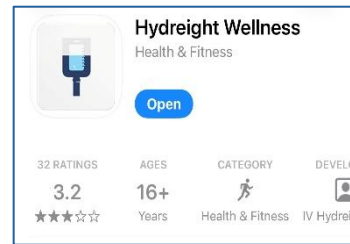


HOW TO BOOK IV/IM SERVICES

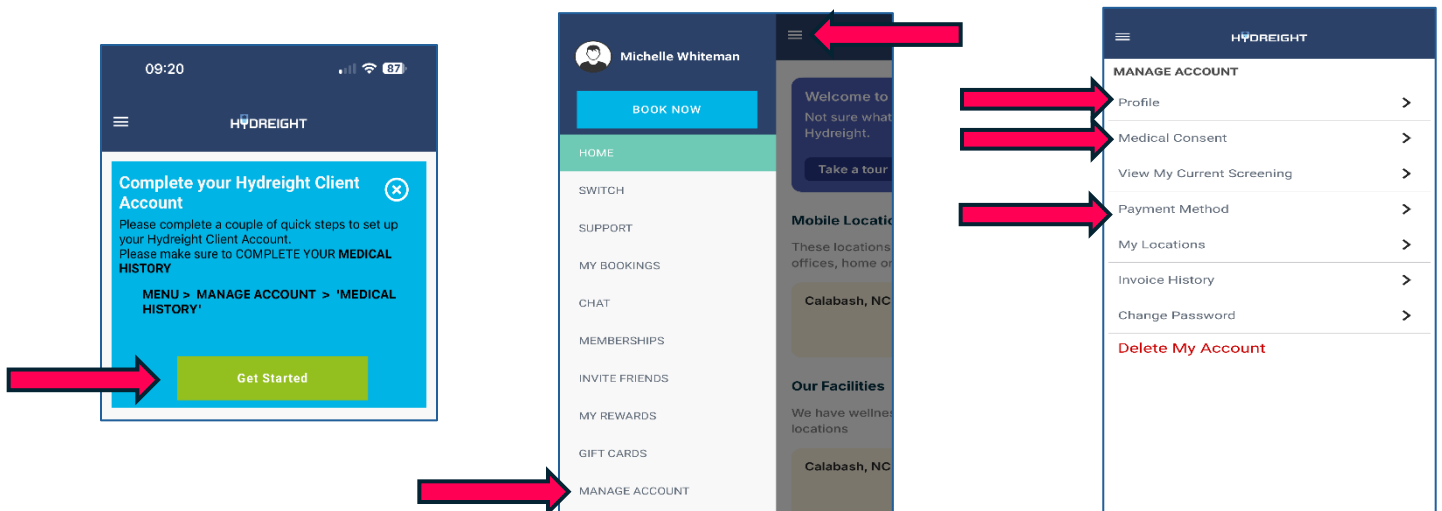
Click the “BOOK NOW” button and follow the prompts through Hydreight’s website (will look similar to the instructions below).

-OR-

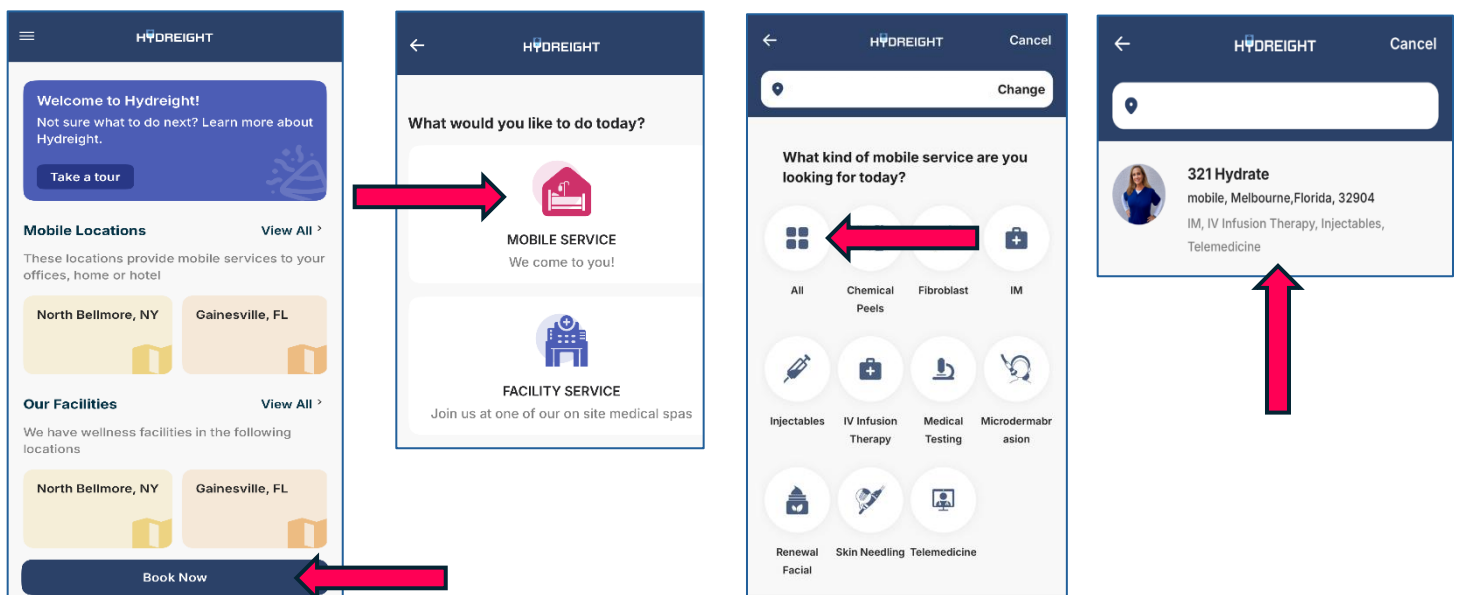
1. Download the Hydreight Wellness App from your app store.



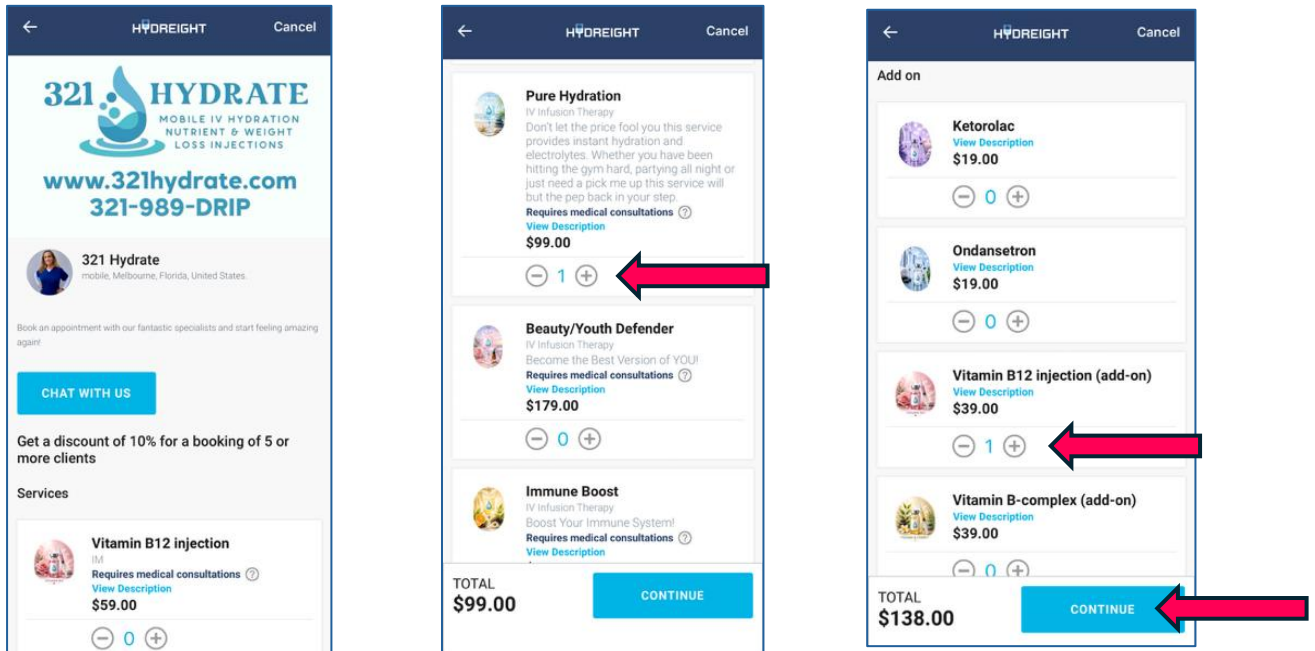
2. Complete your Client Account, Profile and Medical History. Please be sure to add a payment source. The app will not let you book your service without first entering a payment source. You will not be charged until the nurse arrives and begins your service. (Please note services cancelled less than 24 hours in advance are charged a 50% cancellation fee of the total booking cost.)



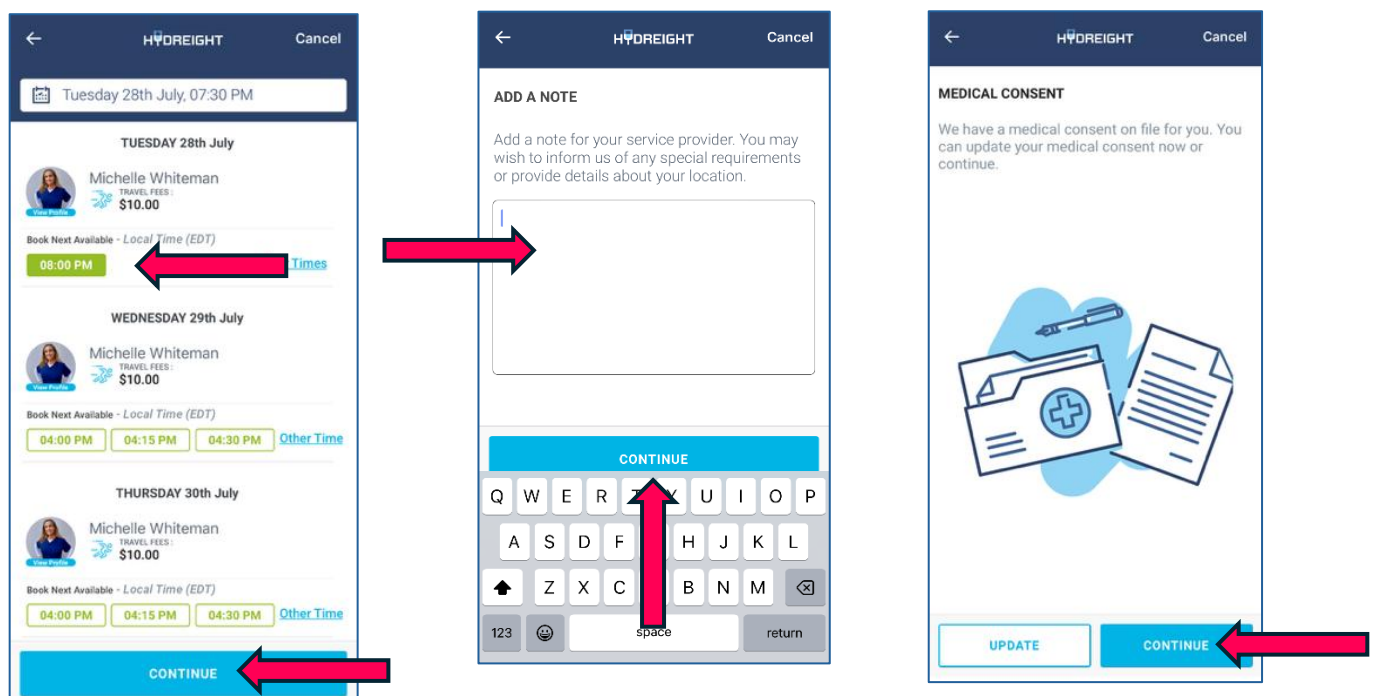
3. Book an appointment! Choose Mobile Service, All, and 321 Hydrate.



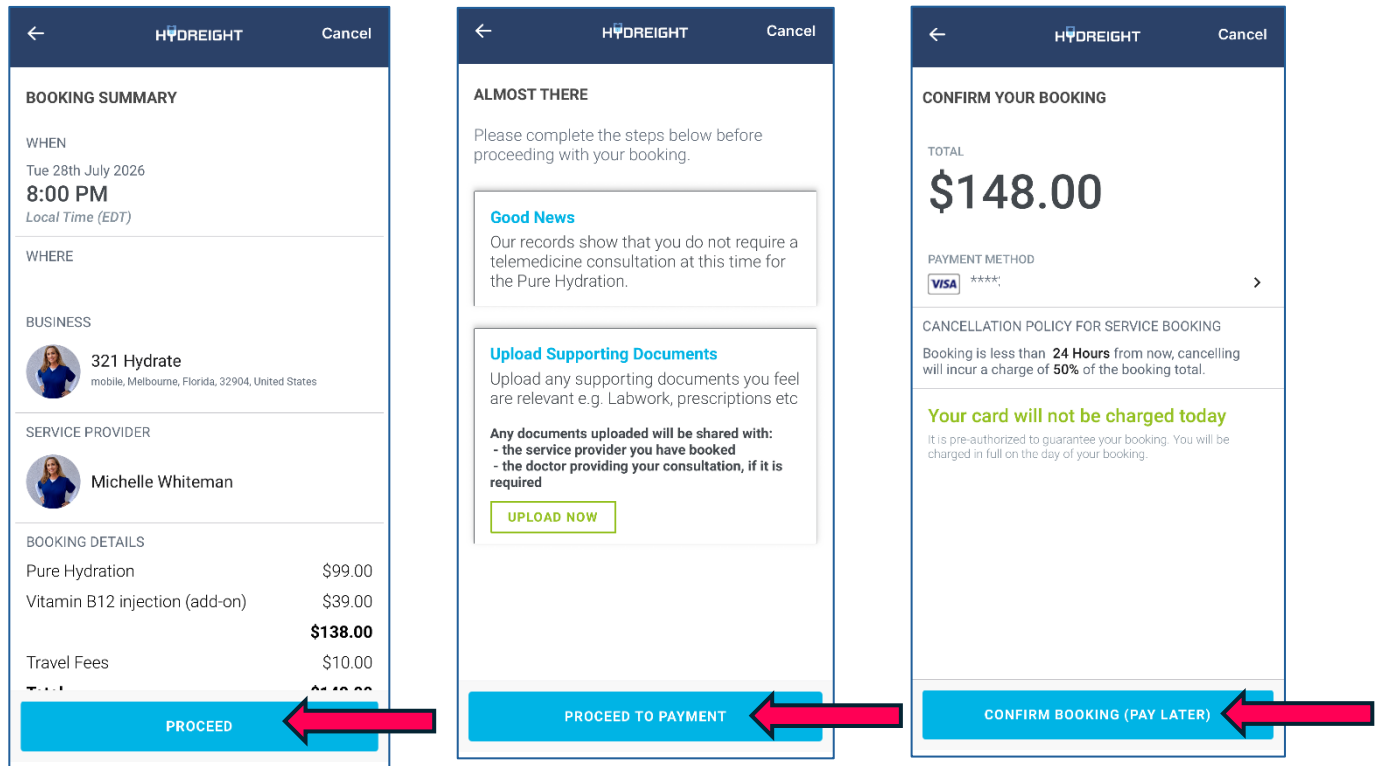
- Choose the IV or IM service you want to receive by clicking the quantity (plus) button. If you want to add additional services such as nausea or pain medication or other add-ons, please scroll to the desired service(s) and click the quantity (plus) button. (Click the minus quantity button to remove a service.) When you have the desired services added, click Continue.



- Choose a date and time convenient for you. (If there is not a date and time you need, please choose any date and time as we can override the booking for a time of your convenience.) Click Continue. Enter any information you need us to know in the note and click Continue. If you did not complete your medical consent in your profile, follow the prompts to do so and click Continue.



6. Confirm your booking by clicking Proceed. If you have received services from Hydreight professionals in the last six (6) months, you will see the “Good News” message below. (If you have not received services in the last six (6) months, please proceed to Step 7.) Click Proceed To Payment. Click Confirm Booking. We will reach out to confirm!!*



*Please note cancellation fee of 50% of booking total if cancelled within 24 hours of service appointment booking. If we are unable to confirm or complete your service, we will cancel your booking and you will not be charged.

7. If you have not received services through Hydreight professionals in the last six (6) months, you will be required to book and complete a telemedicine consultation with a medical provider (MD, DO, ARNP, or PA-C).**

Click Proceed to Book Consult. Choose any medical provider and a date/time close to your service appointment time (this is important to avoid cancellation fees in the event we are unable to confirm your service appointment). Click Proceed To Payment. Click Confirm Booking. Scroll to review your booking information and Click Continue. We will reach out to confirm!!

ALMOST THERE

Please complete the steps below before proceeding with your booking.

Consultation Required
You are required to complete a telemedicine consultation prior to receiving the Pure Hydration.

PROCEED TO BOOK CONSULT

Upload Supporting Documents
Upload any supporting documents you feel are relevant e.g. Labwork, prescriptions etc

Any documents uploaded will be shared with:
- the service provider you have booked
- the doctor providing your consultation, if it is required

UPLOAD NOW

THURSDAY 6th August

Mr. John Fenner

SELECT A TIME - Local Time (EDT)

08:30 AM 08:45 AM
02:00 PM 02:15 PM
02:30 PM 02:45 PM
03:00 PM 03:15 PM
03:45 PM
04:00 PM

Thu August 6th 2026
03:45 PM

CONTINUE

CONSULTATION SUMMARY

WHEN
Thursday 6th August 2026
3:45 PM
Local Time (EDT)

WHERE
Telemedicine video call - You can join the consultation through the app

HEALTHCARE PROFESSIONAL
Mr. John Fenner

CONSULTATION FEES

Consultation	\$25.00
Total	\$25.00

PROCEED TO PAYMENT

CONFIRM YOUR BOOKING

TOTAL
\$134.00

PAYMENT METHOD
VISA ****

CANCELLATION POLICY FOR SERVICE BOOKING
Booking is less than **24 Hours** from now, cancelling will incur a charge of **50%** of the booking total.

CANCELLATION POLICY FOR SERVICE CONSULTATION
You have free cancellation up to **03:45 PM** on **5th August 2026 (EDT)**. 50 % will be charged after that.

Your card will not be charged today
It is pre-authorized to guarantee your booking. You will be charged in full on the day of your booking.

CONFIRM BOOKING (PAY LATER)

Consultation Confirmed
For Michelle Clark, 03:45 PM Thursday 6th August 2026 with **Mr. John Fenner, MHS PA-C** for Pure Hydration

VIEW

WHEN
Thu 6th August 2026
4:00 PM
Local Time (EDT)

WHERE

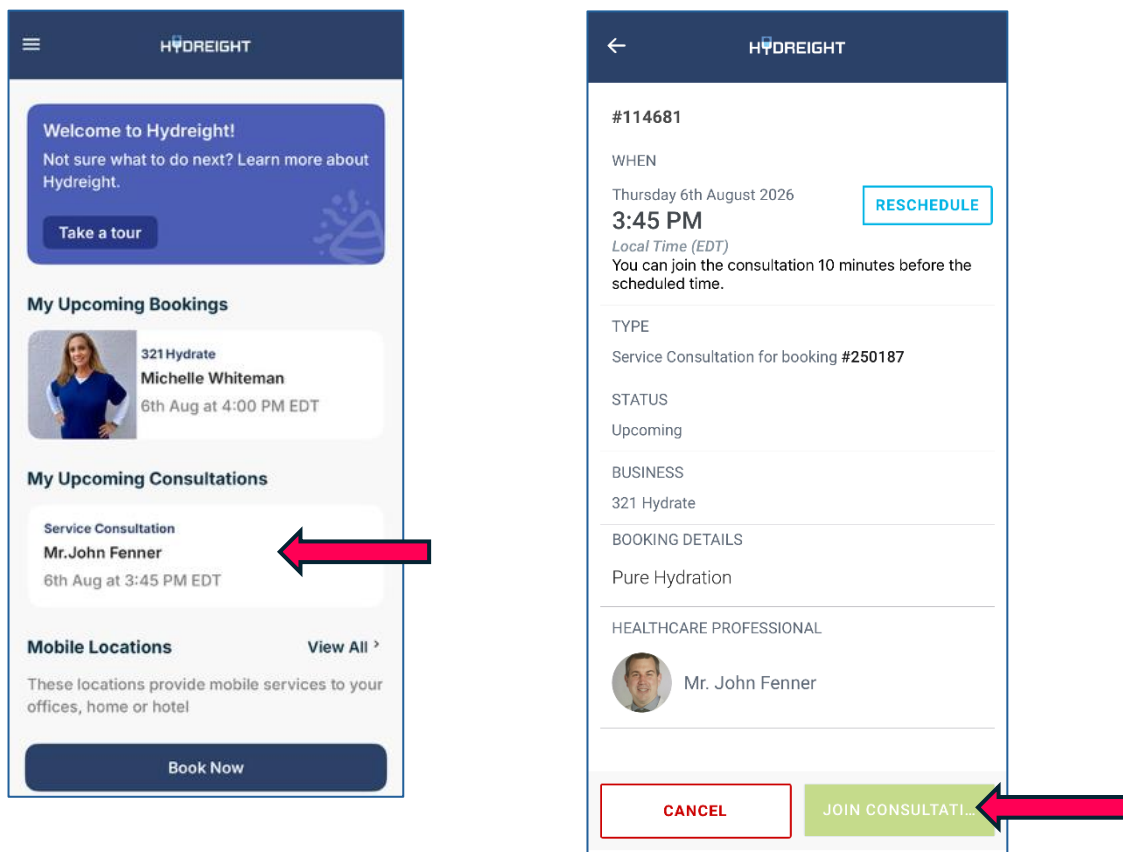
BUSINESS

CANCEL **CONTINUE**

IMPORTANT: DO NOT COMPLETE THE TELEMEDICINE CONSULTATION BEFORE RECEIVING CONFIRMATION OF YOUR SERVICE APPOINTMENT FROM US VIA TEXT MESSAGE FROM 321-989-3747!

8. If you have received confirmation from us via text of your service appointment, you may complete your telehealth consultation at the scheduled time (you may join the call up to 10 minutes prior to the scheduled time). On the home page, you will see your service booking and your telemedicine consultation. Click on the Service Consultation. Click Join Consultation (you will not be able to join the call until the button turns solid green, up to 10 minutes before the scheduled time).

If prompted, allow the app to access your camera and microphone or the call will not be completed. The medical provider will appear on your screen, complete your health assessment and approve your service if there are no health contraindications. Please do not click CANCEL when the call is complete. Click the red phone symbol to end the call if the call does not automatically end.



**The appointment will take less than 5 minutes and is a separate \$25 charge. The consultation is valid for six (6) months and is non-refundable. If you complete your telehealth consultation prior to text confirmation of your service appointment, we cannot refund your telehealth consultation charge. If we are unable to confirm your service appointment and you have NOT completed your telehealth consultation, your telehealth consultation will be canceled and you will not be charged.