between the trains and platforms. For more information about these services, please visit [Merseyrail here](#).

By Taxi

Taxi One operates a Taxi Bus service from Commutation Row, Liverpool city centre direct to Anfield.

A frequent service operates from 3.5 hours prior to kick off as well as a return service from Sleeper's Hill junction after the final whistle. For more information [click here](#).

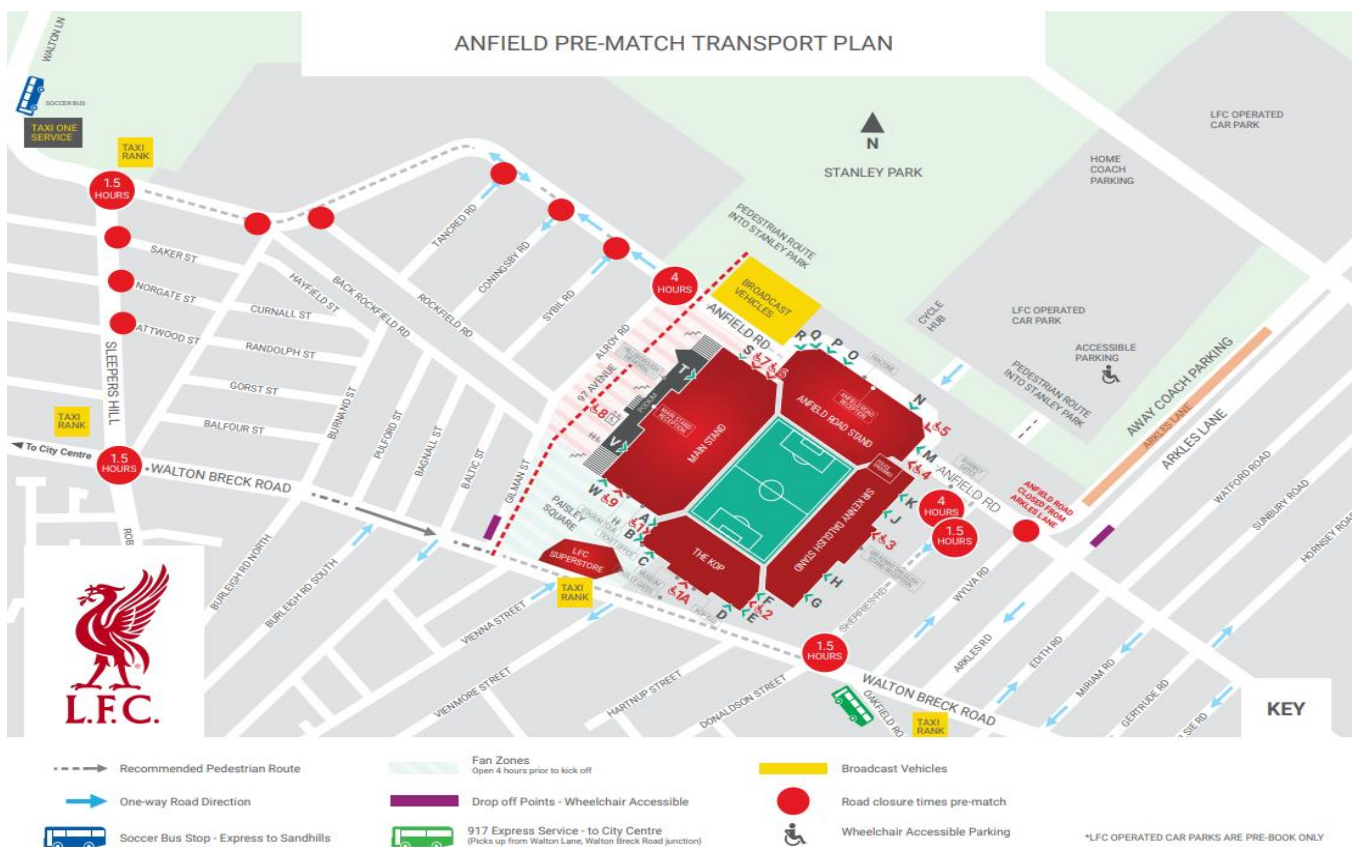
Taxis from the city centre to Anfield usually cost between £8-£10.

Please note, taxi drivers taking customers to Anfield Stadium must observe the following meter rates. Drivers are not permitted to negotiate any fare to the stadium and must always engage the meter:

Monday – Friday/Saturday Day rate (before 11pm) **£3**

Monday – Friday Night rate **£3.75**

Saturday – Sunday **£4**



For further details on how to get to the ground, please view our [**Getting to Anfield Guide**](#).

Ticket Office

The Ticket Office is situated at the Kop end of the Stadium on Walton Breck Road (postcode L4 0TH). After entering through the Paisley Gates, it can be found to the left of the Stadium, just beyond the Bill Shankly Statue.

Access to the office is step-free, with a flat concrete surface and block paving directly outside. A designated service window for disabled supporters is available at Window 1, located at the far corner of the building.



Anfield Retail Store



The Anfield Retail Store is a standalone building located at the Kop end of the stadium on Walton Breck Road. The stadium postcode is **L4 0TH**.

Liverpool FC currently has **seven official retail stores**:

- Liverpool ONE
- Williamson Square, Liverpool City Centre
- Chester
- Dublin Ilac Centre
- Swords Pavilions (Dublin)
- Belfast
- Anfield

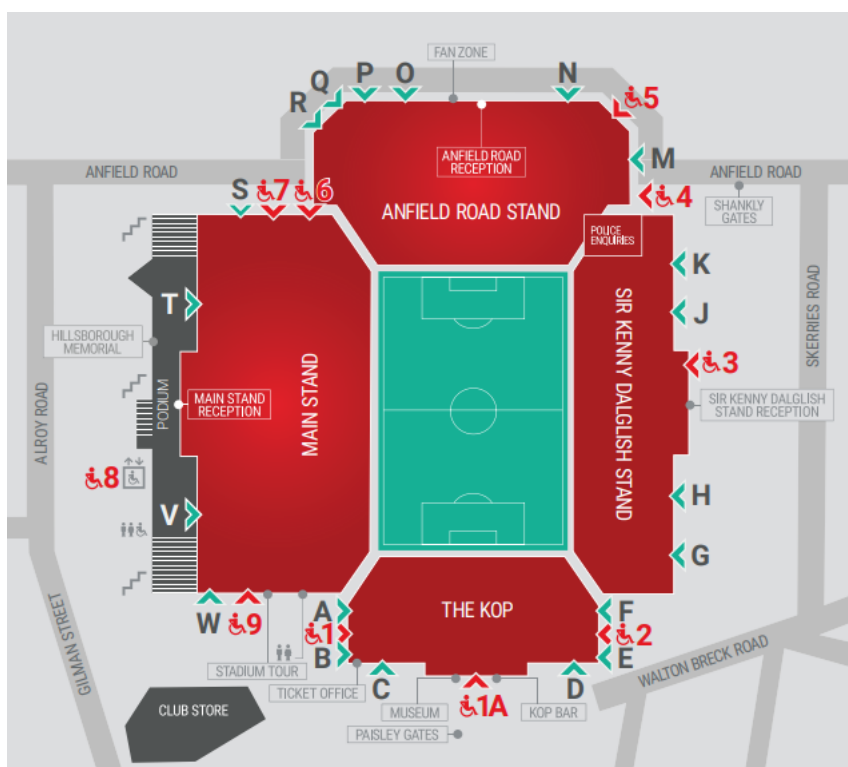
For information on all store locations, please visit:
<https://store.liverpoolfc.com/stores/>

Accessibility at the Anfield Store

- The store is fully accessible, with a lift available to Level 1.
- There is no seating provided for supporters queuing inside the store.
- An induction loop system is installed and available throughout the store.
- There are no steps or ramps; the entrance is flat and directly connected to block-paved, wheelchair-friendly surfaces outside the store.

Entering the stadium

There are 9 accessible entrances into Anfield Stadium, these are shown below.



The location of wheelchair spaces are:

Stand	Maximum number of wheelchair spaces*	Pitch side or elevated viewing
Main Stand	111	Mixture of pitch side and elevated viewing positions
Sir Kenny Dalglish Stand	40	Elevated
The Kop	52	Pitch side
Anfield Road	54	Mixture of pitch side and elevated viewing positions
Away Supporters	Up to 24	Pitch side

* The number of wheelchair spaces can vary based on a number of factors including stadium requirements, governing bodies and visitors allocations.

Hospitality wheelchair spaces are located in the Main Stand and Sir Kenny Dalglish Stand.

Ambulant and easy access seating is available in several areas at ground level; however ambulant disabled supporters can also request to sit within other areas of the Stadium subject to availability. We ask that supporters consider their needs when purchasing tickets and discourage ambulant disabled supporters with limited mobility from purchasing tickets within the upper tiers at Anfield.



All entrances are operated by stewards who will welcome supporters into the Stadium. All NFC passes / Access cards will need to be scanned at the turnstile to gain entry.



Stadium entry information for disabled supporters

Stand/Tier	Accessible Entrance	Blocks	Concourse level	Lift or ground level access
Main Stand Lower	Accessible Entrance 1	L7, L8, L9	Level 0	Ground level
Main Stand Lower	Accessible Entrance 7	L1, L2	Level 3	Lift access
Main Stand Lower	Accessible Entrance 9	L9, L10	Level 3	Lift access
Main Stand Middle	Accessible Entrance 7	M1, M2, M4	Level 5	Lift access
Main Stand Middle	Accessible Entrance 9	M6, M8, M9	Level 5	Lift access
Main Stand Upper	Accessible Entrance 7/9	U5	Level 6	Lift access
The Kop	Accessible Entrance 1 or 2	104 - 108	Level 0	Ground level
The Kop	Accessible Entrance 1A	202 – 208	Level 2	Lift access
Sir Kenny Dalglish	Accessible Entrance 3	KG, KN, KP	Level 3	Lift access
Anfield Road Stand	Accessible Entrance 4	AL2 – AL5	Level 0	Ground level
Anfield Road Stand	Accessible Entrance 5	AL2 – AL5 (WC Tribune Only)	Level 2	Lift access
Anfield Road Stand	Accessible Entrance 6	AL6 – AL9	Level 0	Ground level

Pitch level places offer partial cover; supporters may get wet during inclement weather. We strongly advise you to bring appropriate clothing for the weather conditions on the day.

Personal assistants' seats are situated either behind or next to the supporter.

Ambulant disabled supporters may choose seats anywhere within the Stadium. However, please be aware that the upper tiers of Anfield are particularly steep. We therefore advise that anyone who may have difficulty using stairs or who might be unable to leave the Stadium quickly in an emergency should avoid booking seats in the upper tiers.



Accessible Services & Information

Audio Headset

If you would like to request a complimentary audio headset for any games you are attending, please contact the LFC disability ticketing team with your name and seat details.

A headset will be brought to your seat by a steward prior to kick off and should be returned to your nearest steward at the end of the match. Please note, our home match commentary feed is provided directly by Liverpool Football Club.

Storage Pods

Anfield provides dedicated storage pods for wheelchairs and mobility aids for supporters, which can be accessed from 2 hours before kick-off until 1 hour after the final whistle. Supporters must contact the LFC disability ticketing team to arrange this, as storage is not available inside the stadium bowl itself.

Induction Loops

Induction loops are fitted at the Ticket Office, Retail Stores and at selected low counter catering kiosks in the stadium.

Sensory Room

Our sensory room is located in the Sir Kenny Dalglish Stand. It has been created to enable people with sensory needs to experience football matches in a comfortable and controlled environment with unrestricted views of the pitch behind soundproof glass.

Our sensory room is available most matchdays throughout the season. The sensory room opens two hours before kick-off and a parking space will be provided with bookings.

Please note, all tickets for the sensory room must be booked in advance of attending a match, and we cannot guarantee that all applications will be successful.

To book any of the above or for more information please contact our LFC Disability Ticketing team at 0151 264 2500 or disability@liverpoolfc.com

Accessible Amenities and Toilets

There are accessible toilets within all areas of the stadium, all toilets are clearly sign posted. There are also 3 Changing Places facilities available in the stadium: one in the Kop, one in the Anfield Road Stand and another in the Main Stand.

A radar key is required for all accessible toilet facilities. Radar keys are available from stewards close to each facility. Toilets are equipped with mirrors, distress alarm systems, support rails, high contrast décor, hand dryers, sinks and coat hooks at accessible heights and lever taps on sinks.

Fan Zones

Liverpool FC's Fan Zones are open from four hours before kick-off on matchdays and offer live entertainment, food and drink, and retail outlets. The Fan Zones on Anfield Road and Paisley Square are fully accessible to supporters.

Temporary Illness/Injury

Any supporter who is not necessarily disabled in the legal sense but who is suffering from temporary injuries or illnesses which could affect their ease of access whilst at Anfield (e.g. a broken leg) should contact the disability team on +44 (0) 151 264 2500, selecting the relevant option for disability supporters. Each case will be assessed on an individual basis.

Training

All stewards and frontline staff are trained in equality and disability awareness.



Evacuation

Evacuation procedures will be advised by matchday Stewards in the event of an evacuation being necessary.

Catering

Food Venues - Inside the Ground

We have low counter facilities in the following areas:

- Lower Anfield Road concourse
- Lower KOP concourse
- Levels 2 and 6 of the Main Stand
- Wheelchair tribune Anfield Rd



In each stand there is a ramp paving the route for fans to access the catering kiosks.

All general admission wheelchair users who have tickets for Main Stand middle tier, can either choose to visit the catering units on levels 2 and 6 or waiter service can be provided upon request. This service is also available for wheelchair users in the Sir Kenny Dalglish Stand. Just speak to your nearest steward.

Low counter kiosks in the areas listed above have a queueing system which is managed by both stewards and catering staff. All low counter kiosks have an alternative format of the menu to hand, printed in black size 16 font on yellow paper. Just ask a member of staff for a copy.

A fully accessible bar is available on Level 2 of Anfield Road, where fans can either visit in person or have items delivered directly to their seat using the 'Seat Serve' service.

Our visiting Supporters guide is available [**here**](#).