



*That Plant Cafe*

## **RESERVATION TERMS AND CONDITIONS**

### **Reservation Conditions**

Tables are available for two hours or such shorter time communicated to you in your booking confirmation, after which they will be re-booked for another customer. Please contact us if you would like to stay at your table for longer than two hours and, if we have space available, we will do our best to accommodate you. For tables booked at 1.30pm or later, or 8pm or later, your table will not be re-booked, but please do let us know if you'd like to stay for longer than two hours.

We respectfully ask that you are ready to be seated at the time of your reservation to ensure the best possible level of service to all of our guests. If you are running late, we kindly ask that you notify us by telephone at your earliest convenience. Your table will be held for 15 minutes after which time it may be allocated to another customer.

### **Table Allocation**

Due to the large number of requests, unfortunately we cannot guarantee window tables or specific areas when taking reservations, but we will do our best to accommodate your requests. Your understanding is appreciated.

We have a mix of high and low tables please advise if you have a preference and if we can accommodate we will.

### **Cancellation Policy**

We require at least four hours' notice for every cancellation.