

Refund & Cancellation Policy

This Refund & Cancellation Policy forms part of the Terms & Conditions of Just Revive, owned by ROSHANI SAHU. By booking our cleaning services, you agree to this policy.

Cancellation by Customer

Customers may cancel or reschedule by informing us before the scheduled appointment. Late cancellations or missed appointments may attract a cancellation fee.

Cancellation by Just Revive

We reserve the right to cancel or reschedule due to weather, staff availability, equipment failure, safety concerns, or unforeseen circumstances.

Refund Eligibility

If we are unable to provide the booked service for reasons within our control, eligible customers may receive a full or partial refund. Refunds are not available once the service has been successfully completed, except where required by law.

Service Quality

If you are dissatisfied, notify us within 24 hours. We may inspect the issue and, where appropriate, offer a re-clean or another suitable resolution.

Refund Processing

Approved refunds will be processed using the original payment method within 7-10 business days, subject to payment provider timelines.

Non-Refundable Situations

No refund will be provided for pre-existing damage, permanent stains, incorrect information provided by the customer, or inability to complete the service due to lack of access or unsafe conditions.

Contact Us

For refund or cancellation requests, contact Just Revive using the contact details provided on our website. You can also email us on Info@justrevive.in or give us a call on +91-8349580859