

## RESERVATION, CANCELLATION, AND RESCHEDULING POLICY

### Reservation Policy

Reservation Fee (Deposit) is a \$100 minimum. You can also pay for a trip in full at the time of booking if you choose to. Deposit for trip will be due at the time you book your fishing trip. Deposit is nonrefundable. However, under certain circumstances you may be allowed to reschedule prior to trip date without loss of fee. Full payment in the form of cash, check or credit card are accepted on the date of the trip.

Deposits will reserve your spot. A valid credit card is required to reserve a fishing trip. The \$100 minimum reservation fee will be due at the time you book your fishing trip.

### Cancellation Policy

Cancellations due to dangerous weather will be decided by the guide on the day of the trip or earlier depending on how severe the weather is. Deposits will be transferred to a new date.

Cancellations or reschedules made (3) days or more prior to trip date can be rescheduled and reservation fee will be applied to new trip date.

Cancellations made less than (3) days prior can be rescheduled but reservation fee will be forfeited.

If nobody speaks with Creekside Outfitters representative to cancel a trip, then you are expected to show.

**Weather** can sometimes be unpredictable. We will not operate under dangerous conditions such as lightning, severe storms, or extreme high winds. We will not cancel a trip based off a weatherman's predictions. Just because it is storming at your current location does not mean that it will be storming at the time and location of your trip. Most of the time we can work around the weather by delaying trips or fishing in calmer waters. We are very experienced, and your safety is our number one priority. We will let you know if there is rain or bad weather to expect. If Mother Nature forces us to reschedule, then your deposit/reservation fee will be applied to your new trip date.

**Guarantee:** With your reservation we are guaranteeing you the fishing trip, equipment, guide, and experience for that specific date and time. The reservation fee guarantees that you will be at the scheduled meeting location on time and ready to go. You are also guaranteeing that you are prepared to pay for our services. WE HAVE RESERVED A SPECIFIC TIME AND PLACE WITH YOUR DEPOSIT. THIS MEANS THAT WE HAVE TURNED DOWN OTHER PAYING CUSTOMERS FOR THAT SPECIFIC TIME SINCE YOU BOOKED IT FIRST. GUIDING IS HOW WE MAKE A LIVING. PLEASE DO NOT SCREW US OVER.