



Bradmore Green

Community hub

Bradmore Green Community Hub CIC

Equalities + Inclusion Policy

1. Purpose and Commitment

Croydon Community Hub is committed to promoting equality, diversity, and inclusion in all aspects of its work. We aim to ensure that no individual or group is discriminated against or excluded based on protected characteristics or background.

2. Legal Framework

This policy is underpinned by the **Equality Act 2010**, and applies to all staff, volunteers, users, and partners of the Hub. This policy applies to all activities delivered by Bradmore Green Community Hub CIC, including sessions run directly by the Hub and activities delivered by external organisations or individuals hiring rooms within the building.

3. Our Commitments

We will:

- Treat everyone with dignity, respect, and fairness
- Create a welcoming and inclusive space that reflects the diversity of Croydon
- Take proactive steps to eliminate discrimination, harassment, and victimisation
- Provide equal access to services, opportunities, and participation regardless of age, race, gender, sexual orientation, disability, religion, or socioeconomic background

4. Inclusive Practice

- Activities and communication will be accessible to people with different needs (e.g. step-free access, large print materials, translation if required)
- Staff and volunteers will receive **equality and diversity training** as part of induction
- We will consult with local communities regularly to ensure we are meeting diverse needs

5. Monitoring and Accountability

We will review our policies annually and collect feedback from users to ensure continuous improvement. Any concerns about discrimination will be taken seriously and dealt with through our complaint's procedure.