

# Privacy Policy

**Effective Date:** October 20, 2023

At Parcel Pros, protecting your privacy is a top priority. This Privacy Policy explains how we collect, use, and protect your personal information.

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## 1. Information We Collect

We collect the following types of information:

1. **Personal Information:** Name, address, phone number, email, and other details you provide when using our services.
  2. **Shipment Details:** Information about the items you ship, including their value and destination.
  3. **Payment Information:** Bank account details, Zelle transfers, and other payment-related information.
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## 2. How We Use Your Information

We use your information to:

1. Process and deliver your shipments.
  2. Communicate with you about your orders and updates.
  3. Comply with legal obligations and improve our services.
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## 3. Information Sharing

We do not share your personal information with third parties except:

1. When required by law (e.g., customs or law enforcement).
  2. With trusted partners who assist in providing our services (e.g., payment processors or delivery agents).
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## 4. Data Protection

- We use industry-standard security measures to protect your data.
  - Access to your information is restricted to authorized personnel only.
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## 5. Your Rights

You have the right to:

1. Access, update, or correct your personal information.
  2. Request deletion of your data, subject to legal or business obligations.
  3. opt out of marketing communications at any time.
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## 6. Changes to This Policy

Parcel Pros reserves the right to update this Privacy Policy. Changes will be communicated through our website or official channels.

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## 7. Contact Us

For questions or concerns about your privacy, please contact us:

- **Email:** [info@parcelpros.net](mailto:info@parcelpros.net)
- **Phone/WhatsApp:** +1 (240) 889-7533