



Soft Play Hire

Terms and Conditions

- Please ensure you have a suitable space to set up your Soft Play Hire.
- Delivery and set up is included in your hire cost, but it is your responsibility to ensure that there is suitable access to your event location. Please ensure there is somewhere to park and that the distance from parking to your set up location is reasonable to carry a large amount of equipment. Failure to provide us with sufficient access will result in us being unable to service the booking with no offer of refund or reschedule.
- The principle hirer accepts full and complete responsibility for all loss, theft or damage to the above stated equipment whilst it is under their custody and control.
- Please ensure that the equipment is ready for collection at the end of your rental period – this includes replacing all of the soft play balls into the soft play pit. Should the equipment be excessively dirty or damaged then a charge may be charged. It is therefore advisable to ensure that the soft play equipment is returned in a good state.
- We require a £50 deposit to secure your booking.
- A £50 Bond is also required, this will be returned via bank transfer within 24hrs of the event once all the equipment has been checked and returned with no loss or damage, in the result of loss and/or damage the Bond will be kept subsidising any cost occurred.

During your Hire:

1. Please ensure all users remove any footwear prior to using the equipment. Shoes MUST be removed before using the Soft Play, Play Equipment. Parents/guardians who enter the Soft Play area or walk over the padded floor tiles whilst supervising must remove their shoes, particularly heels. Any damage may result in the Hirer having to pay an additional fee for replacement or repair.
2. For hygiene reasons, socks should be worn at all times whilst using the Soft Play, Play Equipment.
3. The Hirer must ensure that all sharp objects, including but not limited to, badges, spectacles, jewellery etc. are removed prior to accessing the Soft Play, Play Equipment to ensure it remains undamaged from but not limited to, scratches, tears, dirt (of any kind), detached from its connecting item (if applicable) and in the same working condition as delivered. If damage does occur the Hirer will incur a repair or replacement charge to be paid immediately, unless otherwise agreed.
4. No face paints, party poppers, confetti, coloured streamers or silly string to be used either on or near the Soft Play, Play Equipment – staining may occur for which the Hirer will be liable. If we are there at the party with face painting then this will be our responsibility as we providing it at your party/event.
5. Please keep all glass items away from the equipment.
6. No food, drink or chewing gum to be allowed on or near the Soft Play, Play Equipment, this will avoid choking and mess. If the equipment is collected in a dirty condition then the person hiring it will incur a cleaning charge.



Soft Play Hire Terms and Conditions

7. The use of the equipment is to be supervised by the recommended number of adults at all times.
8. Please ensure that equipment hired is not scattered around the venue. Equipment must be collected and placed back to the set up area so we do not spend time looking for items when we arrive to collect. This will also save you time if you have a set time to be out of a venue.
9. Please note that all persons using this Soft Play/Play Equipment do so at their own risk. The Hirer will be responsible and liable for any damage, loss/theft or injury occurring. These guidelines are for the safety of all people using the equipment, and it is the sole responsibility of the hirer to ensure they are fully adhered to at all times. Soft Play Party Hire cannot accept any responsibility for any injury caused to anyone using this equipment.
10. The Soft Play and Play Equipment is strictly for use by children under the age of 6 years. Under no circumstances should ADULTS play on the Soft Play or Play Equipment as this will, in time, result in damage to the Equipment or injury to the individual(s) / children.
11. Adults must not lean or sit on any Soft Play, Ball Pool walls, Play Equipment
12. Do not allow children with medical conditions, which may put them at risk of injury (i.e. brittle bone disease or temporary injuries), to use the Soft Play, Play Equipment.

Full Name

I Agree

By clicking the box you agree that you are entering into a contract confirming that you are responsible for any loss, damage or injury, and that you will abide by the above conditions, and understand this contract.