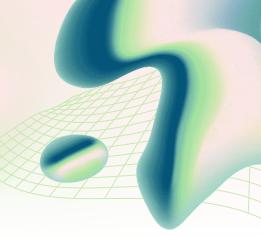


### 30-60-90 DAY LEADERSHIP MANUAL



Guidance for new managers

#### Introduction

Congratulations on your new role as a manager! The first 90 days are crucial for setting the foundation for your long-term success. This manual provides a roadmap to help you navigate this critical period, focusing on learning, building relationships, and establishing your leadership presence.

#### Why the First 90 Days Matter:

- **Setting Expectations:** Define and align with expectations from your superiors, peers, and team.
- Building Trust: Establish rapport and credibility with your team members.
- Understanding the Culture: Immerse yourself in the company culture and values.
- **Driving Early Wins:** Identify and execute quick wins to build momentum and confidence.

This manual is structured into three phases, each covering 30 days, to guide your integration into a managerial position.

# Phase 1: The First 30 Days - Learning and Relationship Building

**Objective:** Focus on understanding leadership expectations, building rapport, and evaluating workplace culture.

#### **Key Actions:**

#### Understand Role Expectations:

- Meet with your manager to clarify expectations, goals, and key performance indicators (KPIs).
- Review your job description and any relevant performance metrics.

#### • Build Relationships:

- Schedule one-on-one meetings with each of your team members to learn about their roles, responsibilities, and career aspirations.
- Network with key stakeholders in other departments to understand cross-functional dependencies.

#### Assess Workplace Culture:

- o Observe team dynamics, communication styles, and decision-making processes.
- o Identify cultural norms and values that are important to the organization.

#### • Identify Early Wins:

- Look for opportunities to make a positive impact quickly, such as streamlining a process or resolving a long-standing issue.
- o Document your successes and share them with your team and manager.

#### • Develop an Action Plan:

 Based on your initial observations and conversations, create an action plan for the next 60 days, outlining your priorities and goals.

## Phase 2: Days 31-60 - Strategy and Operational Efficiency

**Objective:** Implement structured leadership strategies, optimize workflows, and reinforce management presence.

#### **Key Actions:**

#### • Define Performance Metrics:

- Establish clear, measurable, achievable, relevant, and time-bound (SMART) goals for your team and individual team members.
- o Track progress regularly and provide feedback to your team.

#### Strengthen Communication:

- Hold regular team meetings to share updates, discuss challenges, and solicit feedback.
- o Communicate openly and transparently with your team, and encourage them to do the same.

#### • Enhance Operational Efficiency:

- Identify areas where processes can be streamlined or improved.
- Implement changes to optimize workflows and increase productivity.

#### Coach Team Members:

- Provide coaching and mentoring to help your team members develop their skills and achieve their goals.
- Delegate tasks and responsibilities to empower your team.

#### Adapt Leadership Approach:

- Reflect on your leadership style and adjust it as needed to meet the needs of your team.
- Seek feedback from your team and manager on your performance.

### Phase 3: Days 61-90 - Strategy Execution and Long-Term Impact

**Objective:** Focus on executing leadership strategy, driving innovation, and solidifying long-term success within the organization.

#### **Key Actions:**

#### Execute Leadership Strategy:

- o Implement the action plan you developed in Phase 1 and continue to monitor progress.
- Make adjustments as needed to stay on track.

#### Drive Innovation:

- o Encourage your team to think creatively and come up with new ideas.
- Support innovative projects and initiatives.

#### • Solidify Long-Term Success:

- Build a strong team culture based on trust, respect, and collaboration.
- o Develop a pipeline of future leaders within your team.

#### • Seek Continuous Improvement:

- Regularly solicit feedback from your team, peers, and manager to identify areas for improvement.
- Stay up-to-date on industry best practices and trends.

#### • Celebrate Successes:

- o Recognize and reward your team for their accomplishments.
- Celebrate milestones and successes to build morale and motivation.

#### Conclusion

By following this 90-day plan, you'll be well-equipped to successfully transition into your new managerial role. Remember to stay focused on learning, building relationships, and driving results. Good luck! Contact InsightMatter.info for coaching referrals.

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