

SERVICE OFFICER LIASON

The Veterans Administration has always had a policy that only approved service officer's , as per VA Regulations, and service organizations, may have service officers that are approved first by their respective organizations and the Veterans Administration.

Names for potential service officers are submitted by the respective Departments (states) to their respective organizations National Headquarters. After being properly credentialed, these Service Officers may fill out claims for the veteran/family member.

Local Service Officer's are limited by their respective organizations as to what they may do. In general: provide proper forms; answer questions; review forms before they are mailed; and answer questions when paper work is sent to the veteran/family member.

As of July 22, 2022