



**INDIAN RIVER COUNTY**  
**DEPARTMENT OF UTILITY SERVICES**  
**FREQUENTLY ASKED QUESTIONS**  
**NEW WATER & SEWER RATES AND FEES**



Q. What is a rate study?

A. A rate study evaluates what a utility is charging for services and rates (user fees) and compares that revenue to the cost of providing water and wastewater services to its customers now and into the future. The rate study also examines how the fees compare to what other local utility systems charge. Rate studies also examine impact fees, the one-time charge paid by customers who are requiring increasing system capacity, to ensure that new development is paying for itself and not on the back of existing customers.

Q. Why is a rate study being done?

A. IRCDUS knows it can't continue under the current rate structure. IRCDUS wouldn't be able to make repairs, replacements, or rehabilitate aging infrastructure and this would negatively affect their ability to continue providing safe and reliable services. IRCDUS must evaluate the adequacy of rates and fees compared to the cost of its operations and future facility needs.

Q. Why are rates going up?

A. IRCDUS operations and capital improvements, which includes building new facilities and upgrades to existing systems, are funded exclusively through user fees (not through taxes). To ensure it can continue providing safe and reliable service for residents and businesses, IRCDUS is conducting the rate study to ensure its rates and fees generate sufficient revenue to satisfy ongoing operational, maintenance, renewal and replacement, system expansion, and regulatory requirements.

Q: When will the new rates take effect?

A: The initial rate increases will come into effect, January 1, 2025, and a second round of rate increases will take effect October 1, 2025

Q: What are the new water rates?

A: The new water rates are as follows:

<b>Water Rates</b>	<b>Current</b>	<b>1/1/25</b>	<b>10/1/25</b>
Service Availability Charge	\$9.94	\$11.13	\$12.47
Volumetric Charge (per 1,000 gallons):			
0 – 4,000 gallons	\$2.50	\$2.80	\$3.14
4,001 – 7,000 gallons	\$2.92	\$3.27	\$3.66
7,001 – 12,000 gallons	\$5.63	\$6.31	\$7.07
12,001 gallons and over	\$11.09	\$12.42	\$13.91

Q: What are the new sewer rates?

A: The new sewer rates are as follows:

Sewer Rates	Current	1/1/25	10/1/25
Service Availability Charge	\$17.73	\$21.99	\$24.63
Volumetric Charge (per 1,000 gallons):			
0 – 12,000 gallons	\$3.25	\$4.03	\$4.51

Q: What are some of the new miscellaneous charges?

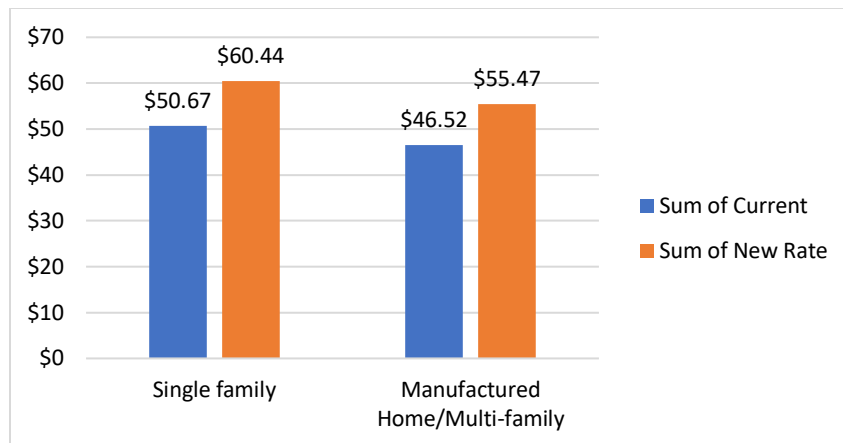
A: A few of the new charges are as follows:

Description	Existing (FY 2024)	Proposed (FY 2025)
New Account Fee	\$28.41	\$25.00
Service Call – During Hours	\$85.23	\$90.00
Service Call – After Hours	\$107.96	\$125.00
Meter Installation 5/8" Meter	\$130.00	\$570.00
Service Connection	\$2,785.00	\$3,625.00
Fire Hydrant Flow Test	N/A	\$340.00
Force Main Pressure Test & Repair	N/A	\$340.00

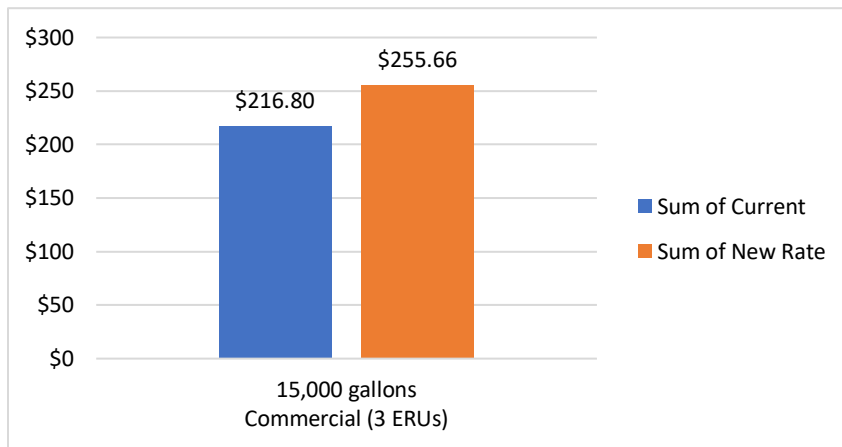
Q: How will my average bill change with the new rate?

A: Your water charge and sewer charge depend on your consumption use. The following tables and charts are for illustrative purposes only. ERU stands for equivalent residential unit.

Description	Usage	Current Rate	New Rate
Single family (1 ERU)	4,000 gallons	\$50.67	\$60.44
Manufactured Home/Multi-family	4,000 gallons	\$46.52	\$55.47



<b>Description</b>	<b>Usage</b>	<b>Current Rate</b>	<b>New Rate</b>
Commercial (3 ERUs)	15,000 gallons	\$216.80	\$255.66



Q: Will the deposit for new service change?

A: Yes, the overall new charge will be \$125.00, which is up from the current charge of \$100.00

